
THE FOURTEENTH PROGRESS REPORT ON
THE DEPARTMENT OF VETERANS AFFAIRS
DOMICILIARY CARE FOR HOMELESS VETERANS PROGRAM

Revised April 24, 2003

Catherine Leda Seibyl MSN MPH, Project Director, Evaluation of the Domiciliary Care for Homeless Veterans Program, Northeast Program Evaluation Center and Research Scientist, Department of Psychiatry, Yale University.

Robert Rosenheck MD, National Director, Evaluation of the Domiciliary Care for Homeless Veterans Program, Northeast Program Evaluation Center and Professor of Psychiatry and Public Health, Yale University.

Sharon Medak, Assistant to the Project Director, Northeast Program Evaluation Center.

Linda Corwel, Program Analyst, Evaluation of the Domiciliary Care for Homeless Veterans Program, Northeast Program Evaluation Center.

Northeast Program Evaluation Center (NEPEC) (182)
VA Connecticut Healthcare System
West Haven Campus
West Haven, Connecticut 06516
(203) 937-3850
vaww.nepec.mentalhealth.med.va.gov

EXECUTIVE SUMMARY

I. INTRODUCTION

As it completes its fifteenth year of clinical operation, the Domiciliary Care for Homeless Veterans (DCHV) Program continues to successfully provide time-limited residential treatment to homeless veterans with significant health care problems and social-vocational deficits. From the program's inception in 1987 to the end of FY 2002, nearly 58,000 episodes of treatment have been provided. The program currently includes 34 sites with a total of 1,833 operational beds, 40 beds fewer (2%) than in FY 2001. Due to budget considerations, the Portland VA medical facility temporarily closed its 40-bed DCHV program in November 2001. There are plans to re-open the program and the beds in January 2003 when funds become available.

This report, the fourteenth in a series of progress reports, offers information for program managers at the national level, VISN level, as well as the local medical center level.

II. THE CLINICAL OPERATION

During FY 2002, 5,145 veterans completed an episode of DCHV treatment, 7.8% fewer veterans than in FY 2001. Monitoring data indicate that the DCHV Program continues to admit a veteran population with a high prevalence of substance abuse disorders. Nine out of ten veterans (91.7%) were diagnosed with a substance abuse problem, half (49.1%) had a serious mental illness (e.g. schizophrenia, bipolar disorder, anxiety disorders and major affective disorders) and 43.9% were dually diagnosed. In addition, as the DCHV veteran population ages (mean age in FY 2002 = 47.2; s.d. = 7.4 years) there appear to be increases in the proportion of veterans with chronic medical conditions such as hypertension, COPD, diabetes, and gastrointestinal and liver diseases. During FY 2002 the average length of stay was 110 days, another small increase from the previous two fiscal years. Lengths of stay had dropped by nearly 37 days between fiscal years 1995 and 2000. Of veterans discharged during FY 2002, 33.3% of veterans were discharged to their own apartment, room or house, an additional 24.3% were discharged to an apartment, room or house of a family member or friend and 23.1% were discharged to an institution. Four out of ten (39.7%) had arrangements to work in part- or full-time competitive employment while an additional 14.6% had arrangements to participate in a VA work therapy program.

Performance as measured by 20 critical monitors was used to compare the operation of individual sites and to identify performance outliers. The average performance across all DCHV sites is used as the norm for evaluating the performance of each individual site on most critical monitors. However, when evaluating outcomes, each site is compared to the site for which performance was at the median level, adjusting for baseline veteran characteristics that are related to the outcomes. A total of 104 outliers out of a possible 700 measurements were identified for the 20 critical monitors across the 35 reporting sites. Twenty-two of the 35 sites (62.9%) were found to be outliers on three

or fewer critical monitors, although three sites (8.6%) had six or more outliers.

III. DCHV OUTREACH

During FY 2002, 781 veterans were contacted as a result of outreach, 1,782 fewer veterans than in FY 1997. The reduction in the number of veterans contacted through outreach reflects the decline in the number of sites that provide the service. During FY 2002, only 10 DCHV sites (28.6%) conducted outreach, as compared to 18 sites in FY 1997.

However, DCHV outreach efforts continue to contact a seriously ill veteran population that could benefit from a wide array of VA health care and VA benefit services, including residential rehabilitation in the DCHV Program. Veterans assessed at outreach who are more likely to be admitted to domiciliary care are those who are literally homeless and without financial resources. Of the 2,310 veterans contacted as a result of DCHV outreach during fiscal years 2000 and 2001, 17.7% (n=410) subsequently completed DCHV residential treatment.

IV. SUMMARY

The DCHV Program has a substantial record of improving the lives of medically and psychiatrically ill homeless veterans. In the years to come, it is expected that the DCHV Program will continue to strengthen the residential treatment offered to veterans and develop new efforts to meet the changing clinical needs of this deserving veteran population.

ACKNOWLEDGMENTS

The monitoring of the Domiciliary Care for Homeless Veterans Program is accomplished through the work and cooperation of many people. In VHA Headquarters, Jane Tollett PhD, Chief of Domiciliary Care, has provided invaluable leadership and support to both the program and its evaluation. At NEPEC we would like to thank Bernice Zigler for her expertise in data management and computer programming.

We would also like to express our sincere appreciation for the work of the Domiciliary Chiefs and all their staff. They are truly a unique group of professionals, who work tirelessly on behalf of homeless veterans with immense and challenging needs.

Catherine Leda Seibyl MSN MPH
Robert Rosenheck MD
Sharon Medak
Linda Corwel

February 2003
West Haven, CT

TABLE OF CONTENTS

EXECUTIVE SUMMARY	i
ACKNOWLEDGMENTS	iii
TABLE OF CONTENTS	v
CHAPTER I – INTRODUCTION	1
A. The Domiciliary Care for Homeless Veterans Program	1
B. Organization of the Veterans Health Administration.....	1
C. Evaluation and Monitoring Methods	2
1. Data Used to Assess DCHV Program Performance	3
2. Selection of Critical Monitors and Special Emphasis Performance Measures	3
3. Determining Outliers on Critical Monitors	5
4. Overview of the Monitoring Process	5
D. Organization of This Report.....	7
CHAPTER II - THE CLINICAL OPERATION	9
A. National Performance	9
B. VISN Performance	11
C. Site Performance	12
1. Trend Data on Critical Monitors and Special Emphasis Program Performance Measures	12
CHAPTER III - DCHV OUTREACH	13
CHAPTER IV - SUMMARY	15
REFERENCES	17
APPENDICES	19
Appendix A. Monitoring Form: Homeless Veterans Data Sheet - Form Z	21
Appendix B. Monitoring Form: Outreach Form - Form Y.....	27
Appendix C. Data Tables.....	33

CHAPTER I INTRODUCTION

In the United States, approximately 32.7% of homeless men are veterans (Gamache, Rosenheck and Tessler, 2001). The Department of Veteran Affairs Fiscal Year 2000 End-of-Year Survey of Homeless Veterans reports that 28% (n=4,774) of all patients are homeless at the time of their admission to VA (Seibyl, Sieffert, Medak and Rosenheck, 2001).

Since 1987, the Department of Veterans Affairs has addressed the problems of homelessness among veterans through the development of specialized programs. With the passage of Public Laws 100-71 and 100-6, VA implemented the Domiciliary Care for Homeless Veterans (DCHV) and the Health Care for Homeless Veterans (HCHV) Program¹. This report, the fourteenth in a series of progress reports, describes the ongoing operation of the DCHV Program during Fiscal Year 2002.

A. The Domiciliary Care for Homeless Veterans Program

The DCHV Program is currently in its sixteenth year of clinical operation. From the program's inception in 1987 to the end of FY 2002, there have been nearly 58,000 episodes of care. The DCHV Program currently operates at 34 sites with a total of 1,833 operational beds (Table 1a)². With 20 to 178 beds per site, the mission and goals of the DCHV Program are to: 1) reduce homelessness; 2) improve the health status, employment performance and access to basic social and material resources among veterans, and; 3) reduce overall reliance on costly VA inpatient services. Basic services provided by the program include:

- 1) Outreach to identify under-served veterans among homeless persons encountered in soup kitchens, shelters and other community locations;
- 2) Time-limited residential treatment that offers medical and psychiatric services including substance abuse treatment and sobriety maintenance as well as social-vocational rehabilitation, including work-for-pay programs at most sites (e.g., VA's Compensated Work Therapy or Incentive Work Therapy Programs), and;
- 3) Post-discharge community support and aftercare.

B. Organization of the Veterans Health Administration

The Veterans Health Administration (VHA) is organized into 21 semi-autonomous Veterans Integrated Service Networks (VISNs)³. Each VISN is charged

¹ Formerly known as the Homeless Chronically Mentally Ill (HCMI) Veterans Program.

² The Portland VA medical center facility temporarily closed its 40-bed DCHV program in November 2001 due to budget considerations. The plan is to re-open the beds and the program in January 2003 when funds become available.

³ During FY 2002 VISNs 13 and 14 were combined to form VISN 23.

with developing cost-effective health care programs that are responsive both to the national mission of VA, and to local circumstances and trends in health care delivery. Although autonomous, the VISNs are also accountable through centralized monitoring of performance and health care outcomes. This report will offer information for program managers at the national level, VISN level, as well as the local medical center level.

C. Evaluation and Monitoring Methods

Since its inception, the work of the DCHV Program has been evaluated and monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, Connecticut. The goals of the evaluation are: 1) to provide an ongoing description of the status and needs of homeless veterans; 2) to assure program accountability, and; 3) to identify ways to refine or change the clinical program, nationally and at specific sites. Key findings from previous progress reports have concluded⁴

- The program has established a national network of residential treatment environments which emphasize active treatment;
- The program reaches its intended target population;
- Veterans treated in the program show improvements in housing, income, substance abuse, psychiatric symptoms, health care utilization, social functioning and employment;
- Veterans are substantially better 12 months after discharge from DCHV treatment than when they were admitted to the program;
- The homeless veteran population admitted to the program has changed in recent years in that veterans are older, more ill (substance abuse problems, serious mental illnesses and chronic medical conditions), there is a greater proportion of minorities and a greater proportion who have recently become homeless, and;
- Program lengths of stays have decreased steadily by nearly 37 days from FY 1995 to FY 2000; however, there was a 5-day increase in length of stay from FY 2000 to FY 2001.

⁴ Seibyl, Rosenheck, Medak and Corwel, 2002; Seibyl, Rosenheck, Medak and Corwel, 2001, Seibyl, Rosenheck, Medak and Corwel, 2000; Seibyl, Rosenheck, Medak and Corwel, 1999; Seibyl, Rosenheck, Medak and Corwel, 1998; Seibyl, Rosenheck, Medak and Corwel, 1997; Leda, Rosenheck and Corwel, 1996; Leda and Rosenheck, 1995; Leda, Rosenheck and Corwel, 1995; Leda, Rosenheck and Corwel, 1994; Leda, Rosenheck, Corwel and Olson, 1993; Leda and Rosenheck, 1992; Leda, Rosenheck, Medak and Olson, 1991; Leda, Rosenheck, Medak and Olson, 1989; Rosenheck, Leda, Medak, Thompson and Olson, 1988.

Tracking the ongoing performance of the DCHV Program is accomplished through a data monitoring system that examines the characteristics of veterans admitted to the program and their clinical outcomes at the time of discharge (see Appendix A - the Homeless Veterans Data Sheet); and; 2) efforts to contact veterans in the community through special domiciliary-based outreach efforts (see Appendix B - the Outreach Form).

1. Data Used to Assess DCHV Program Performance

The performance of each DCHV program is being assessed with three types of measures: 1) descriptive measures; 2) critical monitor measures, and; 3) national special program performance measures. Descriptive measures are those data that provide basic information on the characteristics of the veterans being served by the program (e.g. age, marital status, race, etc). Critical monitor measures evaluate the VA's progress towards meeting the goals and objectives of the DCHV Program as set forth by P.L. 100-70 (the authorizing legislation) as well as by programmatic guidelines developed in discussions with DCHV sites and VHA Headquarters. Special emphasis program performance measures are those critical monitor measures that have been selected by the Under Secretary for Health to evaluate the performance of VA's Homeless Veterans Treatment and Assistance Programs (see VHA Directive 96-051), one of twelve Special Emphasis Program (SEP) categories.

2. Selection of Critical Monitors and Special Emphasis Performance Measures

Outlined below are five objectives that reflect the goals of the DCHV Program. The first three objectives describe the target population, or characteristics of the veterans to be served. The fourth objective addresses veteran participation in the program and the fifth objective addresses the relevant outcomes of DCHV treatment. For each objective, the associated critical monitors are noted. The critical monitors cover four principal areas: 1) program structure (annual turnover rate); 2) veteran characteristics (the extent to which the DCHV Program reaches the intended target population of homeless ill veterans); 3) program participation (length of stay and mode of discharge), and; 4) outcomes (housing and employment arrangements at the time of discharge, percent clinically improved). Critical monitors italicized below are special emphasis program performance measures as identified by VHA Headquarters.

Objective 1: The DCHV Program was established to serve homeless veterans, or veterans at risk for homelessness, who have a clinical need for VA based biopsychosocial residential rehabilitation services.

Critical monitors selected to assess this objective are:

- veteran has no residence prior to admission
- veteran has a psychiatric disorder, substance abuse problem or medical illness

Objective 2: An emphasis should be placed on providing treatment to literally homeless veterans and admissions to the program should be available, on only a limited basis, to veterans who are at risk for homelessness.

Critical monitor selected to assess this objective is:

- veteran is literally homeless

Objective 3: Preference for admissions should be given to underserved homeless veterans living in the community (e.g., shelters).

Critical monitors selected to assess this objective are:

- veteran's usual residence prior to admission is a shelter or veteran has no residence and is living outdoors or in an abandoned building
- veteran's usual residence prior to admission is not an institution, primarily a VA inpatient program
- veteran is not referred to the program by a VA inpatient or outpatient program

Objective 4: The program is to provide time-limited residential treatment.

Critical monitors selected to assess this objective are:

- *annual turnover rate*⁵
- average length of stay
- *percent of successful program completions*
- disciplinary discharges
- premature program departures

Objective 5: The DCHV Program primary mission is to reduce homelessness, improve the health status, employment performance and access to basic social and material resources among homeless veterans and, reduce further use of VA inpatient and domiciliary care services.

Critical monitors selected to assess this objective are:

- *clinical improvement of veterans with alcohol problems*
- *clinical improvement of veterans with drug problems*
- clinical improvement of veterans with non-substance abuse psychiatric problems
- clinical improvement of veterans with medical problems
- *percent of veterans discharged to an apartment, room or house*
- no housing arrangements after discharge
- *percent of veterans discharged with arrangements for full- or part-time employment*
- unemployed after discharge

⁵ Annual turnover rate is determined by dividing the total number of discharges in the DCHV Program by the number of DCHV operating beds. Average length of stay and occupancy rates will influence a site's value for annual turnover rate.

3. Determining Outliers on Critical Monitors

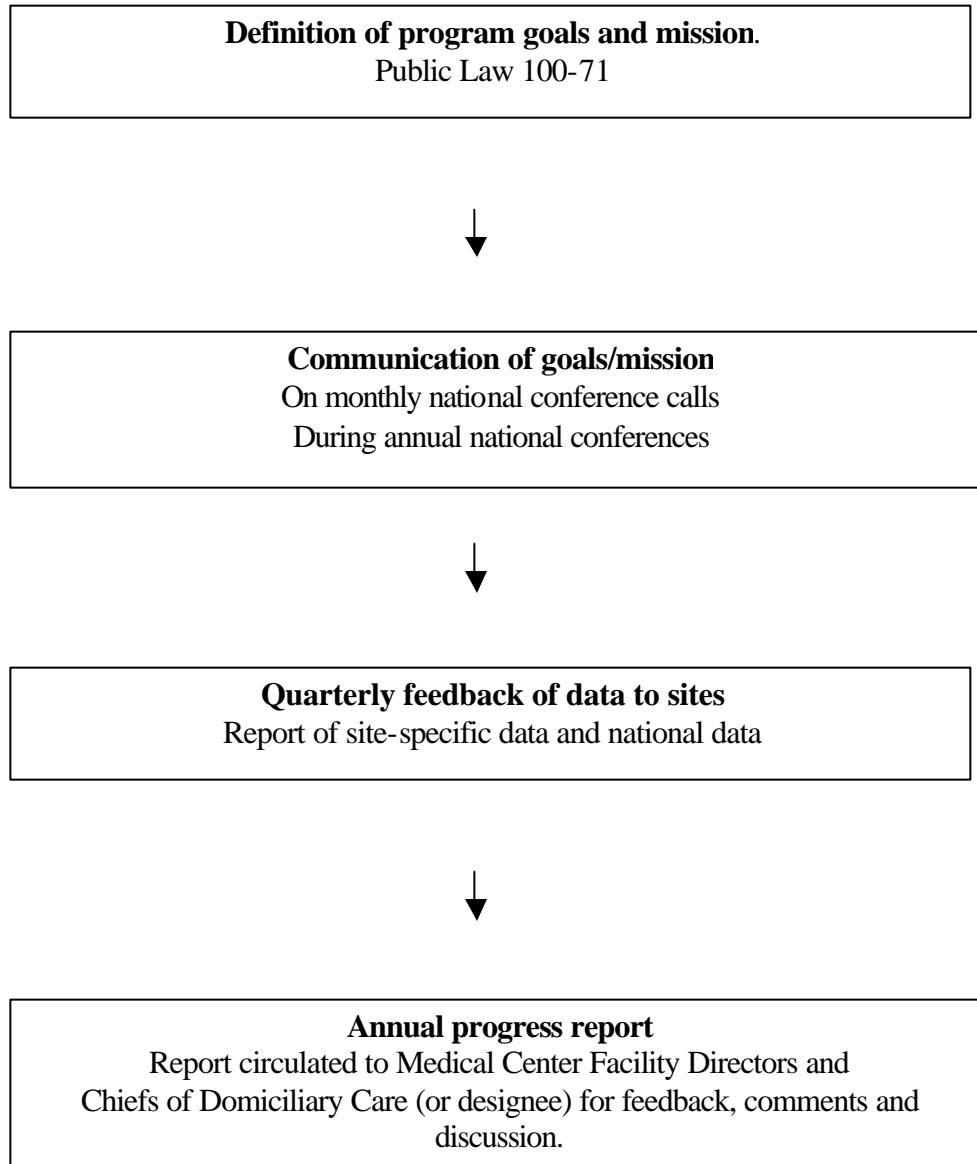
Generally, the average (or median) of all DCHV sites is used as the norm for evaluating the performance of each individual site. Those sites that are one standard deviation above or below the mean in the *undesirable* direction are considered outliers. In this report outcome measures have been risk adjusted for baseline characteristics. Selection of these baseline characteristics differs depending on the outcome measure, but they include age, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems and the veteran's perception of his/her health problems. Sites who are statistically different from the median site in the *undesirable* direction after adjusting for baseline measures are considered outliers.

The identification of a site as an outlier on a critical monitor is intended to inform the program director, medical center leadership, network leadership and VHA Headquarters that the site is divergent from other sites with respect to the critical monitor. Each site is asked to carefully consider the measures on which they are outliers. In some instances this information is used to take corrective action in order to align the site more closely with the mission and goals of the program. In other instances sites have been identified as outliers because of legitimate idiosyncrasies in the operation of the program, which do not warrant corrective action. It must be emphasized that, these monitors should not be considered, by themselves, to be indicators of the quality of care delivered at particular sites. They can be used only to identify statistical outliers, the importance of which must be determined by follow-up discussions with, or visits to, the sites.

4. Overview of the Monitoring Process

Figure 1 provides a summary overview of the monitoring process. It begins with the definition of DCHV Program goals and the program's mission that are communicated to sites through monthly national conference calls and annual national conferences. Forms completed on each veteran discharged from the program, as well as on each veteran assessed as a result of special domiciliary-based outreach efforts, are submitted monthly to NEPEC by program sites. These data are aggregated and reported back to sites on a quarterly basis. Each year an annual progress report is written. This report is circulated to the field for feedback, comments and discussion.

Figure 1. DCHV Monitoring Process.



Organization of This Report

This report is divided into two sections. The first section contains four chapters. The next chapter examines changes in the program, over time, from FY 1989 to FY 2002. In addition, data for FY 2002 is presented by VISN and by site on baseline characteristics and veteran outcomes at discharge. Chapter III reviews monitoring data collected on veterans contacted as a result of domiciliary-based community outreach efforts, and the last chapter summarizes the evaluation findings to date.

The second section of this report contains four appendices. Appendices A and B are copies of the monitoring data collection forms. Appendix C contains 60 data tables.

CHAPTER II

THE CLINICAL OPERATION

A. National Performance

Tables 1 - 10 present summary national data on program structure, veteran characteristics, program participation, and discharge outcomes for fiscal years 1989 - 2002. Highlighted below are key findings:

Program Structure

- During FY 2002 there were 1,833 operational beds. This represents a decrease of 40 beds (2%) from the previous fiscal year (Table 1a)⁶.
- 7.5% fewer veterans completed an episode of DCHV treatment during FY 2002 as compared to FY 2001 (5563 veterans in FY 2001 vs. 5145 veterans in FY 2002 (Table 1a).

Veteran Characteristics

- Referrals from inpatient units have decreased dramatically (from 56.3% in FY 1996 to 38.7% in FY 2002), in part due in large part to the reduction of VA inpatient beds (Table 3). In addition, during the past 6 years there has been an increase in the proportion of veterans admitted as a result of self-referral (from 10.8% in FY 1996 to 22.0% in FY 2002), VA outpatient referrals (from 7.7% in FY 1996 to 13.5% in FY 2002) and community outreach (from 13.8% in FY 1996 to 17.1% in FY 2002) and (Table 3).
- In FY 2002 nearly half of the veterans (49.4%) served during the Post-Vietnam and Persian Gulf Eras and 46.1% served during the Vietnam Era (Table 4). This is the first year that Vietnam Era veterans are not the largest service era group in the DCHV program.
- During FY 2002 the proportion of African American veterans admitted to the program was 47.4%, white veterans 46.3%, Hispanic veterans 4.3% and veterans of other ethnic origins 2.1% (Table 3). FY 2002 is the first year in the history of the DCHV program where African American veterans are the largest ethnic group to receive treatment.

⁶ Due to budget considerations, the Portland VA medical facility temporarily closed its 40-bed DCHV program in November 2001. There are plans to re-open the beds in January 2003 when funds become available.

- Nearly 6 out of every 10 veterans (56.2%) spent at least one night outdoors or in a shelter in the month prior to their DCHV admission. The majority of veterans (56.0%) were homeless for 1 – 11 months, 21.1% were homeless for a year or more and 18.4% of veterans were homeless for less than a month (Table 5).
- Three-quarters of veterans (72.7%) reported having used VA medical or psychiatric services in the six months prior to their admission and over one-third of veterans (38.8%) reported a previous domiciliary admission (Table 6).
- Veterans are poor, as over half (51.7%) reported having no income in the 30 days prior to admission to the DCHV program during FY 2002 (Table 7).
- 91.7% of veterans were diagnosed with a substance abuse disorder during FY 2002 (80.7% had an alcohol abuse/dependency disorder and 66.7% had a drug abuse/dependency disorder)(Table 8).
- During FY 2002 half of veterans (49.1%) had a serious mental illness and 43.9% were dually diagnosed (Table 8).
- As the DCHV population ages (i.e. mean age in FY 1992 was 41.8 years vs. 47.2 years in FY 2002 – see Table 3), there appears to be an increase in the proportion of veterans with medical illnesses such as hypertension (9.7% in FY 1992 vs. 22% in FY 2002), COPD (5.4% in FY 1992 vs. 7.5% in FY 2002), diabetes (3.6% in FY 1992 vs. 7.8% in FY 2002), gastrointestinal disease (8.1% in FY 1992 vs. 12.9% in FY 2002) and liver disease (6.1% in FY 1992 vs. 21.2% in FY 2002)(Table 8).

Program Participation

- This year there was another slight increase in length of stay from 102.8 days in FY 2000 and 107.2 days in FY 2001 to 110.0 days in FY 2002. Prior to FY 2000, lengths of stay had dropped from 138.7 days in FY 1995 to 101.6 days in FY 1999) (Table 9).
- During FY 2002 nearly three-quarters of veterans admitted (71.7%) successfully completed the program (Table 9).

Outcomes

- One-third (33.3%) of veterans were discharged to their own apartment, room or house, an additional 24.3% were discharged to an apartment, room or house of a family member or friend, 23.1% were discharged to an institution during FY 2002 (14.6% to HWH/transitional programs, 4.7% to

- hospitals and, 3.8% to other domiciliary programs) and, only 16.8% were either homeless at discharge or left the program without indicating their living arrangements. (Table 9 presents trend data on outcomes from FY 1992 to FY 2002).
- In the last several years there has been an increase in the proportion of veterans being discharged to an HWH/transitional treatment programs (9.6% in FY 1997 to 14.6% in FY 2002). This trend can be explained in part by the shorter program stays in the DCHV program and concomitant closure of acute inpatient beds as well as the growth of other VA transitional residential treatment programs such as the VA Grant and Per Diem and Compensated Work Therapy / Transitional Residence programs¹
- For the last six years, 38 – 41% of veterans had arrangements to work in part- or full-time competitive employment at the time of discharge while an additional 12 – 15 % had arrangements to participate in a VA work therapy program or vocational training (Table 9 presents trend data on outcomes from FY 1992 to FY 2002).
- Compared to FY 2001, the proportion of veterans showing improvement in the ten clinical areas examined remained essentially the same with the exception of psychotic symptoms. The proportion of veterans showing improvement in psychotic symptoms was 6.5% less (83.7% in FY 2001 vs. 77.2% in FY 2002) (Table 10 presents trend data on outcomes from FY 1992 to FY 2002).

B. VISN Performance

DCHV programs are located within every VISN with the exception of VISNs 11 and 19. The majority of VISNs (n=8) had only 1 DCHV site located within their network while seven VISNs had 2 DCHV sites, three VISNs had 3 DCHV sites and one VISN had 4 DCHV sites (see Table 11). With 25 to 228 operating DCHV beds per VISN (mean=96.5 beds) the average number of veterans discharged per VISN during FY 2002 was 271 (range = 22 - 645).

Table's 2a and 2b report, by VISN, the number of discharges and number of DCHV beds by fiscal year (FY 1989 - FY 2002). In addition, these tables reports each VISNs workload capacity to provide DCHV treatment to homeless veterans by comparing the number of discharges and the number of DCHV beds in FY 2002 with last fiscal (FY 2001). During FY 2002 five VISNs provided DCHV services to more

¹ Established in 1994, the VA Grant and Per Diem program establishes transitional housing and support services to homeless veterans through partnerships with community nonprofit and local government agencies. Established in 1990, the CWT/TR program provides community-based residential treatment while requiring participation in VA's Compensated Work Therapy (CWT) program and personal responsibility for paying rent and maintaining the residence.

veterans (VISNs 4, 5, 7, 10 and 15) while 14 VISNs with DCHV programs reported fewer episodes of DCHV treatment (VISNs 1, 2, 3, 6, 8, 9, 12, 16, 17, 18, 20, 21, 22 and 23) and VISN 20 had the greatest reduction, (-) 50.3% in veterans discharged. This reduction can be explained, in part, by the closure of the Portland DCHV program during FY 2002 (Table 2a).

Tables 11 - 14 report the 20 critical monitor measures by VISN for FY 2002. VISNs whose results are considered "outliers" are identified in these tables with a shaded box. The performance of all VISNs is used as the norm for evaluating the performance of each individual VISN. Those VISNs that are one standard deviation above or below the mean in the *undesirable* direction are considered outliers. Outcome measures (see Table 14a) were risk adjusted for the same baseline characteristics as described earlier for DCHV sites (see Chapter I - determining outliers on critical monitors). VISNs that were statistically different from the median VISN in the *undesirable* direction on outcome measures are considered outliers.

Table 15 provides a summary of the outlier status of each VISN. A total of 59 outliers out of a total of 380 measurements were identified for the 20 critical monitors across all 19 reporting VISNs. VISNs 3, 7, 8 and 21 had no outliers, while VISNs 18, 20 and 22 had the highest number of outliers (n=7 outliers).

C. Site Performance

Tables 16 - 42 report site-specific data for FY 2002. Critical monitors have been identified in these tables by shaded column titles (e.g. see Table 16 the column labeled "Annual Turnover Rate") and sites whose results are considered "outliers" are identified with a darkened box. Those critical monitors that have been identified as special emphasis program performance measures by VHA Directive 96-051 are italicized (e.g. see Table 16 the column labeled "Annual Turnover Rate").

Tables 43A, 43B and 44 provide summaries of the outlier status of each site. A total of 104 outliers out of a total of 700 measurements were identified for the 20 critical monitors across all 35 reporting sites. Twenty-two of the 35 sites (62.9%) were found to be outliers on three or fewer critical monitors, although three sites (8.6%) had six or more outliers.

1. Trend Data on Critical Monitors and Special Emphasis Program Performance Measures

Table 45 provides a summary of the critical monitors, organized by principle area, by site and for the last five fiscal years. In addition, for each of the six special emphasis program performance measures (see Chapter I), comparative data from the previous five fiscal years 1997, 1998, 1999, 2000, 2001 and 2002 are presented by site so that trends in program operation can be evaluated. These comparisons are found in Tables 46 - 51. Outliers for all trend data tables (45 - 51) have been shaded for each of the fiscal years presented.

CHAPTER III

DCHV OUTREACH

The DCHV Program conducts community outreach to identify and establish contact with homeless veterans, particularly targeting those veterans who are not using VA for their health care and benefit needs or who are unaware of their eligibility for VA benefits. We have defined community outreach as any contact with a homeless veteran that takes place outside of the VA Medical Center or Vet Center (e.g., shelter, soup kitchen, on the streets, etc.). Central questions in the evaluation and monitoring of DCHV sponsored outreach include:

- What types of veterans are seen at outreach?;
- What types of veterans seen at outreach have completed an episode of DCHV treatment? and;
- How are those veterans seen at outreach and who have completed DCHV treatment different from those who have completed DCHV treatment and who were not contacted as a result of outreach?

Tables 52 - 57 present national summary data on veteran characteristics, clinical assessments and immediate treatment needs of veterans contacted through outreach by fiscal year, from FY 1992 - FY 2002¹. Many of the characteristics are very similar from year to year; key findings are outlined below.

- Since July 1992, 18,419 veterans were contacted in the community as a result of DCHV sponsored outreach (Table 52).
- 1,782 fewer veterans were contacted as a result of outreach during FY 2002 as compared to five years ago in FY 1997 (2,563 in FY 1997 vs. 781 in FY 2002) (Table 52). The reduction in the number of veterans contacted through outreach reflects the decline in the number of sites that provide the service. During FY 2002, only 10 DCHV sites (28.6%) conducted outreach, as compared to 18 sites in FY 1997. Forty-nine percent of veterans (n=382) contacted as a result of outreach during FY 2002 were seen at two of the three sites that have DCHV-sponsored drop in centers (Bay Pines and Coatesville) (Table 52).
- During FY 2002, 85.9% of veterans assessed at outreach were judged to have a substance abuse problem, 34.6% were felt to have a serious psychiatric illness, and 28.6% were dually diagnosed with a serious psychiatric illness and a substance abuse disorder (Table 57).

¹ Data for FY 1992 reflects activity for 3 months of the fiscal year (July 1 - September 30). In those cases where the interview was conducted at the VA medical center and the contact was not a direct result of community outreach (as defined above), monitoring data were not included in these analyses.

- Of the 2,310 homeless veterans contacted as a result of outreach during fiscal years 2000 and 2001, 410 (17.7%) were subsequently admitted to and discharged from the DCHV Program⁹ (Table 58).

Tables 59 and 60 provide comparisons among veterans contacted through DCHV outreach efforts and veterans completing an episode of DCHV treatment. The first column provides data on 1,900 veterans contacted through outreach efforts during fiscal years 2000 and 2001 that had not been admitted to and discharged from DCHV treatment¹⁰. The second column contains data on 410 veterans contacted as a result of community outreach during fiscal years 2000 and 2001 and had subsequently completed an episode of DCHV treatment. The last column reports data on 14,456 veterans admitted after September 30, 1999 and had completed DCHV treatment but did not have their initial program contact as a result of community outreach (e.g. referred to the DCHV Program by a VA inpatient or VA outpatient program, self-referred, etc). These two tables show that DCHV outreach identifies an under-served homeless, seriously ill veteran population which could benefit from a wide array of VA health care and VA benefit services, including residential rehabilitation in the DCHV Program. Veterans seen at outreach who are more likely to be admitted are literally homeless veterans without basic resources. It should be noted that there might be some homeless veterans seen at outreach who are acutely ill and require inpatient psychiatric or medical care prior to receiving DCHV treatment.

⁹ The number of veterans admitted may be greater than 410. At the time this report is being written, there are likely to be occurrences where a veteran has been admitted but not yet discharged from the DCHV program and thus would not be represented in these available data.

¹⁰ There may be some occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

CHAPTER IV SUMMARY

This report is the fourteenth in a series of reports evaluating the effectiveness of the Department of Veterans Affairs' Domiciliary Care for Homeless Veterans Program. The program has completed yet another year of providing time-limited residential treatment to homeless veterans with significant health care problems and social-vocational deficits. Since its inception sixteen years ago, there have been nearly 58,000 episodes of treatment provided. The DCHV Program currently includes 34 sites with a total of 1,833 operational beds, 40 beds fewer (2%) than in FY 2001. Due to budget considerations, the Portland VA medical facility temporarily closed its 40-bed DCHV program in November 2001. There are plans to re-open the beds and the program in January 2003 when funds become available.

Monitoring data indicate that the DCHV Program continues to admit a veteran population with a high prevalence of substance abuse disorders. Over the last six years there has been a steady increase in the proportion of veterans with serious psychiatric problems and in FY 2002 half the veterans were diagnosed with a serious mental illness. In addition, as the DCHV veteran population ages (mean age in FY 2002 = 47.2; s.d. = 7.4 years) there appear to be increases in the proportion of veterans with chronic medical conditions such as hypertension, COPD, diabetes, and gastrointestinal and liver diseases. Nearly 6 out of every 10 veterans spent at least one night outdoors or in a shelter in the month prior to their DCHV admission. The majority of veterans (56%) were homeless for 1 – 11 months while 21.1% were homeless for a year or more. During FY 2002 the average length of stay was 110 days, another small increase from the previous two fiscal years. Lengths of stay had dropped by nearly 37 days between fiscal years 1995 and 2000. Of veterans discharged during FY 2002, 57.6% had arrangements to live in an apartment, room or house, and 54.3% had arrangements to work in competitive employment or a VA work therapy program.

Performance as measured by 20 critical monitors was used to compare the operation of individual sites and to identify performance outliers. The performance across all DCHV sites is used as the norm for evaluating the performance of each individual site on most critical monitors. However, when evaluating outcomes, each site is compared to the site for which performance was at the median level, adjusting for baseline veteran characteristics that are related to the outcomes. A total of 104 outliers out of a possible 700 measurements were identified for the 20 critical monitors across the 35 reporting sites. Twenty-two of the 35 sites (62.9%) were found to be outliers on three or fewer critical monitors, although three sites (8.6%) had six or more outliers.

During FY 2002, 781 veterans were contacted as a result of outreach, 1,782 fewer veterans than in FY 1997. The reduction in the number of veterans contacted through outreach reflects the decline in the number of sites that provide the service. During FY 2002, only 10 DCHV sites (28.6%) conducted outreach, as compared to 18 sites in FY 1997.

However, DCHV outreach efforts continue to contact a seriously ill veteran population that could benefit from a wide array of VA health care and VA benefit services, including residential rehabilitation in the DCHV Program. Veterans assessed at outreach who are more likely to be admitted to domiciliary care are those who are literally homeless and without financial resources. Of the 2,310 veterans contacted as a result of DCHV outreach during fiscal years 2000 and 2001, 17.7% (n=410) subsequently completed DCHV residential treatment.

In conclusion, the DCHV Program has a substantial record of improving the quality of life for medically and psychiatrically ill homeless veterans. In the years to come, it is expected that the DCHV Program will continue to improve and strengthen the residential treatment offered to veterans and develop new efforts to meet the changing clinical needs of this deserving veteran population.

REFERENCES

- Gamache, G., Rosenheck, R. and Tessler, B. The proportion of veterans among homeless men: a decade later. Social Psychiatry Psychiatric Epidemiology, 2001, 36: 481-485.
- Leda, C. and Rosenheck, A. Race in the treatment of homeless mentally ill veterans. Journal of Nervous and Mental Disease, 1995, 183(8): 529 - 537.
- Leda, C. and Rosenheck, A. Mental health status and community adjustment after treatment in a residential treatment program for homeless veterans. American Journal of Psychiatry, 1992, 149(9): 1219 – 1224.
- Leda, C., Rosenheck, R. and Corwel, L. The Seventh Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1996.
- Leda, C., Rosenheck, R. and Corwel, L. The Sixth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1995.
- Leda, C., Rosenheck, R. and Corwel, L. The Fifth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1994.
- Leda, C., Rosenheck, R., Corwel, L. and Olson, R. The Fourth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1993.
- Leda, C., Rosenheck, R., Medak, S. and Olson, R. The Third Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1991.
- Leda, C., Rosenheck, R., Medak, S. and Olson, R. Health Communities: The Second Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1989.
- Rosenheck, R., Leda, C., Medak, S., Thompson, D. and Olson, R. Progress Report on the Veterans Administration's Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1988.
- Seibyl, C., Sieffert, D., Medak, S. and Rosenheck, R.A., Fiscal Year 2000 End-of-Year Survey of Homeless Veterans. West Haven, CT: Northeast Program Evaluation Center 2001.

- Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Thirteenth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 2002
- Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Twelfth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 2001.
- Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Eleventh Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 2000.
- Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Tenth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1999.
- Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Ninth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1998.
- Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Eighth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1997.

APPENDICES

Contents of the Appendices:

- A. Monitoring Form: Homeless Veteran Data Sheet - Form Z
- B. Monitoring Form: The Outreach Form - Form Y
- C. Data Tables

Appendix A

Monitoring Form: Homeless Veterans Data Sheet - Form Z

Domiciliary Care For Homeless Veterans Program
HOMELESS VETERANS DATA SHEET (HVDS)Form Z

(1)

Page 1 of 4

COMPLETE THIS SECTION AT ADMISSION

Staff Member's Name

VA Facility Code

Date of Admission (mm,dd,yy)

How was contact with the DCHV Program initiated (select one)?

- ☐ 1. Outreach initiated by VA staff.
☐ 2. Referral initiated by shelter staff or other non-VA staff working in a program for the homeless.
☐ 3. Referral from an inpatient unit at VAMC.

- ☐ 4. Referral from a VA outpatient clinic or Vet Center.
☐ 5. Self-referred to Domiciliary.
☐ 6. Referred from the VA HCMV Program.
☐ 7. Other.

I. VETERAN DESCRIPTION

1. Veteran's Name (last name, first initial) (please print)

2. Social Security Number

3. Date of Birth (mm,dd,yy)

4. Sex

- ☐ 1. Male ☐ 2. Female

5. Ethnicity (check only one)

- ☐ 1. Hispanic, white ☐ 3. American Indian or Alaskan ☐ 5. Asian
☐ 2. Hispanic, black ☐ 4. Black, not Hispanic ☐ 6. White, not Hispanic

6. What is your current marital status (check only one)?

- ☐ 1. married ☐ 3. widowed ☐ 5. divorced
☐ 2. remarried ☐ 4. separated ☐ 6. never married

II. MILITARY HISTORY

7. Period of Service (check *longest* one)

- ☐ 1. Pre WW II (11/18-11/41) ☐ 4. Korean War (7/50-1/55) ☐ 6. Vietnam Era (8/64-4/75)
☐ 2. World War II (12/41-12/46) ☐ 5. Between Korean and Vietnam Eras (2/55-7/64) ☐ 7. Post-Vietnam Era (5/75-Present)
☐ 3. Pre-Korean War (1/47-6/50)

8. Did you ever receive hostile or friendly fire in a combat zone?

☐ 0 = No ☐ 1 = Yes

9. Were you ever a Prisoner of War?

☐ 0 = No ☐ 1 = Yes

III. LIVING SITUATION

10. During the 30 days before you were admitted to the DCHV Program, did you stay at least one night either outdoors or in a shelter for the homeless because you had nowhere else to go?

☐ 0 = No ☐ 1 = Yes

11. Where did you usually sleep during the month before you were admitted to the DCHV Program (select one)?

- ☐ 1. Shelter, outdoors or abandoned building. ☐ 4. Lived in intermittent residence with friends or family.
☐ 2. Residential program provided through VA contract. ☐ 5. Lived in own apartment, room or house.
☐ 3. Institution (hospital, halfway house, prison etc). ☐ 6. Other.

12. How long have you been homeless this episode (check only one)?

- ☐ 0. Not currently homeless ☐ 4. At least 1 year but less than 2 years
☐ 1. Less than one month ☐ 5. Two years or more
☐ 2. At least 1 month but less than 6 months ☐ 9. Unknown
☐ 3. At least 6 months but less than 1 year

13-17. Do you receive any of the following kinds of public financial support (check one box for each question)?

13. Service Connected/Psychiatry ☐ 0 = No ☐ 1 = Yes
14. Service Connected/Other ☐ 0 = No ☐ 1 = Yes
15. Receives NSC pension ☐ 0 = No ☐ 1 = Yes
16. Non-VA disability (eg SSDI) ☐ 0 = No ☐ 1 = Yes
17. Other public support (including cash and inkind services) ☐ 0 = No ☐ 1 = Yes

Homeless Veterans Data Sheet

Page 2 of 4

IV. MEDICAL HISTORY

18. Do you feel you have any serious medical problems (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (61)

V. SUBSTANCE ABUSE HISTORY

19. Do you have a problem with alcohol dependency now (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (62)

20. Have you had a problem with alcohol dependency in the past? ☐ 0 = No ☐ 1 = Yes (63)

21. Have you ever been in a residential treatment program or hospitalized for treatment of alcoholism? ☐ 0 = No ☐ 1 = Yes (64)

22. Do you have a problem with drug dependency now (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (65)

23. Have you had a problem with drug dependency in the past? ☐ 0 = No ☐ 1 = Yes (66)

24. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency? ☐ 0 = No ☐ 1 = Yes (67)

VI. PSYCHIATRIC HISTORY

25. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use? ☐ 0 = No ☐ 1 = Yes (68)

26. Have you ever been hospitalized for a psychiatric problem (Do not include substance abuse treatment)? ☐ 0 = No ☐ 1 = Yes (69)

VII. USE OF VA MEDICAL SERVICES

27. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.? ☐ 0 = No ☐ 1 = Yes (70)

28. Have you ever been admitted to a VA Domiciliary before? ☐ 0 = No ☐ 1 = Yes (71)

VIII. EMPLOYMENT STATUS

29. What is your *usual* employment pattern, past three years (check only one)? (72)

☐ 1. full time (40 hrs/wk)

☐ 4. student

☐ 6. retired/disability

☐ 2. part time (reg. hrs.)

☐ 5. service

☐ 7. unemployed

☐ 3. part time (irreg. daywork)

30. How many days did you work for pay in the past 30 days? ☐ ☐ (74)

31. How much money did you receive in the past thirty days (include all sources of income: work, disability payments, panhandling, plasma donations etc.)(select one)? (75)

☐ 1. no income at all

☐ 3. \$50-\$99

☐ 5. \$500-\$ 999

☐ 2. \$1-\$49

☐ 4. \$100-\$499

☐ 6. more than \$1000

COMPLETE THIS SECTION AT DISCHARGE

Staff Member's Name

Date of DCHV Discharge (mm,dd,yy)

☐ ☐ ☐ ☐ ☐ ☐

(81)

I. PSYCHIATRIC AND MEDICAL DIAGNOSES

1. Which of the following *psychiatric* diagnoses applied to this veteran during the course of his/her DCHV admission (check one box for each question)?

Alcohol Dependency/Abuse ☐ 0 = No ☐ 1 = Yes (82)

Drug Dependency/Abuse ☐ 0 = No ☐ 1 = Yes (83)

Schizophrenia ☐ 0 = No ☐ 1 = Yes (84)

Other Psychotic Disorder ☐ 0 = No ☐ 1 = Yes (85)

Anxiety Disorder ☐ 0 = No ☐ 1 = Yes (86)

Organic Brain Syndrome ☐ 0 = No ☐ 1 = Yes (87)

Affective Disorder ☐ 0 = No ☐ 1 = Yes (88)

Bipolar Disorder ☐ 0 = No ☐ 1 = Yes (89)

Adjustment Disorder ☐ 0 = No ☐ 1 = Yes (90)

PTSD from Combat ☐ 0 = No ☐ 1 = Yes (91)

Personality Disorder (DSM III-R, Axis 2) ☐ 0 = No ☐ 1 = Yes (92)

Other Psychiatric Disorder ☐ 0 = No ☐ 1 = Yes (93)

Homeless Veterans Data Sheet

Page 3 of 4

2. Which of the following *medical* diagnoses applied to this veteran during the course of his/her DCHV admission (check one box for each question)?

Oral/Dental Pathology	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(94)
Eye Disorder (other than corrective lenses)	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(95)
Hypertension	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(96)
Peripheral Vascular Disease	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(97)
Cardiac Disease	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(98)
COPD (Chronic Obstructive Pulmonary Disease)	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(99)
TB	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(100)
Gastrointestinal Disease	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(101)
Liver Disease	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(102)
Diabetes Mellitus	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(103)
Seizure Disorder	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(104)
Dementia	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(105)
Other Neurological Disease	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(106)
Anemia	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(107)
Orthopedic Problems	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(108)
Malignancy	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(109)
Significant Skin Disorder	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(110)
Sexually Transmitted Disease	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(111)
Significant Trauma	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(112)
Other	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(113)

II. DISCHARGE STATUS

3. The veteran ended the DCHV Program because (select one): (114)
- ☐ 1. Successful completion of all components of the Program.
 - ☐ 2. Successfully completed *some* components of the Program.
 - ☐ 3. Veteran was asked to leave because of failure to comply with Program requirements.
 - ☐ 4. Veteran transferred to another institutional treatment program.
 - ☐ 5. Veteran left the Program by his/her own decision, without medical advice.
 - ☐ 6. Veteran was incarcerated.
 - ☐ 7. Other.
4. Select the *one best* choice that describes the veteran's overall participation in the DCHV Program. (115)
- ☐ 1. Did not participate actively.
 - ☐ 2. *Severe psychiatric problems* impeded participation.
 - ☐ 3. *Substance abuse* behavior impeded useful participation.
 - ☐ 4. *Severe medical problems* (including Organic Brain Syndrome) impeded ability to participate.
 - ☐ 5. Wanted change and expressed need for help but undermined his/her own and others' efforts to work with him/her.
 - ☐ 6. Wanted help and made use of the Program.
 - ☐ 7. Wanted help and made optimal use of the Program.
 - ☐ 8. Other.
5. Veteran's living situation after discharge will be (select one): (116)
- ☐ 0. No available residence other than homeless shelters, outdoors, etc.
 - ☐ 1. Halfway house/transitional living program.
 - ☐ 2. Institution (hospital, prison or nursing home).
 - ☐ 3. Own apartment or room.
 - ☐ 4. Apartment, room or house of friend or family member.
 - ☐ 5. Veteran left Program without giving indication of living arrangement.
 - ☐ 6. Another Domiciliary Program (other than this DCHV Program).
 - ☐ 7. Other.
6. Veteran's arrangements for employment after discharge will be (select one): (117)
- ☐ 0. Disabled or retired.
 - ☐ 1. Unemployed.
 - ☐ 2. Part-time or temporary employment.
 - ☐ 3. Full-time employment.
 - ☐ 4. In vocational training, or unpaid volunteer.
 - ☐ 5. VA's IWT or CWT.
 - ☐ 6. Student.
 - ☐ 7. Other.
 - ☐ 9. Unknown.

Homeless Veterans Data Sheet

Page 4 of 4

7. Consider the following clinical areas and select the description that best *reflects changes* that occurred during the veteran's DCHV admission (check one box for each question):

	Not Applicable	Unchanged/ Deteriorated	Improved	
1. Personal hygiene	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(118)
2. Alcohol problems	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(119)
3. Drug problems	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(120)
4. Psychotic symptoms	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(121)
5. Mental health problems other than psychosis	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(122)
6. Medical problems	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(123)
7. Relationships with family and friends	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(124)
8. Employment/vocational situation	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(125)
9. Housing situation	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(126)
10. Financial status	<input type="checkbox"/> 0.	<input type="checkbox"/> 1.	<input type="checkbox"/> 2.	(127)

Appendix B

Monitoring Form: Outreach Form - Form Y

Domiciliary Care for Homeless Veterans OUTREACH FORM

Page 2 of 4

11. During the *past 30 days (1 month)* approximately how many days did you sleep in the following kinds of places? [Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to approximately 30]

- | | | | |
|--|--------------------------|--------------------------|------|
| a. Own apartment, room or house | <input type="checkbox"/> | <input type="checkbox"/> | (56) |
| b. Someone else's apartment, room or house | <input type="checkbox"/> | <input type="checkbox"/> | (58) |
| c. Hospital or nursing home | <input type="checkbox"/> | <input type="checkbox"/> | (60) |
| d. Domiciliary | <input type="checkbox"/> | <input type="checkbox"/> | (62) |
| e. VA contracted halfway programs (ATU-HWH or HCMI contract) | <input type="checkbox"/> | <input type="checkbox"/> | (64) |
| f. Non-VA halfway house program | <input type="checkbox"/> | <input type="checkbox"/> | (66) |
| g. Hotel, Single Room Occupancy (SRO), boarding home | <input type="checkbox"/> | <input type="checkbox"/> | (68) |
| h. Shelter for the homeless | <input type="checkbox"/> | <input type="checkbox"/> | (70) |
| i. Outdoors (sidewalk, park), abandoned building | <input type="checkbox"/> | <input type="checkbox"/> | (72) |
| j. Automobile, truck, boat | <input type="checkbox"/> | <input type="checkbox"/> | (74) |
| k. Prison, jail | <input type="checkbox"/> | <input type="checkbox"/> | (76) |
| l. Other (specify _____) | <input type="checkbox"/> | <input type="checkbox"/> | (78) |

IV. MEDICAL

- | | | | |
|---|---------------------------------|----------------------------------|------|
| 12. Do you feel you have any serious medical problems (veteran's perception)? | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (79) |
| 13. Does the veteran have or has the veteran complained of any of the following medical problems (check one box for each question)? | | | |
| a. Oral/dental problems | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (80) |
| b. Eye problems (other than glasses) | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (81) |
| c. Hypertension | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (82) |
| d. Heart or cardiovascular problems | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (83) |
| e. COPD/emphysema | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (84) |
| f. TB | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (85) |
| g. Gastrointestinal problems | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (86) |
| h. Liver disease | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (87) |
| i. Seizure disorder | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (88) |
| j. Orthopedic problems | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (89) |
| k. Significant skin problems | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (90) |
| l. Significant trauma | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (91) |
| m. Other (specify _____) | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (92) |

Office use only DO NOT CODE

☐ ☐ (94)

V. SUBSTANCE ABUSE

- | | | | |
|--|---------------------------------|----------------------------------|-------|
| 14. Do you have a problem with alcohol dependency now (veteran's perception)? | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (95) |
| 15. Have you had a problem with alcohol dependency in the past? | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (96) |
| 16. Have you ever been hospitalized for treatment of alcoholism? | <input type="checkbox"/> 0 = No | <input type="checkbox"/> 1 = Yes | (97) |
| 17. During the past 30 days, how many days would you say that you used <i>any</i> alcohol at all? [If none, skip to number 18] | <input type="checkbox"/> | <input type="checkbox"/> | (99) |
| 17a. During the past 30 days, how many days would you say that you drank to <i>intoxication</i> ? .. | <input type="checkbox"/> | <input type="checkbox"/> | (101) |

Domiciliary Care for Homeless Veterans
OUTREACH FORM

Page 3 of 4

18. Do you have a problem with drug dependency now (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (102)
19. Have you had a problem with drug dependency in the past? ☐ 0 = No ☐ 1 = Yes (103)
20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency? ☐ 0 = No ☐ 1 = Yes (104)
21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downs); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? [If none, skip to number 23.] ☐ ☐ (106)
22. During the past 30 days, how many days would you say you used more than one kind of drug? ☐ ☐ (108)

VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use? ☐ 0 = No ☐ 1 = Yes (109)
24. Have you ever been hospitalized for a psychiatric problem (Do not include substance abuse treatment)? ☐ 0 = No ☐ 1 = Yes (110)
25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.? ☐ 0 = No ☐ 1 = Yes (111)
26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you . . . [Check one answer for each item; blank responses will *not* be considered a "no" response]
- a. . . experienced a serious depression ☐ 0 = No ☐ 1 = Yes (112)
- b. . . experienced serious anxiety or tension ☐ 0 = No ☐ 1 = Yes (113)
- c. . . experienced hallucinations ☐ 0 = No ☐ 1 = Yes (114)
- d. . . experienced trouble understanding, concentrating, or remembering . . . ☐ 0 = No ☐ 1 = Yes (115)
- e. . . had trouble controlling violent behavior ☐ 0 = No ☐ 1 = Yes (116)
- f. . . had serious thoughts of suicide ☐ 0 = No ☐ 1 = Yes (117)
- g. . . attempted suicide ☐ 0 = No ☐ 1 = Yes (118)
- h. . . took prescribed medication for a psychological/emotional problem . . ☐ 0 = No ☐ 1 = Yes (119)

VII. EMPLOYMENT STATUS

27. What is your usual employment pattern, past three years (check only one)?
- ☐ 1. full time (40 hrs/wk) ☐ 4. part time (irreg. daywork) ☐ 7. retired/disability (120)
- ☐ 2. full time (irregular) ☐ 5. student ☐ 8. unemployed
- ☐ 3. part time (reg. hrs.) ☐ 6. service
28. How many days did you work for pay in the past 30 days? ☐ ☐ (122)
- 29 - 33. Do you receive any of the following kinds of public financial support (check one box for each question)?
29. Service Connected/Psychiatry ☐ 0 = No ☐ 1 = Yes (123)
30. Service Connected/Other ☐ 0 = No ☐ 1 = Yes (124)
31. Receives NSC pension ☐ 0 = No ☐ 1 = Yes (125)
32. Non-VA disability (eg SSDI) ☐ 0 = No ☐ 1 = Yes (126)
33. Other public support (including cash and inkind services) ☐ 0 = No ☐ 1 = Yes (127)
34. How much money did you receive in the past thirty days (include all sources of income: work disability payments, panhandling, plasma donations etc.)(select one)?
- ☐ 1. no income at all ☐ 3. \$50-\$99 ☐ 5. \$500-\$ 999 (128)
- ☐ 2. \$1-\$49 ☐ 4. \$100-\$499 ☐ 6. \$1000 or more

Domiciliary Care for Homeless Veterans OUTREACH FORM

Page 4 of 4

VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time?	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(129)
36. Does this veteran need medical treatment at this time?	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(130)
37 - 45. Which of the following psychiatric diagnoses apply to this veteran (check one box for each question)?			
37. Alcohol Abuse/Dependency	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(131)
38. Drug Abuse/Dependency	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(132)
39. Schizophrenia	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(133)
40. Other Psychotic Disorder	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(134)
41. Mood Disorder	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(135)
42. Personality Disorder (DSM-III-R, Axis 2)	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(136)
43. PTSD from Combat	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(137)
44. Adjustment Disorder	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(138)
45. Other Psychiatric Disorder	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(139)
46. Where did this interview take place (check only one)?			
<input type="checkbox"/> 1. Shelter or temporary housing for homeless	<input type="checkbox"/> 3. Soup Kitchen	<input type="checkbox"/> 6 ¹ . At special program for homeless (specify _____)	(140)
<input type="checkbox"/> 2. Street, Park, Outdoors	<input type="checkbox"/> 4. VAMC	<input type="checkbox"/> 7. Other	
	<input type="checkbox"/> 5. Vet Center		
Office use only DO NOT CODE			(143)
47. How was contact with this program initiated (check only one)?			
<input type="checkbox"/> 1. Outreach initiated by VA staff	<input type="checkbox"/> 5. Veteran came to Vet Center		(144)
<input type="checkbox"/> 2. Referred by shelter staff or other non-VA staff working in a program for the homeless	<input type="checkbox"/> 6. Self-referred		
<input type="checkbox"/> 3. Referral from VAMC inpatient unit	<input type="checkbox"/> 7 ¹ . Through VA presence at special program for homeless (specify _____)		
<input type="checkbox"/> 4. Referral from VAMC outpatient unit	<input type="checkbox"/> 8. Other		
Office use only DO NOT CODE			(147)
48. Veteran response to contact (check only one).			
<input type="checkbox"/> 1. Would not talk to VA staff	<input type="checkbox"/> 4. Is interested in full range of VA services for the homeless		(148)
<input type="checkbox"/> 2. Talked; not interested in any services	<input type="checkbox"/> 5. Other		
<input type="checkbox"/> 3. Only interested in basic services			
49-60. What are your immediate plans for referral or treatment of the veteran at this time (check one box for each question)?			
49. Basic services (food, shelter, clothing and financial assistance)	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(149)
50. VA medical services	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(150)
51. Non-VA medical services	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(151)
52. VA psychiatric or substance abuse services	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(152)
53. Non-VA psychiatric or substance abuse services	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(153)
54. VA pension or disability application	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(154)
55. Contract housing through HCMI Program	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(155)
56. VA Domiciliary Care Program	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(156)
57. Upgrading of military discharge	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(157)
58. Legal assistance	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(158)
59. Social vocational assistance	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(159)
60. Other	<input type="checkbox"/> 0 = No	<input type="checkbox"/> 1 = Yes	(160)
Y			(161)

¹Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.

Appendix C

Data Tables

Table 1a. Number of Discharges and Operational Beds by VISN, Site and Fiscal Year.

VISN SITE	DISCHARGES													
	FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02
1 Bedford, MA		31	98	93	107	95	104	105	121	136	124	99	125	130
1 Brockton, MA							73	153	148	164	156	149	150	133
2 Canandaigua, NY					10	132	116	159	173	288	256	168	24	22
3 Hudson Valley HCS	152	214	115	107	109	67	144	185	296	303	237	224	236	216
3 New Jersey HCS	65	106	130	127	119	153	146	253	281	275	261	279	281	253
3 New York Harbor HCS	16	78	90	84	103	108	93	90	115	135	185	167	171	176
4 Butler, PA		19	79	64	83	70	76	81	82	103	106	115	103	102
4 Coatesville, PA	94	183	155	173	129	158	149	157	152	154	220	273	365	356
4 Pittsburgh HCS						58	108	122	202	234	194	180	144	163
5 Martinsburg, WV		27	50	50	60	57	93	138	152	214	192	152	195	198
5 Maryland HCS								47	77	131	118	106	174	203
6 Hampton, VA	29	52	60	71	109	116	98	98	73	67	57	58	72	70
7 Central Alabama HCS								7	89	136	185	124	107	128
7 Dublin, GA					1	50	44	63	79	90	73	82	103	101
8 Bay Pines, FL	3	67	61	40	67	68	50	29	53	61	85	64	79	63
9 Mt. Home, TN	150	170	152	103	80	65	90	54	110	88	123	117	94	92
10 Cincinnati, OH		2	49	104	109	105	113	109	114	155	153	149	150	195
10 Cleveland, OH	29	148	154	134	123	163	218	240	282	323	306	332	321	297
10 Dayton, OH	63	94	96	80	55	44	42	58	69	62	50	55	55	69
12 Milwaukee, WI	52	87	90	72	95	71	76	63	68	65	79	98	134	72
12 N. Chicago, IL	57	131	151	161	169	153	169	181	209	185	160	165	147	151
15 Eastern Kansas HCS	74	70	89	65	63	47	58	56	60	349	423	398	355	350
15 St Louis, MO							1	124	160	162	139	121	122	131
16 Central Arkansas HCS	97	156	173	148	179	209	184	197	193	172	187	155	187	179
16 Gulf Coast HCS	74	133	130	127	140	100	79	88	150	234	246	222	168	170
17 North Texas HCS		40	100	125	99	93	94	103	119	129	123	129	133	99
18 Northern Arizona HCS		23	105	101	108	187	185	103	128	106	238	224	196	157
20 Alaska HCS					11	46	46	82	102	142	30	114	142	117
20 Portland, OR†	58	107	93	72	102	104	65	118	126	119	175	167	193	49
20 Puget Sound HCS	100	135	146	150	176	192	132	141	138	136	117	66	57	60
20 White City, OR	76	170	161	103	135	90	95	109	109	68	0	155	159	48
21 Palo Alto HCS	8	161	177	209	168	162	201	171	149	209	198	199	218	204
22 Greater LA HCS	28	89	108	131	129	142	148	164	219	198	198	210	211	208
23 Black Hills HCS	40	92	74	117	111	111	103	108	131	99	101	119	115	93
23 Central Iowa HCS					49	56	54	49	58	60	75	81	77	90
SITE AVERAGE	63	99	111	108	100	106	104	114	137	159	159	158	159	147
SITE S.D.	40	57	38	39	46	47	50	56	63	78	84	76	79	80
NATIONAL TOTAL	1265	2585	2886	2811	2998	3272	3447	4005	4787	5552	5570	5516	5563	5145

† The Portland DCHV program closed temporarily during the first quarter of FY02. There are plans to re-open the beds and the program in January 2003 when funds become available.

Table 1b. Number of Operational Beds by Site and Fiscal Year.

VISN SITE	DCHV BEDS													
	FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02
1 Bedford, MA		40	40	40	40	40	40	40	40	40	40	40	40	40
1 Brockton, MA							50	50	50	46	46	46	46	46
2 Canandaigua, NY					25	25	25	25	25	25	25	25	25	25
3 Hudson Valley HCS	60	60	60	60	60	60	60	60	60	60	60	60	60	60
3 New Jersey HCS	70	70	70	70	70	70	70	82	82	82	82	82	85	85
3 New York Harbor HCS	50	50	50	50	50	50	50	50	50	50	50	50	50	50
4 Butler, PA		25	25	25	25	25	25	25	25	25	25	25	25	25
4 Coatesville, PA	40	40	40	40	40	40	40	40	40	40	80	80	120	120
4 Pittsburgh HCS					50	50	50	50	50	50	50	50	50	50
5 Martinsburg, WV		25	25	25	30	60	60	60	60	60	60	60	66	66
5 Maryland HCS								25	25	25	25	25	50	50
6 Hampton, VA	30	30	60	28	28	28	28	28	28	28	28	28	24	24
7 Central Alabama HCS								15	43	43	43	43	43	43
7 Dublin, GA					20	20	20	23	23	23	23	23	35	35
8 Bay Pines, FL	25	25	25	25	25	25	25	25	25	25	25	25	25	25
9 Mt. Home, TN	25	25	32	25	25	25	25	25	25	25	25	25	35	35
10 Cincinnati, OH		40	50	50	50	50	50	50	50	50	50	50	50	50
10 Cleveland, OH	75	75	75	75	75	75	75	75	75	75	75	75	75	75
10 Dayton, OH	57	57	57	25	25	25	25	25	25	25	25	25	25	25
12 Milwaukee, WI	25	25	25	25	25	35	35	35	35	35	35	35	35	35
12 N. Chicago, IL	60	60	60	60	60	60	60	60	60	60	60	60	60	60
15 Eastern Kansas HCS	30	30	30	30	30	30	30	30	30	178	178	178	178	178
15 St Louis, MO							60	60	60	50	50	50	50	50
16 Central Arkansas HCS	60	60	60	60	60	60	60	60	60	60	60	60	60	60
16 Gulf Coast HCS	26	26	26	26	40	40	40	40	40	70	70	70	70	70
17 North Texas HCS		40	40	40	40	40	40	40	40	40	40	40	40	40
18 Northern Arizona HCS		25	25	25	50	50	50	50	50	50	50	50	50	50
20 Alaska HCS					17	17	17	50	50	50	50	50	50	50
20 Portland, OR†	40	40	40	40	40	40	40	40	40	40	40	40	40	0
20 Puget Sound HCS	60	60	60	60	60	60	60	60	50	50	50	20	20	20
20 White City, OR	51	51	63	51	51	51	51	51	51	51	51	51	51	51
21 Palo Alto HCS	40	40	50	50	50	50	50	50	50	50	50	70	70	70
22 Greater LA HCS	25	25	68	68	100	100	100	100	100	100	100	100	100	100
23 Black Hills HCS	50	50	50	50	50	50	50	50	50	50	50	50	50	50
23 Central Iowa HCS				20	20	20	20	20	20	20	20	20	20	20
SITE AVERAGE	45	42	46	42	43	44	45	45	45	50	51	51	54	52
SITE S.D.	16	15	16	16	19	19	18	19	18	28	29	29	31	32
NATIONAL TOTAL	899	1094	1206	1143	1331	1371	1481	1569	1587	1751	1791	1781	1873	1833

† The Portland DCHV program closed temporarily during the first quarter of FY02. There are plans to re-open the beds and the program in January 2003 when funds become available.

Table 1c. Mean LOS by VISN, Site and Fiscal Year.

VISN	SITE	MEAN LOS (days)													
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02
1	Bedford, MA		67.0	127.2	132.2	138.7	142.7	131.0	132.8	114.2	98.2	109.9	102.4	108.3	103.0
1	Brockton, MA							84.1	98.5	103.2	92.9	94.5	88.8	89.3	97.3
2	Canandaigua, NY					136.8	130.8	113.5	97.2	85.6	57.6	36.0	51.4	72.9	98.7
3	Hudson Valley HCS	51.5	87.4	165.0	174.5	174.8	238.9	150.1	109.6	108.4	101.5	101.3	104.8	102.1	111.7
3	New Jersey HCS	110.2	170.3	178.8	166.1	162.5	157.3	154.3	122.5	97.8	96.5	96.3	99.2	97.5	111.1
3	New York Harbor HCS	85.8	187.7	208.8	194.1	179.4	158.9	183.6	186.5	144.9	111.7	101.7	105.5	98.1	104.3
4	Butler, PA		62.6	107.5	130.8	144.7	122.8	133.4	129.5	110.6	95.3	73.5	81.9	102.2	89.0
4	Coatesville, PA	75.9	79.8	83.9	76.7	98.8	94.2	90.7	96.0	94.9	82.7	78.5	88.4	101.2	97.8
4	Pittsburgh HCS						63.6	158.1	145.6	106.4	95.2	99.2	93.7	105.2	109.6
5	Martinsburg, WV		73.8	159.2	141.3	129.6	182.0	171.1	154.3	133.2	112.9	109.6	123.3	103.9	106.0
5	Maryland HCS								107.3	100.9	70.4	74.5	83.1	75.4	75.6
6	Hampton, VA	64.9	149.8	312.0	194.1	104.5	100.2	91.8	92.4	85.5	114.0	96.3	101.6	85.2	97.5
7	Central Alabama HCS								45.1	73.9	67.3	63.0	70.0	84.4	91.7
7	Dublin, GA					15.0	85.0	147.5	106.1	122.3	120.2	124.4	134.0	119.2	100.3
8	Bay Pines, FL	22.7	100.2	183.1	180.2	184.0	176.9	204.4	150.9	147.9	106.5	91.2	93.9	106.5	106.7
9	Mt. Home, TN	28.0	47.7	56.4	93.9	100.7	127.9	145.7	200.3	100.2	121.9	87.6	116.4	137.4	144.3
10	Cincinnati, OH		8.5	126.8	152.6	173.6	146.0	162.3	150.2	145.8	118.0	118.6	106.6	102.7	102.5
10	Cleveland, OH	50.2	149.6	165.9	198.3	228.0	206.3	135.4	118.9	98.6	89.1	91.7	90.3	90.4	111.8
10	Dayton, OH	80.9	155.4	158.6	156.7	136.5	125.1	124.5	108.2	106.3	145.3	121.5	120.8	135.8	107.5
12	Milwaukee, WI	51.2	90.6	97.2	113.5	104.4	121.4	130.4	167.2	190.6	170.9	165.2	115.3	76.1	139.5
12	N. Chicago, IL	91.5	153.1	133.6	134.8	124.8	135.5	135.5	119.0	104.7	116.8	121.3	121.5	133.0	130.4
15	Eastern Kansas HCS	52.2	129.6	128.8	118.2	153.1	176.7	213.9	166.5	162.4	91.3	97.5	109.5	112.9	122.7
15	St Louis, MO								108.5	116.6	118.2	116.4	125.4	127.9	116.3
16	Central Arkansas HCS	77.9	97.4	92.1	124.9	127.6	101.2	108.2	104.7	96.4	111.8	112.2	123.9	113.0	104.8
16	Gulf Coast HCS	67.9	73.4	75.2	102.7	111.0	128.7	179.9	155.1	96.3	11.3	96.7	88.2	100.1	102.2
17	North Texas HCS		76.7	120.6	106.9	119.5	139.5	142.4	132.5	101.0	95.4	101.8	92.5	86.5	90.4
18	Northern Arizona HCS		58.0	132.0	129.0	145.2	77.9	97.0	134.8	109.6	122.8	97.2	78.4	98.6	99.2
20	Alaska HCS					51.7	109.9	117.6	105.3	135.5	123.6	188.6	142.1	100.6	122.1
20	Portland, OR	86.9	112.8	154.0	160.7	144.4	158.2	160.8	159.7	137.8	147.5	123.9	107.7	97.9	64.9
20	Puget Sound HCS	82.2	114.0	130.3	131.5	117.9	103.2	145.3	103.9	125.1	114.3	125.9	103.5	122.4	127.3
20	White City, OR	79.0	214.5	187.3	199.3	147.1	168.3	186.2	182.2	101.7	112.1	n.a.	88.4	172.0	183.2
21	Palo Alto HCS	30.0	80.8	101.3	97.6	99.9	110.4	93.1	98.4	127.0	100.7	98.7	99.0	109.3	123.0
22	Greater LA HCS	100.5	170.0	173.3	144.2	172.8	176.7	203.8	142.6	129.7	177.0	185.2	172.5	163.4	156.7
23	Black Hills HCS	80.2	155.3	123.3	139.9	130.5	160.2	142.3	123.9	92.2	130.7	137.0	137.1	130.2	146.3
23	Central Iowa HCS					105.7	121.4	134.7	128.0	134.2	133.5	86.7	83.5	82.9	66.0
SITE AVERAGE		68.5	110.2	141.6	142.1	132.1	137.0	142.9	128.1	115.5	107.9	103.5	104.1	107.0	110.3
SITE S.D.		23.5	48.6	50.2	33.5	40.0	37.9	33.7	31.3	23.9	29.9	34.6	22.5	22.4	23.6
NATIONAL AVERAGE		68.0	117.4	135.0	137.4	136.7	134.2	138.7	125.3	112.1	105.6	101.6	102.8	107.2	110.0

Table 2a. Number of Discharges by VISN, Fiscal Year and Percent Change From FY01 to FY02.

VISN†	Number of Sites in VISN	DISCHARGES														% Change in DC's From FY01 to FY02
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	
1	2		31	98	93	107	95	177	258	269	301	280	248	275	263	-4.4%
2	1					10	132	116	159	173	288	256	168	24	22	-8.3%
3	3	233	398	335	318	331	328	383	528	692	714	683	670	688	645	-6.3%
4	3	94	202	234	237	212	286	333	360	436	491	520	567	612	621	1.5%
5	2		27	50	50	60	57	93	185	229	345	310	259	369	401	8.7%
6	1	29	52	60	71	109	116	98	98	73	67	57	58	72	70	-2.8%
7	2					1	50	44	70	168	226	258	206	210	229	9.0%
8	1	3	67	61	40	67	68	50	29	53	61	85	64	79	63	-20.3%
9	1	150	170	152	103	80	65	91	54	110	88	123	117	94	92	-2.1%
10	3	92	244	299	318	287	312	372	407	465	540	509	536	526	561	6.7%
12	2	109	218	241	233	264	224	246	244	277	250	240	262	281	223	-20.6%
15	2	74	70	89	65	63	47	59	180	220	511	562	519	477	481	0.8%
16	2	171	289	303	275	319	309	263	285	343	406	433	377	355	349	-1.7%
17	1		40	100	125	99	93	94	103	119	129	123	129	133	99	-25.6%
18	1		23	105	101	108	187	185	103	128	106	238	224	196	157	-19.9%
20††	4	234	412	400	325	424	432	337	450	475	465	322	502	551	274	-50.3%
21	1	8	161	177	209	168	162	201	171	149	209	198	199	218	204	-6.4%
22	1	28	89	108	131	129	142	148	164	219	198	199	210	211	208	-1.4%
23	2	40	92	74	117	160	167	157	157	189	159	176	200	192	183	-4.7%
TOTAL	35	1,265	2,585	2,886	2,811	2,998	3,272	3,447	4,005	4,787	5,554	5,572	5,515	5,563	5,145	-7.5%
VISN AVG	1.8	97	152	170	165	158	172	181	211	252	292	293	290	293	271	-7.8%
VISN S.D.	0.9	76	122	107	98	114	110	108	136	160	181	169	178	191	186	13.9%

†There are no DCHV programs in VISNs 11 and 19.

†† The Portland DCHV program closed during the first quarter of FY02. There are plans to re-open the beds and the program in January 2003 when funds become available.

Table 2b. Number of Operational Beds by VISN and Fiscal Year and Percent Change From FY99 to FY02.

VISN†	Number of Sites in VISN	DCHV BEDS														% Change in Beds From FY99 to FY02
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	
1	2		40	40	40	40	40	90	90	90	86	86	86	86	86	0.0%
2	1					25	25	25	25	25	25	25	25	25	25	0.0%
3	3	180	180	180	180	180	180	180	192	192	192	192	192	195	195	1.6%
4	3	40	65	65	65	115	115	115	115	115	115	155	155	195	195	25.8%
5	2		25	25	25	30	60	60	85	85	85	85	85	116	116	36.5%
6	1	30	30	60	28	28	28	28	28	28	28	28	28	24	24	-14.3%
7	2					20	20	20	38	66	66	66	66	78	78	18.2%
8	1	25	25	25	25	25	25	25	25	25	25	25	25	25	25	0.0%
9	1	25	25	32	25	25	25	25	25	25	25	25	25	35	35	40.0%
10	3	132	172	182	150	150	150	150	150	150	150	150	150	150	150	0.0%
12	2	85	85	85	85	85	95	95	95	95	95	95	95	95	95	0.0%
15	2	30	30	30	30	30	30	90	90	90	228	228	228	228	228	0.0%
16	2	86	86	86	86	100	100	100	100	100	130	130	130	130	130	0.0%
17	1		40	40	40	40	40	40	40	40	40	40	40	40	40	0.0%
18	1		25	25	25	50	50	50	50	50	50	50	50	50	50	0.0%
20	4	151	151	163	151	168	168	168	201	191	191	191	161	161	121	-36.6%
21	1	40	40	50	50	50	50	50	50	50	50	50	70	70	70	40.0%
22	1	25	25	68	68	100	100	100	100	100	100	100	100	100	100	0.0%
23	2	50	50	50	70	70	70	70	70	70	70	70	70	70	70	0.0%
TOTAL	35	899	1,094	1,206	1,143	1,331	1,371	1,481	1,569	1,587	1,751	1,791	1,781	1,873	1,833	2.3%
VISN AVG	1.8	69	64	71	67	70	72	78	83	84	92	94	94	99	96	5.8%
VISN S.D.	0.9	51	52	52	48	50	50	48	52	50	60	62	59	61	60	18.4%

†There are no DCHV programs in VISNs 11 and 19.

Table 3. Sociodemographic Characteristics at Admission by Fiscal Year

Sociodemographic Characteristics	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5145
Age (years)														
Mean	43.2	42.3	42.0	41.8	42.2	42.2	42.7	42.9	43.7	44.9	45.5	45.8	46.5	47.2
S.D.	10.4	9.9	9.0	8.4	8.2	7.9	7.9	7.7	7.8	7.8	7.9	7.5	7.4	7.4
Gender														
Males	97.9%	97.3%	97.6%	97.4%	97.1%	96.7%	96.3%	96.4%	96.2%	96.6%	96.1%	96.3%	95.9%	96.4%
Females	2.1%	2.7%	2.4%	2.6%	2.9%	3.3%	3.7%	3.7%	3.8%	3.4%	3.9%	3.7%	4.2%	3.7%
Ethnicity														
White	66.8%	58.6%	57.7%	52.7%	53.1%	51.0%	49.1%	49.4%	49.1%	49.1%	48.7%	50.0%	47.9%	46.3%
African American	28.4%	34.6%	36.5%	41.8%	41.6%	44.1%	45.2%	45.5%	44.3%	45.4%	46.0%	44.1%	45.7%	47.4%
Hispanic	2.5%	4.8%	3.4%	2.9%	3.3%	3.0%	3.2%	3.3%	4.2%	3.5%	3.6%	3.8%	4.3%	4.3%
Other	2.3%	2.0%	2.3%	2.6%	2.0%	2.0%	2.6%	1.8%	2.3%	2.1%	1.7%	2.2%	2.0%	2.1%
Marital status														
Married	3.6%	2.6%	2.7%	3.1%	3.7%	4.2%	3.3%	3.9%	4.7%	5.5%	5.0%	4.6%	5.4%	4.8%
Separated, widowed or divorced	70.0%	70.4%	70.8%	67.8%	68.7%	66.5%	67.8%	65.6%	66.7%	67.0%	66.9%	67.2%	66.6%	68.1%
Never married	26.4%	27.0%	26.5%	29.1%	27.6%	29.4%	28.8%	30.5%	28.6%	27.6%	28.1%	28.3%	28.0%	27.2%
Public financial support														
SC medical	11.3%	12.7%	11.6%	10.5%	10.5%	10.5%	10.6%	10.9%	11.5%	11.8%	11.2%	12.2%	11.5%	10.8%
SC psychiatric	5.9%	4.5%	4.8%	3.3%	3.0%	3.8%	4.0%	3.7%	4.1%	5.2%	4.8%	4.3%	4.5%	4.2%
NSC pension	6.0%	3.6%	2.4%	1.6%	1.9%	1.5%	1.9%	1.9%	2.3%	3.4%	3.9%	4.4%	4.8%	4.6%
Non-VA disability	11.9%	7.8%	6.4%	5.3%	7.4%	6.7%	8.0%	7.4%	6.9%	8.1%	8.7%	8.8%	8.8%	8.8%
Other	5.5%	9.7%	11.1%	11.7%	11.2%	11.8%	10.7%	8.8%	6.7%	6.1%	4.5%	5.0%	4.9%	3.8%
Mode of program contact														
Outreach initiated by VA staff	10.5%	12.2%	13.9%	14.1%	13.1%	15.0%	14.5%	13.8%	13.0%	16.2%	16.6%	16.6%	18.9%	17.1%
Referred by non-VA homeless program	4.1%	5.2%	5.3%	4.2%	3.2%	3.3%	3.9%	3.8%	3.9%	4.6%	4.7%	4.3%	4.0%	4.1%
Referred by VAMC inpatient program	49.9%	44.6%	47.0%	51.3%	53.7%	55.4%	55.6%	56.3%	52.9%	42.3%	39.5%	37.1%	37.8%	38.7%
Referred by VAMC outpatient program	6.1%	7.0%	8.5%	8.3%	7.0%	7.5%	6.5%	7.7%	10.5%	14.0%	12.8%	14.9%	12.6%	13.5%
Self-referred	18.3%	20.3%	15.9%	12.0%	13.7%	10.8%	12.6%	10.8%	13.1%	16.6%	21.5%	21.5%	22.1%	22.0%
Referred by HCHV program	6.3%	6.2%	5.6%	6.9%	6.1%	5.0%	4.0%	3.7%	3.2%	2.5%	1.8%	2.0%	1.7%	1.5%
Other	4.8%	4.5%	3.9%	3.2%	3.2%	3.0%	3.0%	3.9%	3.5%	3.8%	3.3%	3.6%	3.0%	3.2%

Table 4. Military History by Fiscal Year.

Military History	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5145
Service Era														
Pre WWII Era	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
WWII Era	5.4%	4.0%	2.4%	1.3%	1.0%	0.5%	0.6%	0.3%	0.4%	0.6%	0.5%	0.3%	0.2%	0.3%
Between WWII and Korean Eras	1.5%	1.9%	0.6%	0.6%	0.4%	0.2%	0.2%	0.1%	0.0%	0.1%	0.1%	0.1%	0.1%	0.0%
Korean Era	9.6%	7.8%	6.4%	4.9%	4.0%	3.5%	2.1%	1.5%	1.5%	1.6%	1.6%	1.1%	0.8%	0.8%
Between Korean and Vietnam Eras	13.8%	11.1%	10.4%	9.1%	8.0%	7.0%	7.0%	6.9%	6.0%	5.6%	5.4%	4.5%	4.1%	3.5%
Vietnam Era	50.6%	51.4%	54.7%	55.0%	56.5%	54.1%	52.5%	49.4%	50.4%	51.8%	50.4%	47.9%	48.1%	46.1%
Post-Vietnam Era†	18.9%	23.8%	25.5%	29.1%	30.1%	34.8%	37.6%	41.8%	41.8%	40.4%	42.0%	46.1%	46.7%	49.4%
Received friendly or hostile fire in a combat zone	28.3%	25.8%	28.3%	26.5%	25.0%	24.6%	23.8%	22.6%	21.9%	22.1%	21.4%	21.1%	20.5%	18.3%
POW	0.5%	0.7%	0.6%	0.2%	0.4%	0.6%	0.6%	0.5%	0.5%	0.7%	0.6%	0.4%	0.4%	0.4%

† Includes Persian Gulf Era.

Table 5. Residential History at Admission by Fiscal Year.

Residential History	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5145
Length of time homeless														
At risk for homelessness	21.9%	9.3%	7.3%	5.9%	5.3%	6.2%	4.7%	5.0%	5.1%	6.5%	8.0%	5.2%	4.8%	4.6%
< 1 month	19.6%	19.5%	17.9%	14.6%	12.4%	12.1%	13.5%	14.8%	15.9%	17.0%	18.7%	21.2%	20.1%	18.4%
1 - 11 months	42.9%	50.7%	52.9%	54.2%	56.3%	58.3%	57.9%	57.1%	56.4%	54.9%	52.8%	53.2%	53.4%	56.0%
> 11 months	15.6%	20.5%	21.9%	25.4%	26.1%	23.4%	23.9%	23.2%	22.6%	21.5%	20.5%	20.5%	21.7%	21.1%
Spent at least one night outdoors or in a shelter during the 30 days prior to admission	45.5%	51.8%	46.2%	47.1%	47.3%	44.8%	47.9%	47.7%	50.5%	53.0%	52.9%	57.6%	57.8%	56.2%
Where veteran usually slept during the 30 days prior to admission														
shelter/outdoors	24.3%	31.5%	28.5%	31.4%	30.8%	28.6%	30.0%	29.2%	30.8%	32.1%	33.6%	36.4%	35.1%	34.4%
intermittently with family	19.5%	18.6%	18.2%	16.9%	17.1%	16.8%	17.2%	17.7%	19.8%	21.2%	22.8%	23.9%	22.3%	23.3%
institution	47.2%	41.1%	44.7%	44.3%	43.5%	47.7%	45.7%	46.8%	41.4%	37.3%	32.8%	29.6%	33.4%	33.8%
own apartment	6.1%	5.9%	5.4%	4.6%	5.3%	4.1%	3.7%	3.9%	4.2%	6.1%	7.5%	6.5%	6.1%	5.2%
other	2.9%	2.9%	3.2%	2.9%	3.4%	2.9%	3.3%	2.5%	3.8%	3.4%	3.4%	3.5%	3.1%	3.3%

Table 6. Self-Reported Health History at Admissions by Fiscal Year.

Self-Reported Health History	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5145
Veteran perceives s/he has:														
serious medical problem	53.8%	41.1%	37.6%	34.7%	36.8%	37.7%	39.1%	37.7%	40.3%	42.8%	45.1%	45.1%	46.3%	47.9%
alcohol problem	46.1%	45.2%	43.9%	45.0%	48.0%	51.6%	50.0%	49.4%	45.7%	48.2%	48.8%	51.9%	54.3%	50.7%
drug problem	24.3%	28.3%	26.0%	31.3%	32.7%	38.0%	39.6%	41.1%	37.9%	40.6%	40.0%	42.3%	44.7%	42.2%
emotional problem	42.3%	39.7%	40.3%	36.3%	38.5%	43.1%	45.3%	46.9%	49.5%	54.9%	55.7%	56.0%	55.9%	54.0%
Ever hospitalized for:														
alcoholism	66.6%	67.0%	70.9%	71.3%	71.6%	73.5%	74.7%	72.7%	70.5%	70.8%	71.8%	72.8%	72.6%	70.9%
drug dependency	34.2%	39.8%	39.2%	46.2%	48.3%	54.8%	56.1%	60.0%	58.2%	59.5%	58.8%	57.7%	60.0%	58.7%
psychiatric problem	37.9%	33.9%	33.5%	29.6%	29.3%	32.0%	33.2%	34.5%	36.3%	41.2%	42.2%	41.0%	40.8%	39.3%
Any previous mental health hospitalization	87.2%	86.1%	87.9%	86.4%	87.7%	89.3%	89.3%	88.8%	88.5%	89.8%	90.9%	90.2%	90.2%	88.9%
Prior admission to a domiciliary?	27.1%	22.1%	23.1%	22.7%	25.1%	24.4%	26.2%	24.7%	27.5%	30.2%	33.8%	36.3%	38.3%	38.8%
Use of VA medical or psychiatric services in the 6 months prior to admission?	72.9%	71.2%	72.7%	72.5%	71.6%	72.7%	74.1%	72.4%	72.6%	76.7%	75.6%	75.4%	74.4%	72.7%

Table 7. Employment and Income Histories at Admission by Fiscal Year.

Employment and Income Histories	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5145
Days worked for pay during the month prior to admission:														
none	86.3%	83.5%	84.8%	87.6%	86.0%	86.4%	85.9%	86.7%	85.5%	84.7%	84.4%	83.3%	83.8%	85.8%
1-19 days	11.3%	13.2%	12.4%	8.8%	9.7%	9.3%	9.6%	10.5%	11.2%	11.4%	12.1%	12.9%	12.0%	10.4%
> 19 days	2.4%	3.3%	2.9%	3.6%	4.3%	4.4%	4.5%	2.9%	3.3%	3.9%	3.5%	3.8%	4.2%	3.8%
Usual employment pattern during the three years prior to admission:														
full-time	38.7%	40.7%	44.3%	43.1%	41.2%	39.2%	40.1%	42.5%	43.4%	39.9%	42.7%	44.0%	42.6%	42.7%
part-time	23.9%	26.0%	27.1%	28.2%	28.1%	26.9%	22.5%	25.7%	27.6%	28.2%	26.4%	25.8%	26.1%	26.6%
unemployed	22.6%	22.9%	21.3%	23.3%	24.0%	26.9%	30.3%	25.1%	21.0%	21.0%	19.0%	18.6%	18.7%	19.1%
retired/disabled	13.6%	9.7%	6.6%	4.5%	5.6%	5.8%	6.1%	5.9%	7.1%	10.2%	11.4%	11.1%	12.1%	11.2%
other	1.3%	0.7%	0.7%	1.0%	1.2%	1.2%	1.1%	0.8%	0.9%	0.7%	0.5%	0.5%	0.4%	0.4%
No income received in the 30 days prior to admission	44.7%	40.6%	42.9%	48.0%	45.8%	49.5%	50.5%	48.2%	47.1%	46.3%	47.2%	49.2%	48.0%	51.7%

Table 8. Psychiatric and Medical Diagnoses Applied During the Veteran's Domiciliary Admission by Fiscal Year.

Diagnoses	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5145
Psychiatric Diagnoses:														
Alcohol dependency/abuse	79.0%	80.2%	80.6%	82.5%	84.1%	85.3%	83.4%	82.5%	80.8%	81.3%	81.7%	81.7%	82.5%	80.7%
Drug dependency abuse	45.9%	52.2%	52.0%	57.3%	59.0%	63.9%	64.8%	67.2%	66.2%	66.7%	66.5%	65.7%	67.7%	66.7%
Schizophrenia	5.8%	5.1%	4.3%	3.0%	2.9%	3.6%	2.9%	2.5%	3.1%	4.4%	4.5%	4.9%	4.7%	4.9%
Other psychotic disorder	3.4%	2.8%	2.7%	1.9%	2.4%	2.4%	2.0%	2.4%	2.7%	2.7%	3.0%	3.2%	3.4%	2.7%
Anxiety disorder	10.5%	6.4%	6.7%	5.6%	6.2%	6.2%	7.5%	7.7%	7.3%	7.4%	8.4%	9.7%	7.9%	8.5%
Affective disorder	12.9%	10.8%	13.2%	15.1%	17.3%	18.1%	21.6%	23.0%	21.1%	21.9%	24.1%	27.0%	26.8%	29.2%
Bipolar disorder	4.9%	4.7%	4.6%	3.4%	4.4%	4.2%	4.9%	4.7%	5.7%	7.6%	9.3%	9.0%	8.6%	8.9%
Adjustment disorder	15.3%	11.7%	12.9%	14.4%	18.0%	15.8%	17.6%	15.6%	15.9%	15.5%	15.6%	16.4%	14.2%	16.1%
PTSD from combat	11.3%	10.9%	13.0%	12.0%	11.8%	11.3%	11.6%	10.4%	10.4%	11.3%	10.2%	10.3%	10.4%	9.3%
Personality disorder	26.5%	30.4%	34.6%	29.7%	27.4%	22.0%	22.1%	18.9%	13.5%	14.7%	13.7%	16.0%	14.6%	14.9%
Any psychiatric diagnosis	96.0%	96.9%	96.9%	97.6%	98.6%	97.8%	98.2%	97.7%	97.2%	97.8%	97.7%	98.1%	98.5%	98.7%
Any substance abuse disorder	83.2%	86.5%	87.1%	89.5%	89.9%	91.4%	91.8%	91.0%	90.0%	90.7%	91.0%	91.6%	92.6%	91.7%
Serious mental illness†	37.3%	32.4%	36.3%	33.1%	35.0%	35.3%	38.4%	39.5%	39.9%	43.8%	46.0%	49.2%	49.3%	49.1%
Dually diagnosed††	27.2%	25.6%	30.1%	27.9%	30.3%	31.0%	34.2%	35.3%	35.2%	38.9%	40.9%	44.4%	44.6%	43.9%
Selected Medical Diagnoses														
Oral/dental pathology	38.9%	41.7%	39.2%	38.8%	39.9%	41.5%	41.4%	43.2%	42.6%	37.6%	36.5%	39.3%	41.1%	38.1%
Eye disorder	11.2%	11.2%	10.3%	8.1%	6.3%	6.4%	7.7%	9.8%	7.0%	7.9%	6.5%	7.7%	8.8%	7.8%
Hypertension	14.0%	10.5%	12.8%	9.7%	10.0%	10.9%	12.2%	12.3%	13.0%	16.6%	17.3%	18.7%	20.1%	22.6%
Peripheral vascular disease	2.4%	3.1%	3.2%	2.1%	2.4%	1.6%	2.5%	1.7%	2.5%	2.9%	2.7%	2.6%	2.7%	2.7%
Cardiac disease	6.3%	6.3%	5.8%	4.8%	4.0%	4.5%	5.3%	4.8%	5.5%	6.9%	7.0%	6.8%	6.9%	6.7%
Chronic obstructive pulmonary disease	7.8%	8.0%	7.6%	5.4%	5.1%	5.4%	5.5%	6.0%	6.6%	7.8%	7.5%	8.5%	8.1%	7.5%
Tuberculosis	1.7%	3.1%	4.3%	3.5%	3.0%	2.8%	2.8%	2.5%	2.8%	2.0%	1.6%	2.4%	2.8%	2.4%
Gastrointestinal disease	6.8%	8.6%	9.4%	8.1%	8.0%	7.2%	9.1%	9.0%	10.6%	9.7%	9.7%	11.3%	13.3%	12.9%
Liver disease	3.2%	4.3%	4.9%	6.1%	7.5%	10.1%	9.1%	11.9%	12.7%	12.3%	13.7%	17.7%	20.1%	21.2%
Diabetes	3.5%	3.8%	3.2%	3.6%	3.7%	3.3%	4.4%	3.7%	4.7%	4.9%	5.5%	6.0%	6.7%	7.8%
Seizure disorder	2.4%	4.0%	3.4%	2.3%	2.3%	2.0%	2.5%	2.4%	2.5%	3.0%	2.5%	3.1%	3.1%	2.4%
Orthopedic problems	20.5%	23.0%	26.1%	26.0%	25.4%	24.5%	26.8%	27.1%	28.8%	26.4%	26.3%	31.7%	31.5%	31.3%

†Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia; other psychotic disorder; mood disorders; and PTSD.

††Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness.

Table 9. Discharge Status by Fiscal Year.

Discharge Status	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5145
Length of Stay (days)														
Mean	68.0	117.4	135.0	137.4	136.7	134.2	138.7	125.3	112.1	105.6	101.6	102.8	107.2	110.0
S.D.	55.8	104.4	115.8	112.8	114.8	116.9	114.8	96.2	85.5	78.7	73.2	71.3	71.1	71.8
Length of Stay														
< 8 days	6.6%	5.0%	3.2%	4.4%	4.9%	5.0%	4.2%	4.5%	4.0%	4.5%	3.8%	3.8%	2.8%	3.1%
8-28 days	22.2%	11.5%	10.7%	11.0%	10.2%	11.3%	10.2%	8.8%	11.3%	11.3%	11.0%	9.8%	9.0%	8.4%
29-60 days	26.8%	19.3%	15.4%	13.3%	14.1%	13.1%	12.4%	13.8%	14.6%	15.4%	18.2%	17.1%	15.9%	15.3%
61-90 days	16.6%	15.0%	14.7%	12.2%	12.7%	12.2%	12.5%	13.1%	13.6%	16.3%	15.1%	15.9%	15.7%	15.1%
91-180 days	22.5%	28.1%	28.9%	29.6%	29.2%	31.6%	31.9%	36.6%	39.9%	38.6%	40.1%	41.8%	43.4%	43.4%
> 180 days	5.3%	21.1%	27.1%	29.5%	28.9%	26.9%	28.8%	23.2%	16.5%	14.1%	11.9%	11.6%	13.3%	14.7%
Disposition at discharge														
Completed program†	42.6%	49.5%	50.9%	50.5%	53.3%	51.4%	54.6%	58.9%	62.2%	66.0%	71.3%	68.7%	67.9%	71.7%
Asked to leave	22.5%	19.1%	19.4%	21.9%	21.0%	20.1%	19.9%	18.7%	16.0%	14.9%	12.9%	14.2%	13.8%	12.0%
Left by choice	24.2%	20.8%	20.1%	19.7%	18.8%	18.9%	17.9%	15.2%	16.0%	13.1%	10.8%	12.2%	12.8%	11.4%
Transferred to other tx program	7.8%	8.1%	7.6%	5.6%	4.5%	6.9%	5.5%	4.5%	3.9%	3.5%	2.7%	2.7%	3.4%	3.1%
Other	3.0%	2.6%	2.0%	2.3%	2.4%	2.7%	2.0%	2.7%	2.0%	2.5%	2.3%	2.2%	2.1%	1.8%
Veteran's overall participation														
Inadequate participation	55.5%	46.0%	47.8%	47.1%	44.6%	42.2%	38.2%	36.5%	32.7%	31.3%	28.7%	28.9%	28.3%	27.0%
Made use of program	32.7%	33.3%	29.2%	28.6%	29.0%	30.8%	32.0%	32.9%	34.8%	36.0%	34.2%	33.6%	31.1%	33.0%
Made optimal use of program	11.9%	20.7%	23.0%	24.3%	26.4%	27.1%	29.8%	30.6%	32.5%	32.7%	37.1%	37.5%	40.7%	40.1%
Living situation at discharge														
Shelter/outdoors	7.3%	7.5%	8.1%	8.7%	7.4%	8.8%	8.9%	8.1%	6.5%	6.4%	5.9%	6.9%	5.8%	6.2%
HWH/transitional program	5.8%	6.6%	5.0%	6.4%	7.4%	7.7%	8.7%	10.6%	9.6%	11.0%	10.6%	11.0%	12.6%	14.6%
Institution	8.8%	8.2%	6.8%	6.5%	6.5%	8.6%	7.3%	5.8%	6.1%	6.2%	5.2%	5.1%	4.9%	4.7%
Own apartment	15.6%	23.3%	24.2%	25.2%	27.8%	25.6%	29.7%	29.4%	32.4%	31.7%	33.5%	35.2%	35.7%	33.3%
Apartment of family or friend	19.0%	19.6%	23.5%	23.4%	20.9%	25.0%	24.5%	26.2%	25.2%	25.0%	24.2%	22.9%	23.1%	24.3%
Left without indicating	28.0%	20.9%	19.2%	22.4%	21.1%	16.9%	14.8%	13.4%	13.0%	13.4%	12.6%	12.0%	11.5%	10.6%
Another domiciliary program	13.6%	10.9%	10.1%	4.8%	5.5%	4.8%	3.4%	3.3%	2.9%	2.8%	4.4%	4.0%	3.3%	3.8%
Other	1.9%	2.9%	3.1%	2.6%	3.5%	2.6%	2.7%	3.2%	4.3%	3.6%	3.5%	3.0%	3.0%	2.5%
Employment situation at discharge														
Disabled/retired	13.8%	13.0%	11.1%	9.3%	10.8%	10.9%	10.6%	9.8%	10.7%	13.9%	15.6%	14.5%	16.3%	16.3%
Unemployed	28.7%	28.7%	29.1%	30.0%	25.7%	27.8%	27.0%	23.6%	20.1%	18.8%	17.9%	18.1%	17.2%	16.8%
Part-time employment	9.0%	8.0%	6.7%	7.7%	7.9%	7.6%	7.5%	8.2%	7.3%	6.5%	5.8%	5.5%	5.6%	5.4%
Full-time employment	23.7%	29.0%	30.3%	29.0%	29.2%	28.3%	29.4%	29.8%	31.4%	31.8%	34.0%	35.5%	34.0%	34.3%
Vocational training	0.6%	1.7%	2.3%	2.4%	2.2%	1.3%	1.7%	1.3%	1.4%	1.1%	1.6%	1.3%	1.1%	1.1%
VA's IWT/CWT	2.2%	3.3%	4.0%	3.8%	6.5%	7.4%	9.8%	11.9%	12.5%	13.3%	11.9%	12.3%	13.5%	14.6%
Student	1.6%	2.1%	1.7%	1.7%	1.7%	2.3%	1.8%	1.4%	1.4%	0.9%	1.1%	0.8%	0.7%	0.6%
Other	0.9%	1.8%	1.5%	1.7%	2.0%	2.3%	1.7%	2.7%	3.0%	3.2%	3.0%	2.2%	2.2%	2.4%
Employment status unknown	19.5%	12.5%	13.4%	14.3%	14.0%	12.3%	10.6%	11.4%	12.3%	10.5%	9.1%	9.8%	9.4%	8.7%

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components

Table 10. Clinical Improvement by Fiscal Year.

Clinical Improvement During DCHV Stay†	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2998	FY94 n=3272	FY95 n=3447	FY96 n=4005	FY97 n=4787	FY98 n=5552	FY99 n=5570	FY00 n=5516	FY01 n=5563	FY02 n=5145
Personal hygiene	63.4%	79.6%	79.3%	78.3%	81.9%	79.3%	81.1%	85.2%	88.1%	91.1%	93.7%	94.0%	94.7%	93.4%
Alcohol problems	52.8%	65.3%	69.8%	71.5%	74.6%	76.1%	78.3%	80.3%	80.4%	82.3%	84.7%	84.0%	86.2%	86.2%
Drug problems	49.3%	65.6%	70.9%	70.5%	73.7%	75.3%	77.6%	77.9%	80.3%	80.5%	83.8%	84.2%	85.8%	85.9%
Psychotic symptoms	32.2%	49.0%	48.5%	58.9%	50.0%	58.1%	62.0%	55.9%	64.6%	66.9%	70.4%	72.8%	83.7%	77.2%
Mental health problems††	48.6%	61.4%	63.0%	64.2%	65.9%	69.1%	69.9%	74.6%	77.1%	78.6%	84.4%	83.8%	85.6%	86.0%
Medical problems	67.1%	74.8%	77.4%	78.4%	77.8%	80.9%	82.4%	85.2%	87.2%	87.3%	89.6%	88.6%	90.6%	89.8%
Relationships with family and friends	40.3%	53.8%	56.6%	56.5%	57.4%	61.6%	63.8%	68.0%	72.5%	75.9%	79.2%	81.2%	81.9%	81.8%
Employment/vocational situation	42.8%	50.4%	51.7%	50.2%	52.1%	52.6%	56.3%	61.6%	63.1%	63.6%	69.2%	68.3%	69.1%	68.4%
Housing situation	46.8%	54.1%	53.4%	53.2%	56.4%	55.2%	59.6%	62.6%	64.8%	67.8%	72.2%	70.9%	73.7%	74.5%
Financial status	44.5%	57.4%	59.5%	57.0%	61.6%	61.3%	65.8%	69.5%	69.7%	70.7%	75.9%	77.1%	77.1%	77.7%

† Improvement is noted for only those veterans with problems in that area.

†† Mental health problems other than psychosis.

Table 11. Critical Monitor for Program Structure; Annual Turnover Rate by VISN for FY02.†

VISN		Discharges During FY 2002	Operating Beds During FY 2002	Annual Turnover Rate, ††
VISN	# SITES IN VISN			
1	2	263	86	3.1
2	1	22	25	0.9
3	3	645	195	3.3
4	3	621	195	3.2
5	2	401	116	3.5
6	1	70	24	2.9
7	2	229	78	2.9
8	1	63	25	2.5
9	1	92	35	2.6
10	3	561	150	3.7
12	2	223	95	2.3
15	2	481	228	2.1
16	2	349	130	2.7
17	1	99	40	2.5
18	1	157	50	3.1
20	4	274	121	2.3
21	1	204	70	2.9
22	1	208	100	2.1
23	2	183	70	2.6
VISN AVG		270.8	96.5	2.7
VISN SD		185.6	59.9	0.6
NATIONAL TOTAL		5,145	1,833	2.8

†Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

††Annual turnover rate is a special emphasis program performance measure.

Table 12. Critical Monitors for Veteran Characteristics by VISN for FY02.

VISN			COMMUNITY ENTRY† %	VA INPT AND OUTPATIENT REFERRALS %	OUTDOORS/ SHELTER %	INSTITUTION†† %	OWN HOUSE ROOM OR APARTMENT %	AT RISK FOR HOME- LESSNESS %	NO MEDICAL/ PSYCHIATRIC DIAGNOSIS %
VISN	# SITES IN VISN	# VETS IN VISN							
1	2	263	20.5%	74.5%	43.7%	24.7%	4.9%	1.0%	0.0%
2	1	22	36.4%	45.5%	54.5%	13.6%	13.6%	0.0%	5.0%
3	3	645	17.5%	60.2%	30.1%	40.8%	3.7%	3.0%	0.0%
4	3	621	35.4%	52.5%	39.6%	37.7%	1.1%	2.0%	0.0%
5	2	401	57.9%	29.9%	38.7%	29.4%	4.0%	4.0%	0.0%
6	1	70	10.0%	75.7%	47.1%	17.1%	0.0%	0.0%	0.0%
7	2	229	25.8%	20.5%	44.5%	21.0%	0.9%	0.0%	0.0%
8	1	63	100.0%	0.0%	38.1%	33.3%	1.6%	2.0%	0.0%
9	1	92	12.0%	31.5%	43.5%	27.2%	5.4%	2.0%	0.0%
10	3	561	14.6%	69.7%	29.1%	33.9%	1.1%	9.0%	0.0%
12	2	223	22.9%	40.8%	34.1%	29.6%	2.2%	9.0%	0.0%
15	2	481	10.4%	64.0%	21.8%	35.3%	4.2%	8.0%	0.0%
16	2	349	2.0%	31.2%	30.4%	34.1%	3.2%	5.0%	0.0%
17	1	99	3.0%	85.9%	18.2%	69.7%	0.0%	3.0%	0.0%
18	1	157	21.0%	21.0%	29.3%	18.5%	12.1%	0.0%	0.0%
20	4	274	11.3%	47.8%	39.4%	24.1%	8.0%	8.0%	0.0%
21	1	204	25.5%	42.2%	51.0%	29.9%	0.5%	0.0%	0.0%
22	1	208	28.8%	68.3%	43.3%	30.8%	4.3%	3.0%	0.0%
23	2	183	13.1%	72.1%	17.5%	61.7%	3.3%	13.0%	0.0%
VISN AVG			24.6%	49.1%	36.5%	32.2%	3.9%	3.8%	0.3%
VISN SD			21.9%	22.4%	10.2%	13.5%	3.7%	3.7%	1.1%
VETERAN AVG			22.7%	52.2%	34.4%	33.8%	5.2%	4.6%	0.1%

†Includes outreach initiated by DCHV staff, referrals by shelter staff or other non-VA staff working in a program for the homeless and referrals from the HCHV Program.

††Includes health care facilities and prisons.

Table 13. Critical Monitors for Program Participation by VISN for FY02.

VISN			MEAN LOS (IN DAYS)	COMPLETED PROGRAM† %	ASKED TO LEAVE %	LEFT BY CHOICE %
VISN	# SITES IN VISN	# VETS IN VISN				
1	2	263	100.1	70.7%	8.4%	18.0%
2	1	22	98.7	77.3%	0.0%	23.0%
3	3	645	109.4	63.1%	15.8%	15.0%
4	3	621	99.5	79.2%	7.7%	10.0%
5	2	401	90.6	68.1%	9.7%	11.0%
6	1	70	97.5	58.6%	18.6%	17.0%
7	2	229	95.5	65.1%	10.5%	10.0%
8	1	63	106.7	92.1%	3.2%	5.0%
9	1	92	144.3	59.8%	16.3%	5.0%
10	3	561	108.0	79.1%	9.3%	9.0%
12	2	223	133.3	84.3%	5.4%	5.0%
15	2	481	121.0	68.0%	18.3%	10.0%
16	2	349	103.5	69.3%	14.0%	13.0%
17	1	99	90.4	74.7%	12.1%	10.0%
18	1	157	99.2	61.1%	16.6%	20.0%
20	4	274	123.7	65.7%	17.9%	13.0%
21	1	204	123.0	90.2%	1.0%	4.0%
22	1	208	156.7	66.3%	22.1%	11.0%
23	2	183	106.8	76.0%	9.3%	11.0%
VISN AVG			110.9	72.0%	11.4%	11.6%
VISN STD			17.8	9.5%	6.1%	5.1%
VETERAN AVG			110.0	71.7%	12.0%	11.4%

†Completed program is a special emphasis program performance measure.

Table 14a. Percent and Direction From Median Performance of VISNs: Critical Outcome Monitor Measures for FY02. †

VISN Median Value	84.7%	85.0%	86.0%	93.0%	54.9%	16.0%	49.3%	24.2%
Veteran Average	43.0%	9.4%	86.0%	89.8%	57.6%	16.8%	54.3%	25.5%

VISN			ALCOHOL PROBLEMS IMPROVED††	DRUG PROBLEMS IMPROVED††	MENTAL HEALTH PROBLEMS IMPROVED	MEDICAL PROBLEMS IMPROVED	HOUSED AT DISCHARGE††	HOMELESS AT DISCHARGE †††	COMPETITELY EMPLOYED/ IN VA'S CWT/IT AT DISCHARGE††	UNEMPLOYED AT DISCHARGE ††††
VISN	# SITES IN VISN	# VETS IN VISN	%	%	%	%	%	%	%	%
1	2	263	4.3%	0.1%	0.7%	8.5%	-29.1%	3.5%	2.5%	9.4%
2	1	22	-10.7%	-6.0%	-4.4%	-25.1%	-9.7%	-3.3%	-12.6%	-2.0%
3	3	645	6.2%	4.6%	0.0%	-0.5%	0.0%	-0.2%	0.0%	-2.3%
4	3	621	0.0%	1.4%	-4.9%	-12.1%	-9.0%	4.3%	-1.0%	3.6%
5	2	401	-3.0%	-3.1%	-12.9%	-0.3%	-7.1%	-4.6%	4.2%	-4.2%
6	1	70	3.5%	-8.4%	-2.8%	1.6%	-2.2%	9.1%	-6.8%	-2.4%
7	2	229	11.3%	11.1%	4.5%	7.1%	16.2%	-11.9%	8.9%	-3.6%
8	1	63	9.3%	15.6%	11.5%	0.0%	-2.9%	8.7%	28.3%	-21.6%
9	1	92	-6.0%	11.4%	7.3%	5.7%	-1.1%	-0.4%	-2.2%	3.4%
10	3	561	4.5%	4.5%	1.3%	3.2%	16.6%	-3.6%	11.6%	-6.8%
12	2	223	9.8%	10.8%	6.5%	4.5%	17.1%	0.0%	11.7%	0.0%
15	2	481	-2.0%	-3.3%	2.5%	-2.4%	5.0%	5.0%	0.3%	8.0%
16	2	349	-5.3%	0.0%	4.2%	0.0%	18.8%	3.3%	1.7%	9.1%
17	1	99	8.9%	7.8%	10.7%	5.6%	2.4%	9.1%	-0.4%	14.1%
18	1	157	-11.2%	-16.3%	-17.9%	-37.1%	7.2%	6.8%	7.7%	-0.5%
20	4	274	-5.8%	-4.5%	-5.9%	-9.3%	-4.5%	4.4%	-14.9%	16.6%
21	1	204	8.4%	8.5%	11.5%	5.5%	4.0%	-4.7%	3.3%	0.9%
22	1	208	-9.0%	-8.8%	-6.9%	-0.5%	4.3%	1.7%	-27.5%	0.1%
23	2	183	-3.2%	2.4%	-1.5%	6.0%	10.1%	-0.1%	0.5%	2.2%

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differs depending on the outcome measures, but include age, ethnicity, homelessness, receipt of disability benefits, income, employment, utilization of health care services, clinical psychiatric diagnoses and number of medical problems.

††Improvement in alcohol problems, improvement in drug problems, housed at discharge and employed at discharge are special emphasis program performance measures.

†††Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

††††Includes those veterans who were unemployed as well as those who left the program without giving an indication of their arrangements for employment.

Table 14b. Unadjusted Critical Outcome Monitor Measures by VISN for FY02.

VISN			ALCOHOL	DRUG	MENTAL	MEDICAL	HOUSED	HOMELESS	COMPETITIVELY	UNEMPLOYED
VISN	# SITES	# VETS	PROBLEMS	PROBLEMS	HEALTH	PROBLEMS	AT	AT	EMPLOYED/ IN	AT
	IN VISN	IN VISN	IMPROVED	IMPROVED	PROBLEMS	IMPROVED	DISCHARGE	DISCHARGE	VA'S CWT/IT AT	DISCHARGE
			%	%	%	%	%	%	%	%
1	2	263	89.0%	85.0%	88.0%	100.0%	23.2%	20.0%	53.6%	31.6%
2	1	22	73.7%	77.0%	78.0%	65.0%	45.5%	14.0%	40.9%	22.7%
3	3	645	91.0%	88.0%	86.0%	90.0%	54.9%	16.0%	49.3%	21.1%
4	3	621	84.7%	85.0%	82.0%	79.0%	46.2%	21.0%	57.0%	29.6%
5	2	401	82.1%	80.0%	73.0%	90.0%	48.4%	11.0%	53.6%	18.7%
6	1	70	88.6%	76.0%	84.0%	92.0%	51.4%	26.0%	35.7%	20.0%
7	2	229	95.7%	95.0%	91.0%	98.0%	69.9%	7.0%	64.6%	22.7%
8	1	63	94.7%	97.0%	96.0%	91.0%	50.8%	25.0%	88.9%	1.6%
9	1	92	80.3%	97.0%	95.0%	97.0%	53.3%	14.0%	46.7%	22.8%
10	3	561	89.4%	89.0%	88.0%	95.0%	72.5%	12.0%	62.9%	16.9%
12	2	223	95.2%	95.0%	95.0%	97.0%	73.5%	16.0%	69.5%	24.2%
15	2	481	83.4%	82.0%	90.0%	89.0%	61.5%	20.0%	52.6%	30.6%
16	2	349	79.4%	85.0%	92.0%	93.0%	74.8%	20.0%	62.5%	35.0%
17	1	99	94.3%	94.0%	98.0%	98.0%	58.6%	22.0%	60.6%	34.3%
18	1	157	74.1%	67.0%	69.0%	53.0%	62.4%	23.0%	57.3%	22.3%
20	4	274	79.3%	80.0%	81.0%	81.0%	50.4%	20.0%	35.4%	38.3%
21	1	204	92.9%	92.0%	95.0%	96.0%	56.9%	13.0%	57.4%	24.0%
22	1	208	75.8%	74.0%	80.0%	89.0%	56.3%	17.0%	13.5%	22.6%
23	2	183	82.8%	86.0%	82.0%	97.0%	68.3%	15.0%	59.0%	28.4%
VISN Average			85.6%	85.5%	86.5%	88.9%	56.8%	17.5%	53.7%	24.6%
VISN S.D.			7.4%	8.5%	8.1%	12.1%	12.4%	5.0%	15.6%	8.1%
Veteran Average			86.2%	85.9%	86.0%	89.8%	57.6%	16.8%	54.3%	25.5%

Table 15. Summary of Critical and Adjusted Outcome Monitor Outliers by VISN for FY02.

VISN	# SITES IN VISN	# VETS IN VISN	PROGRAM STRUCTURE CRITICAL MONITOR	VETERAN CHARACTERISTIC S CRITICAL MONITORS	PROGRAM PARTICIPATION CRITICAL MONITORS	ADJUSTED OUTCOME MONITORS	TOTAL NUMBER OF OUTLIERS
1	2	263	0	1	1	2	4
2	1	22	1	2	1	1	5
3	3	645	0	0	0	0	0
4	3	621	0	0	0	2	2
5	2	401	0	0	0	2	2
6	1	70	0	1	3	0	4
7	2	229	0	0	0	0	0
8	1	63	0	0	0	0	0
9	1	92	0	0	2	0	2
10	3	561	0	1	0	0	1
12	2	223	0	1	1	0	2
15	2	481	0	2	1	1	4
16	2	349	0	1	0	2	3
17	1	99	0	3	0	2	5
18	1	157	0	1	2	4	7
20	4	274	0	2	1	4	7
21	1	204	0	0	0	0	0
22	1	208	0	0	3	4	7
23	2	183	0	4	0	0	4
VISN AVG			0.1	1.0	0.8	1.3	3.1
VISN SD			0.2	1.1	1.0	1.4	2.3

Table 16. Annual Turnover Rate by Site for FY02.†

VISN	Discharges During FY02	Operating Beds During FY 2002	Annual Turnover Rate†, ‡‡
1 Bedford, MA	130	40	3.3
1 Brockton, MA	133	46	2.9
2 Canandaigua, NY	22	25	0.9
3 Hudson Valley HCS	216	60	3.6
3 New Jersey HCS	253	85	3.0
3 New York Harbor HCS	176	50	3.5
4 Butler, PA	102	25	4.1
4 Coatesville, PA	356	120	3.0
4 Pittsburgh HCS	163	50	3.3
5 Martinsburg, WV	198	66	3.0
5 Maryland HCS	203	50	4.1
6 Hampton, VA	70	24	2.9
7 Central Alabama HCS	128	43	3.0
7 Dublin, GA	101	35	2.9
8 Bay Pines, FL	63	25	2.5
9 Mt. Home, TN	92	35	2.6
10 Cincinnati, OH	195	50	3.9
10 Cleveland, OH	297	75	4.0
10 Dayton, OH	69	25	2.8
12 Milwaukee, WI	72	35	2.1
12 N. Chicago, IL	151	60	2.5
15 Eastern Kansas HCS	350	178	2.0
15 St Louis, MO	131	50	2.6
16 Central Arkansas HCS	179	60	3.0
16 Gulf Coast HCS	170	70	2.4
17 North Texas HCS	99	40	2.5
18 Northern Arizona HCS	157	50	3.1
20 Alaska HCS	117	50	2.3
20 Portland, OR	49	0	<i>n.a.</i>
20 Puget Sound HCS	60	20	3.0
20 White City, OR	48	51	0.9
21 Palo Alto HCS	204	70	2.9
22 Greater LA HCS	208	100	2.1
23 Black Hills HCS	93	50	1.9
23 Central Iowa HCS	90	20	4.5
SITE AVERAGE (n=35)	147.0	52.4	2.8
SITE S.D.	80.4	31.7	0.8
NATIONAL TOTAL	5,145	1,833	2.8

†Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

‡‡Annual turnover rate is a special emphasis program performance measure.

Table 17. Mean Age and Gender by Site for FY02.

VISN	SITE	MEAN AGE	GENDER	
			% males	% females
1	Bedford, MA	46.1	97.0%	3.0%
1	Brockton, MA	48.3	98.0%	2.0%
2	Canandaigua, NY	44.9	100.0%	0.0%
3	Hudson Valley HCS	47.4	99.0%	1.0%
3	New Jersey HCS	45.3	96.0%	4.0%
3	New York Harbor HCS	48.0	97.0%	3.0%
4	Butler, PA	46.7	100.0%	0.0%
4	Coatesville, PA	46.2	99.0%	1.0%
4	Pittsburgh HCS	45.0	98.0%	2.0%
5	Martinsburg, WV	47.3	97.0%	3.0%
5	Maryland HCS	48.0	90.0%	10.0%
6	Hampton, VA	47.7	90.0%	10.0%
7	Central Alabama HCS	45.3	95.0%	5.0%
7	Dublin, GA	46.3	100.0%	0.0%
8	Bay Pines, FL	48.5	100.0%	0.0%
9	Mt. Home, TN	50.8	100.0%	0.0%
10	Cincinnati, OH	46.5	93.0%	7.0%
10	Cleveland, OH	47.0	89.0%	11.0%
10	Dayton, OH	46.6	99.0%	1.0%
12	Milwaukee, WI	46.5	99.0%	1.0%
12	N. Chicago, IL	47.3	99.0%	1.0%
15	Eastern Kansas HCS	48.1	96.0%	4.0%
15	St Louis, MO	45.8	98.0%	2.0%
16	Central Arkansas HCS	45.5	97.0%	3.0%
16	Gulf Coast HCS	48.0	98.0%	1.0%
17	North Texas HCS	46.8	95.0%	5.0%
18	Northern Arizona HCS	49.5	99.0%	1.0%
20	Alaska HCS	48.9	97.0%	3.0%
20	Portland, OR	46.8	100.0%	0.0%
20	Puget Sound HCS	47.1	97.0%	3.0%
20	White City, OR	50.3	98.0%	2.0%
21	Palo Alto HCS	46.0	97.0%	3.0%
22	Greater LA HCS	49.2	91.0%	9.0%
23	Black Hills HCS	50.1	98.0%	2.0%
23	Central Iowa HCS	45.1	100.0%	0.0%
SITE AVERAGE (n=35)		47.2	97.0%	2.9%
SITE S.D.		1.5	3.0%	3.0%
VETERAN AVERAGE (n=5145)		47.2	96.4%	3.7%

Table 18. Ethnicity by Site for FY02.

VISN	SITE	WHITE %	AFRICAN- AMERICAN %	HISPANIC %	OTHER %
1	Bedford, MA	87.7%	10.0%	2.3%	0.0%
1	Brockton, MA	79.7%	18.0%	1.5%	0.8%
2	Canandaigua, NY	40.9%	59.1%	0.0%	0.0%
3	Hudson Valley HCS	33.8%	55.6%	10.2%	0.5%
3	New Jersey HCS	28.9%	64.4%	6.3%	0.0%
3	New York Harbor HCS	21.0%	62.5%	16.5%	0.0%
4	Butler, PA	47.1%	50.0%	1.0%	2.0%
4	Coatesville, PA	30.6%	66.3%	2.2%	0.8%
4	Pittsburgh HCS	40.5%	57.7%	1.8%	0.0%
5	Martinsburg, WV	24.7%	70.7%	4.0%	0.0%
5	Maryland HCS	44.8%	51.7%	2.0%	1.5%
6	Hampton, VA	31.4%	65.7%	1.4%	1.4%
7	Central Alabama HCS	14.8%	82.8%	0.8%	0.8%
7	Dublin, GA	36.6%	63.4%	0.0%	0.0%
8	Bay Pines, FL	69.8%	25.4%	4.8%	0.0%
9	Mt. Home, TN	77.2%	19.6%	2.2%	1.1%
10	Cincinnati, OH	54.9%	43.1%	1.0%	0.5%
10	Cleveland, OH	36.4%	61.6%	1.3%	0.3%
10	Dayton, OH	49.3%	49.3%	0.0%	1.4%
12	Milwaukee, WI	48.6%	50.0%	0.0%	1.4%
12	N. Chicago, IL	30.5%	64.9%	4.0%	0.7%
15	Eastern Kansas HCS	53.4%	38.0%	4.9%	3.7%
15	St Louis, MO	40.5%	59.5%	0.0%	0.0%
16	Central Arkansas HCS	38.5%	55.3%	2.2%	3.9%
16	Gulf Coast HCS	51.2%	44.7%	2.4%	1.8%
17	North Texas HCS	40.4%	55.6%	4.0%	0.0%
18	Northern Arizona HCS	86.0%	3.2%	7.6%	3.2%
20	Alaska HCS	62.4%	14.5%	5.1%	17.9%
20	Portland, OR	83.7%	12.2%	0.0%	4.1%
20	Puget Sound HCS	61.7%	26.7%	5.0%	6.7%
20	White City, OR	77.1%	12.5%	4.2%	6.3%
21	Palo Alto HCS	45.6%	43.1%	9.8%	1.5%
22	Greater LA HCS	41.3%	44.2%	11.5%	2.9%
23	Black Hills HCS	68.8%	0.0%	7.5%	23.7%
23	Central Iowa HCS	85.6%	12.2%	2.2%	0.0%
SITE AVERAGE (n=35)		50.4%	43.2%	3.7%	2.5%
SITE S.D.		20.0%	21.9%	3.7%	4.9%
VETERAN AVERAGE (n=5145)		46.3%	47.4%	4.3%	2.1%

Table 19. Marital Status by Site for FY02.

VISN	SITE	MARRIED %	SEPARATED, WIDOWED OR DIVORCED %	NEVER MARRIED %
1	Bedford, MA	1.5%	56.9%	41.5%
1	Brockton, MA	12.8%	54.9%	32.3%
2	Canandaigua, NY	0.0%	50.0%	50.0%
3	Hudson Valley HCS	7.9%	58.3%	33.8%
3	New Jersey HCS	6.3%	62.5%	31.2%
3	New York Harbor HCS	9.1%	60.2%	30.7%
4	Butler, PA	3.9%	68.6%	27.5%
4	Coatesville, PA	3.9%	60.4%	35.7%
4	Pittsburgh HCS	1.8%	65.0%	33.1%
5	Martinsburg, WV	4.5%	73.2%	22.2%
5	Maryland HCS	5.9%	61.6%	32.5%
6	Hampton, VA	8.6%	68.6%	22.9%
7	Central Alabama HCS	2.3%	71.9%	25.8%
7	Dublin, GA	0.0%	74.3%	25.7%
8	Bay Pines, FL	1.6%	68.3%	30.2%
9	Mt. Home, TN	1.1%	84.8%	14.1%
10	Cincinnati, OH	6.2%	68.2%	25.6%
10	Cleveland, OH	6.1%	69.0%	24.9%
10	Dayton, OH	4.3%	81.2%	14.5%
12	Milwaukee, WI	1.4%	68.1%	30.6%
12	N. Chicago, IL	7.9%	64.2%	27.8%
15	Eastern Kansas HCS	4.3%	81.4%	14.3%
15	St Louis, MO	0.0%	77.9%	22.1%
16	Central Arkansas HCS	2.8%	77.1%	20.1%
16	Gulf Coast HCS	2.4%	74.7%	22.9%
17	North Texas HCS	4.0%	72.7%	23.2%
18	Northern Arizona HCS	1.9%	79.6%	18.5%
20	Alaska HCS	7.7%	65.0%	27.4%
20	Portland, OR	2.0%	77.6%	20.4%
20	Puget Sound HCS	3.3%	56.7%	40.0%
20	White City, OR	0.0%	62.5%	37.5%
21	Palo Alto HCS	5.4%	62.7%	31.9%
22	Greater LA HCS	8.2%	63.5%	28.4%
23	Black Hills HCS	5.4%	69.9%	24.7%
23	Central Iowa HCS	3.3%	71.1%	25.6%
SITE AVERAGE (n=35)		4.2%	68.1%	27.7%
SITE S.D.		3.0%	8.2%	7.7%
VETERAN AVERAGE (n=5145)		4.8%	68.1%	27.2%

Table 20. Military Service Era by Site for FY02.

VISN	SITE	PRE- WWII	WWII %	PRE- KOREAN %	KOREAN %	PRE- VIETNAM %	VIETNAM %	POST- VIETNAM† %
1	Bedford, MA	0.0%	0.0%	0.0%	0.0%	4.6%	45.4%	50.0%
1	Brockton, MA	0.0%	0.8%	0.0%	0.8%	5.3%	50.4%	42.9%
2	Canandaigua, NY	0.0%	0.0%	0.0%	0.0%	0.0%	45.5%	54.5%
3	Hudson Valley HCS	0.0%	0.5%	0.0%	0.5%	3.2%	45.8%	50.0%
3	New Jersey HCS	0.0%	0.0%	0.0%	0.0%	1.6%	43.9%	54.5%
3	New York Harbor HCS	0.0%	0.0%	0.0%	2.3%	3.4%	50.0%	44.3%
4	Butler, PA	0.0%	0.0%	0.0%	1.0%	4.9%	40.2%	53.9%
4	Coatesville, PA	0.0%	0.0%	0.0%	0.3%	2.5%	40.4%	56.7%
4	Pittsburgh HCS	0.0%	0.0%	0.0%	0.0%	0.0%	35.0%	65.0%
5	Martinsburg, WV	0.0%	0.0%	0.0%	0.5%	2.0%	47.5%	50.0%
5	Maryland HCS	0.0%	0.0%	0.0%	2.0%	3.9%	46.3%	47.8%
6	Hampton, VA	0.0%	0.0%	0.0%	1.4%	0.0%	61.4%	37.1%
7	Central Alabama HCS	0.0%	0.0%	0.0%	0.8%	3.1%	29.7%	66.4%
7	Dublin, GA	0.0%	0.0%	0.0%	0.0%	1.0%	49.5%	49.5%
8	Bay Pines, FL	0.0%	0.0%	0.0%	1.6%	4.8%	42.9%	50.8%
9	Mt. Home, TN	0.0%	0.0%	0.0%	1.1%	12.0%	55.4%	31.5%
10	Cincinnati, OH	0.0%	0.0%	0.0%	0.5%	0.0%	39.0%	60.5%
10	Cleveland, OH	0.0%	0.0%	0.0%	0.7%	3.0%	49.5%	46.5%
10	Dayton, OH	0.0%	0.0%	0.0%	0.0%	5.8%	36.2%	58.0%
12	Milwaukee, WI	0.0%	0.0%	0.0%	0.0%	4.2%	44.4%	51.4%
12	N. Chicago, IL	0.0%	0.0%	0.0%	1.3%	5.3%	46.4%	47.0%
15	Eastern Kansas HCS	0.0%	0.9%	0.0%	1.4%	2.9%	52.9%	42.0%
15	St Louis, MO	0.0%	0.0%	0.0%	0.0%	1.5%	47.3%	51.1%
16	Central Arkansas HCS	0.0%	0.0%	0.0%	0.0%	1.7%	42.5%	55.9%
16	Gulf Coast HCS	0.0%	0.0%	0.0%	0.0%	2.9%	61.2%	35.9%
17	North Texas HCS	0.0%	0.0%	0.0%	0.0%	4.0%	41.4%	54.5%
18	Northern Arizona HCS	0.0%	0.6%	0.0%	2.5%	8.3%	51.6%	36.9%
20	Alaska HCS	0.0%	0.0%	0.9%	1.7%	4.3%	53.8%	39.3%
20	Portland, OR	0.0%	0.0%	0.0%	0.0%	6.1%	40.8%	53.1%
20	Puget Sound HCS	0.0%	0.0%	0.0%	0.0%	3.3%	46.7%	50.0%
20	White City, OR	0.0%	2.1%	2.1%	2.1%	4.2%	64.6%	25.0%
21	Palo Alto HCS	0.0%	0.0%	0.0%	0.0%	1.5%	38.2%	60.3%
22	Greater LA HCS	0.0%	2.4%	0.0%	1.0%	8.2%	45.2%	43.3%
23	Black Hills HCS	0.0%	1.1%	0.0%	4.3%	11.8%	48.4%	34.4%
23	Central Iowa HCS	0.0%	0.0%	0.0%	0.0%	2.2%	42.2%	55.6%
SITE AVERAGE (n=35)		0.0%	0.2%	0.1%	0.8%	3.8%	46.3%	48.7%
SITE S.D.		0.0%	0.0%	0.6%	0.4%	1.0%	2.8%	7.3%
VETERAN AVERAGE (n=5145)		0.0%	0.3%	0.0%	0.8%	3.5%	46.1%	49.4%

†Includes Persian Gulf Era

Table 21. Mode of Program Contact by Site for FY02.

VISN	SITE	COMMUNITY ENTRY† %	VA INPT AND OUTPT REFERRALS %	SELF REFERRED %	OTHER %
1	Bedford, MA	11.5%	88.5%	0.0%	0.0%
1	Brockton, MA	29.3%	60.9%	2.3%	7.5%
2	Canandaigua, NY	36.4%	45.5%	4.5%	13.6%
3	Hudson Valley HCS	39.8%	39.8%	16.7%	3.7%
3	New Jersey HCS	9.5%	55.7%	32.4%	2.4%
3	New York Harbor HCS	1.7%	91.5%	0.0%	6.8%
4	Butler, PA	3.9%	65.7%	28.4%	2.0%
4	Coatesville, PA	52.5%	44.4%	2.5%	0.3%
4	Pittsburgh HCS	17.8%	62.0%	15.3%	4.9%
5	Martinsburg, WV	65.7%	23.2%	9.6%	1.5%
5	Maryland HCS	50.2%	36.5%	11.8%	1.5%
6	Hampton, VA	10.0%	75.7%	11.4%	2.9%
7	Central Alabama HCS	31.3%	13.3%	51.6%	3.1%
7	Dublin, GA	18.8%	29.7%	51.5%	0.0%
8	Bay Pines, FL	100.0%	0.0%	0.0%	0.0%
9	Mt. Home, TN	12.0%	31.5%	55.4%	1.1%
10	Cincinnati, OH	6.7%	79.5%	6.2%	7.7%
10	Cleveland, OH	20.5%	60.6%	17.2%	0.0%
10	Dayton, OH	11.6%	81.2%	5.8%	1.4%
12	Milwaukee, WI	0.0%	77.8%	20.8%	1.4%
12	N. Chicago, IL	33.8%	23.2%	39.7%	3.3%
15	Eastern Kansas HCS	9.1%	62.6%	24.6%	2.9%
15	St Louis, MO	13.7%	67.9%	13.0%	4.6%
16	Central Arkansas HCS	1.1%	19.6%	78.2%	1.1%
16	Gulf Coast HCS	2.9%	43.5%	52.9%	0.0%
17	North Texas HCS	3.0%	85.9%	9.1%	2.0%
18	Northern Arizona HCS	21.0%	21.0%	54.1%	3.8%
20	Alaska HCS	15.4%	27.4%	37.6%	19.7%
20	Portland, OR	4.1%	89.8%	4.1%	0.0%
20	Puget Sound HCS	8.3%	73.3%	15.0%	3.3%
20	White City, OR	12.5%	22.9%	62.5%	2.1%
21	Palo Alto HCS	25.5%	42.2%	21.6%	10.8%
22	Greater LA HCS	28.8%	68.3%	1.4%	1.0%
23	Black Hills HCS	5.4%	72.0%	18.3%	4.3%
23	Central Iowa HCS	21.1%	72.2%	5.6%	1.1%
SITE AVERAGE (n=35)		21.0%	53.0%	22.3%	3.5%
SITE S.D.		20.7%	24.8%	20.8%	4.1%
VETERAN AVERAGE (n=5145)		22.7%	52.2%	22.0%	3.2%

†Includes outreach initiated by DCHV staff, referrals by shelter staff or other non-VA staff working in a program for the homeless, and referrals from the HCHV Program.

Table 22. Usual Residence in Month Prior to Admission by Site for FY02.

VISN	SITE	OUTDOORS/ SHELTER %	INTERMITTENT WITH FAMILY/ FRIENDS %	INSTITUTION† %	OWN HOUSE, ROOM OR APARTMENT %	OTHER %
1	Bedford, MA	51.5%	28.5%	10.8%	3.1%	6.2%
1	Brockton, MA	36.1%	16.5%	38.3%	5.3%	3.8%
2	Canandaigua, NY	54.5%	13.6%	13.6%	4.5%	13.6%
3	Hudson Valley HCS	52.8%	16.2%	23.1%	3.7%	4.2%
3	New Jersey HCS	24.1%	28.9%	37.2%	4.7%	5.1%
3	New York Harbor HCS	10.8%	18.8%	67.6%	1.7%	1.1%
4	Butler, PA	3.9%	19.6%	75.5%	1.0%	0.0%
4	Coatesville, PA	53.9%	13.2%	30.1%	2.8%	0.0%
4	Pittsburgh HCS	30.7%	29.4%	30.7%	4.9%	4.3%
5	Martinsburg, WV	46.5%	21.7%	23.7%	4.0%	4.0%
5	Maryland HCS	31.0%	21.2%	35.0%	8.9%	3.9%
6	Hampton, VA	47.1%	27.1%	17.1%	7.1%	0.0%
7	Central Alabama HCS	39.8%	42.2%	13.3%	3.1%	1.6%
7	Dublin, GA	50.5%	18.8%	30.7%	0.0%	0.0%
8	Bay Pines, FL	38.1%	17.5%	33.3%	9.5%	1.6%
9	Mt. Home, TN	43.5%	16.3%	27.2%	7.6%	5.4%
10	Cincinnati, OH	23.6%	25.1%	49.2%	1.5%	0.5%
10	Cleveland, OH	35.0%	35.7%	18.2%	9.4%	1.7%
10	Dayton, OH	18.8%	20.3%	58.0%	2.9%	0.0%
12	Milwaukee, WI	9.7%	16.7%	69.4%	1.4%	2.8%
12	N. Chicago, IL	45.7%	27.8%	10.6%	13.2%	2.0%
15	Eastern Kansas HCS	18.6%	26.9%	43.7%	7.1%	3.4%
15	St Louis, MO	30.5%	42.0%	13.0%	8.4%	6.1%
16	Central Arkansas HCS	15.1%	23.5%	57.5%	1.7%	2.2%
16	Gulf Coast HCS	46.5%	34.1%	9.4%	5.9%	4.1%
17	North Texas HCS	18.2%	10.1%	69.7%	2.0%	0.0%
18	Northern Arizona HCS	29.3%	30.6%	18.5%	9.6%	12.1%
20	Alaska HCS	39.3%	20.5%	15.4%	11.1%	13.7%
20	Portland, OR	55.1%	20.4%	20.4%	4.1%	0.0%
20	Puget Sound HCS	36.7%	13.3%	40.0%	1.7%	8.3%
20	White City, OR	27.1%	33.3%	29.2%	8.3%	2.1%
21	Palo Alto HCS	51.0%	15.7%	29.9%	2.9%	0.5%
22	Greater LA HCS	43.3%	19.7%	30.8%	1.9%	4.3%
23	Black Hills HCS	23.7%	14.0%	46.2%	14.0%	2.2%
23	Central Iowa HCS	11.1%	4.4%	77.8%	2.2%	4.4%
SITE AVERAGE (n=35)		34.1%	22.4%	34.7%	5.2%	3.6%
SITE S.D.		14.6%	8.5%	19.7%	3.6%	3.6%
VETERAN AVERAGE (n=5145)		34.4%	23.3%	33.8%	5.2%	3.3%

†Includes health care facilities and prisons.

Table 23. Length of Time Homeless by Site for FY02.

VISN	SITE	AT RISK FOR HOMELESSNESS %	< 1 MO %	1 - 11 MOS %	> 11 MOS %	SPENT 1 NIGHT IN A SHELTER PAST 30 DAYS %
1	Bedford, MA	0.8%	9.2%	60.8%	29.2%	78.5%
1	Brockton, MA	0.8%	11.3%	57.9%	29.3%	66.9%
2	Canandaigua, NY	0.0%	45.5%	50.0%	4.5%	63.6%
3	Hudson Valley HCS	4.2%	25.0%	50.0%	20.8%	64.4%
3	New Jersey HCS	2.0%	24.1%	59.3%	12.6%	43.9%
3	New York Harbor HCS	4.5%	9.1%	55.7%	30.7%	39.2%
4	Butler, PA	0.0%	11.8%	87.3%	1.0%	3.9%
4	Coatesville, PA	2.8%	29.5%	55.3%	12.4%	66.6%
4	Pittsburgh HCS	0.0%	12.3%	50.9%	35.6%	50.3%
5	Martinsburg, WV	0.0%	14.6%	65.7%	19.2%	68.2%
5	Maryland HCS	7.4%	29.1%	51.2%	9.9%	52.2%
6	Hampton, VA	0.0%	20.0%	58.6%	21.4%	74.3%
7	Central Alabama HCS	0.0%	19.5%	51.6%	28.9%	60.2%
7	Dublin, GA	0.0%	0.0%	57.4%	42.6%	68.3%
8	Bay Pines, FL	1.6%	7.9%	58.7%	31.7%	63.5%
9	Mt. Home, TN	2.2%	17.4%	47.8%	32.6%	67.4%
10	Cincinnati, OH	1.0%	2.6%	92.3%	4.1%	70.8%
10	Cleveland, OH	15.8%	16.8%	51.5%	15.8%	53.9%
10	Dayton, OH	1.4%	31.9%	49.3%	17.4%	39.1%
12	Milwaukee, WI	1.4%	13.9%	65.3%	19.4%	16.7%
12	N. Chicago, IL	12.6%	14.6%	55.6%	17.2%	60.9%
15	Eastern Kansas HCS	10.3%	14.0%	52.0%	22.9%	44.3%
15	St Louis, MO	0.8%	54.2%	33.6%	10.7%	63.4%
16	Central Arkansas HCS	0.6%	5.0%	59.8%	34.6%	39.7%
16	Gulf Coast HCS	10.6%	22.4%	50.0%	16.5%	64.7%
17	North Texas HCS	3.0%	2.0%	80.8%	14.1%	21.2%
18	Northern Arizona HCS	0.0%	35.7%	42.7%	21.0%	68.8%
20	Alaska HCS	12.0%	23.9%	44.4%	16.2%	64.1%
20	Portland, OR	8.2%	8.2%	67.3%	16.3%	61.2%
20	Puget Sound HCS	6.7%	11.7%	56.7%	23.3%	68.3%
20	White City, OR	0.0%	25.0%	31.3%	41.7%	39.6%
21	Palo Alto HCS	0.0%	7.8%	52.9%	38.7%	66.2%
22	Greater LA HCS	3.4%	13.9%	50.5%	32.2%	81.7%
23	Black Hills HCS	22.6%	49.5%	21.5%	6.5%	37.6%
23	Central Iowa HCS	2.2%	15.6%	68.9%	13.3%	22.2%
SITE AVERAGE (n=35)		4.0%	18.7%	55.6%	21.3%	54.7%
SITE S.D.		5.3%	12.7%	13.6%	10.8%	18.2%
VETERAN AVERAGE (n=5145)						

Table 24. Public Financial Support by Site for FY02.

VISN	SITE	S/C PSYCHIATRIC %	S/C MEDICAL %	NSC PENSION %	NON-VA DISABILITY %	OTHER PUBLIC SUPPORT %	ANY VA BENEFIT† %
1	Bedford, MA	4.6%	9.2%	2.3%	9.2%	3.8%	15.4%
1	Brockton, MA	8.3%	9.8%	4.5%	22.6%	9.0%	20.3%
2	Canandaigua, NY	0.0%	13.6%	0.0%	13.6%	0.0%	13.6%
3	Hudson Valley HCS	5.6%	8.8%	9.3%	12.5%	4.2%	22.7%
3	New Jersey HCS	4.3%	14.6%	3.2%	2.8%	5.1%	21.7%
3	New York Harbor HCS	12.5%	18.2%	15.3%	23.9%	5.1%	40.3%
4	Butler, PA	8.8%	11.8%	2.9%	2.0%	2.0%	23.5%
4	Coatesville, PA	2.0%	7.6%	1.7%	3.9%	2.5%	11.0%
4	Pittsburgh HCS	1.2%	11.0%	0.0%	3.1%	3.7%	12.3%
5	Martinsburg, WV	2.0%	12.1%	3.0%	6.1%	1.5%	16.7%
5	Maryland HCS	7.4%	11.3%	10.8%	15.3%	5.9%	27.6%
6	Hampton, VA	10.0%	15.7%	11.4%	15.7%	10.0%	34.3%
7	Central Alabama HCS	0.8%	9.4%	9.4%	18.0%	3.1%	18.8%
7	Dublin, GA	2.0%	11.9%	0.0%	1.0%	0.0%	12.9%
8	Bay Pines, FL	3.2%	14.3%	3.2%	3.2%	1.6%	20.6%
9	Mt. Home, TN	1.1%	13.0%	4.3%	14.1%	1.1%	18.5%
10	Cincinnati, OH	6.2%	8.2%	3.6%	8.7%	1.0%	15.9%
10	Cleveland, OH	7.4%	7.7%	7.1%	13.5%	2.7%	20.5%
10	Dayton, OH	2.9%	5.8%	0.0%	0.0%	0.0%	7.2%
12	Milwaukee, WI	2.8%	9.7%	0.0%	4.2%	0.0%	12.5%
12	N. Chicago, IL	0.7%	8.6%	4.0%	5.3%	4.6%	13.2%
15	Eastern Kansas HCS	6.0%	11.4%	5.7%	13.1%	5.7%	21.1%
15	St Louis, MO	0.0%	6.9%	0.0%	0.0%	4.6%	6.9%
16	Central Arkansas HCS	1.7%	11.2%	0.0%	0.6%	1.1%	12.8%
16	Gulf Coast HCS	2.9%	12.4%	0.0%	1.2%	0.0%	14.1%
17	North Texas HCS	5.1%	17.2%	1.0%	1.0%	0.0%	21.2%
18	Northern Arizona HCS	3.8%	9.6%	7.6%	9.6%	3.2%	19.1%
20	Alaska HCS	3.4%	15.4%	6.8%	16.2%	17.1%	23.9%
20	Portland, OR	4.1%	18.4%	0.0%	2.0%	0.0%	20.4%
20	Puget Sound HCS	0.0%	8.3%	1.7%	0.0%	5.0%	10.0%
20	White City, OR	4.2%	12.5%	6.3%	12.5%	2.1%	22.9%
21	Palo Alto HCS	1.5%	6.4%	1.5%	14.7%	3.9%	8.3%
22	Greater LA HCS	6.7%	12.0%	9.6%	11.5%	8.7%	25.5%
23	Black Hills HCS	1.1%	8.6%	5.4%	6.5%	2.2%	15.1%
23	Central Iowa HCS	1.1%	8.9%	0.0%	0.0%	2.2%	8.9%
SITE AVERAGE (n=35)		3.9%	11.2%	4.0%	8.2%	3.5%	18.0%
SITE S.D.		3.0%	3.2%	4.0%	6.8%	3.5%	7.2%
VETERAN AVERAGE (n=5145)		4.2%	10.8%	4.6%	8.8%	3.8%	18.3%

†Includes S/C Psychiatry, S/C Medical and NSC pensions.

Table 25. Usual Employment Pattern Past Three Years by Site for FY02.

VISN	SITE	FULL-TIME EMPLOYMENT %	PART-TIME EMPLOYMENT %	RETIRED OR DISABLED %	UNEMPLOYED %	OTHER %
1	Bedford, MA	68.5%	17.7%	0.0%	13.1%	0.8%
1	Brockton, MA	40.6%	23.3%	21.8%	14.3%	0.0%
2	Canandaigua, NY	36.4%	13.6%	9.1%	40.9%	0.0%
3	Hudson Valley HCS	47.7%	12.0%	14.4%	25.9%	0.0%
3	New Jersey HCS	56.5%	16.6%	3.6%	23.3%	0.0%
3	New York Harbor HCS	19.9%	2.3%	21.6%	55.7%	0.6%
4	Butler, PA	19.6%	54.9%	17.6%	7.8%	0.0%
4	Coatesville, PA	33.1%	42.7%	5.3%	18.8%	0.0%
4	Pittsburgh HCS	65.0%	22.1%	1.8%	10.4%	0.6%
5	Martinsburg, WV	42.4%	32.8%	9.1%	15.7%	0.0%
5	Maryland HCS	28.6%	18.7%	19.7%	32.0%	1.0%
6	Hampton, VA	30.0%	27.1%	25.7%	17.1%	0.0%
7	Central Alabama HCS	23.4%	43.0%	14.1%	19.5%	0.0%
7	Dublin, GA	9.9%	87.1%	0.0%	3.0%	0.0%
8	Bay Pines, FL	52.4%	33.3%	7.9%	6.3%	0.0%
9	Mt. Home, TN	28.3%	37.0%	19.6%	14.1%	1.1%
10	Cincinnati, OH	31.8%	35.9%	14.9%	17.4%	0.0%
10	Cleveland, OH	44.1%	17.5%	22.2%	15.2%	0.7%
10	Dayton, OH	59.4%	29.0%	0.0%	10.1%	1.4%
12	Milwaukee, WI	56.9%	25.0%	5.6%	12.5%	0.0%
12	N. Chicago, IL	60.9%	21.2%	7.9%	9.9%	0.0%
15	Eastern Kansas HCS	38.0%	26.9%	21.7%	12.6%	0.6%
15	St Louis, MO	68.7%	20.6%	0.0%	10.7%	0.0%
16	Central Arkansas HCS	55.9%	30.7%	0.6%	11.2%	1.7%
16	Gulf Coast HCS	67.1%	21.8%	1.2%	8.2%	0.6%
17	North Texas HCS	32.3%	41.4%	1.0%	25.3%	0.0%
18	Northern Arizona HCS	35.7%	38.2%	18.5%	7.6%	0.0%
20	Alaska HCS	35.9%	22.2%	17.1%	23.1%	1.7%
20	Portland, OR	42.9%	18.4%	10.2%	26.5%	2.0%
20	Puget Sound HCS	48.3%	38.3%	0.0%	13.3%	0.0%
20	White City, OR	33.3%	20.8%	16.7%	29.2%	0.0%
21	Palo Alto HCS	51.5%	3.4%	1.5%	43.6%	0.0%
22	Greater LA HCS	26.9%	13.9%	19.2%	38.9%	1.0%
23	Black Hills HCS	35.5%	46.2%	14.0%	4.3%	0.0%
23	Central Iowa HCS	71.1%	24.4%	0.0%	4.4%	0.0%
SITE AVERAGE (n=35)		42.8%	28.0%	10.4%	18.3%	0.4%
SITE S.D.		15.7%	15.4%	8.4%	12.0%	0.6%
VETERAN AVERAGE (n=5145)		42.7%	26.6%	11.2%	19.1%	0.4%

Table 26. Days Worked for Pay During the Month Prior to Admission by Site for FY02.

VISN	SITE	0 DAYS %	1 - 19 DAYS %	> 19 DAYS %
1	Bedford, MA	87.7%	10.8%	1.5%
1	Brockton, MA	96.2%	2.3%	1.5%
2	Canandaigua, NY	90.9%	4.5%	4.5%
3	Hudson Valley HCS	93.1%	3.7%	3.2%
3	New Jersey HCS	85.4%	10.7%	4.0%
3	New York Harbor HCS	98.9%	1.1%	0.0%
4	Butler, PA	68.6%	29.4%	2.0%
4	Coatesville, PA	93.0%	4.8%	2.2%
4	Pittsburgh HCS	79.1%	17.8%	3.1%
5	Martinsburg, WV	76.8%	19.7%	3.5%
5	Maryland HCS	93.6%	4.9%	1.5%
6	Hampton, VA	87.1%	10.0%	2.9%
7	Central Alabama HCS	82.8%	10.2%	7.0%
7	Dublin, GA	83.2%	15.8%	1.0%
8	Bay Pines, FL	46.0%	38.1%	15.9%
9	Mt. Home, TN	66.3%	23.9%	9.8%
10	Cincinnati, OH	99.5%	0.5%	0.0%
10	Cleveland, OH	95.6%	3.0%	1.3%
10	Dayton, OH	88.4%	7.2%	4.3%
12	Milwaukee, WI	50.0%	29.2%	20.8%
12	N. Chicago, IL	98.0%	1.3%	0.7%
15	Eastern Kansas HCS	92.0%	6.0%	2.0%
15	St Louis, MO	86.3%	13.7%	0.0%
16	Central Arkansas HCS	88.3%	9.5%	2.2%
16	Gulf Coast HCS	79.4%	18.2%	2.4%
17	North Texas HCS	40.4%	7.1%	52.5%
18	Northern Arizona HCS	73.2%	23.6%	3.2%
20	Alaska HCS	76.9%	20.5%	2.6%
20	Portland, OR	81.6%	16.3%	2.0%
20	Puget Sound HCS	75.0%	15.0%	10.0%
20	White City, OR	93.8%	6.3%	0.0%
21	Palo Alto HCS	76.0%	21.6%	2.5%
22	Greater LA HCS	98.1%	1.0%	1.0%
23	Black Hills HCS	88.2%	7.5%	4.3%
23	Central Iowa HCS	88.9%	8.9%	2.2%
SITE AVERAGE (n=35)		82.8%	12.1%	5.1%
SITE S.D.		14.3%	9.2%	9.2%
VETERAN AVERAGE (n=5145)		85.8%	10.4%	3.8%

Table 27. Monthly Income in the 30 Days Prior to Admission by Site for FY02.

VISN	SITE	NO INCOME %	\$1-\$499 %	\$500-\$999 %	> \$999 %
1	Bedford, MA	53.8%	31.5%	11.5%	3.1%
1	Brockton, MA	46.6%	15.0%	21.1%	17.3%
2	Canandaigua, NY	50.0%	36.4%	9.1%	4.5%
3	Hudson Valley HCS	61.6%	17.1%	14.4%	6.9%
3	New Jersey HCS	55.3%	32.8%	7.1%	4.7%
3	New York Harbor HCS	37.5%	18.2%	29.0%	15.3%
4	Butler, PA	43.1%	47.1%	6.9%	2.9%
4	Coatesville, PA	66.9%	26.1%	5.6%	1.1%
4	Pittsburgh HCS	40.5%	49.7%	8.6%	1.2%
5	Martinsburg, WV	50.0%	33.8%	13.6%	2.0%
5	Maryland HCS	37.4%	30.5%	22.7%	9.4%
6	Hampton, VA	40.0%	28.6%	27.1%	4.3%
7	Central Alabama HCS	50.8%	25.0%	21.9%	2.3%
7	Dublin, GA	72.3%	27.7%	0.0%	0.0%
8	Bay Pines, FL	33.3%	41.3%	23.8%	1.6%
9	Mt. Home, TN	38.0%	39.1%	20.7%	2.2%
10	Cincinnati, OH	75.9%	7.2%	13.3%	3.6%
10	Cleveland, OH	55.6%	21.2%	17.8%	5.4%
10	Dayton, OH	65.2%	26.1%	5.8%	2.9%
12	Milwaukee, WI	37.5%	37.5%	19.4%	5.6%
12	N. Chicago, IL	43.0%	43.7%	9.9%	3.3%
15	Eastern Kansas HCS	56.6%	19.7%	14.3%	9.4%
15	St Louis, MO	47.3%	50.4%	0.8%	1.5%
16	Central Arkansas HCS	65.9%	29.6%	2.2%	1.1%
16	Gulf Coast HCS	64.1%	32.4%	2.9%	0.6%
17	North Texas HCS	28.3%	61.6%	9.1%	1.0%
18	Northern Arizona HCS	42.7%	28.0%	24.2%	5.1%
20	Alaska HCS	24.8%	39.3%	25.6%	10.3%
20	Portland, OR	44.9%	38.8%	12.2%	4.1%
20	Puget Sound HCS	53.3%	38.3%	6.7%	1.7%
20	White City, OR	62.5%	18.8%	16.7%	2.1%
21	Palo Alto HCS	28.4%	48.5%	15.7%	7.4%
22	Greater LA HCS	48.1%	28.4%	19.2%	4.3%
23	Black Hills HCS	67.7%	11.8%	16.1%	4.3%
23	Central Iowa HCS	72.2%	23.3%	3.3%	1.1%
SITE AVERAGE (n=35)		50.3%	31.6%	13.7%	4.4%
SITE S.D.		13.3%	11.8%	7.9%	3.9%
VETERAN AVERAGE (n=5145)		51.7%	29.9%	13.6%	4.8%

Table 28. Self-Reported Health Care Utilization by Site for FY02.

VISN	SITE	PAST MENTAL HEALTH HOSPITALIZATION† %	PRIOR DOMICILIARY ADMISSION %	USED VA HEALTH CARE SERVICES PAST 6 MONTHS %
1	Bedford, MA	94.6%	28.5%	81.5%
1	Brockton, MA	91.7%	33.8%	76.7%
2	Canandaigua, NY	68.2%	40.9%	81.8%
3	Hudson Valley HCS	94.9%	32.9%	68.1%
3	New Jersey HCS	85.4%	45.5%	57.3%
3	New York Harbor HCS	99.4%	54.0%	96.6%
4	Butler, PA	100.0%	34.3%	77.5%
4	Coatesville, PA	85.1%	25.0%	36.2%
4	Pittsburgh HCS	98.8%	58.3%	72.4%
5	Martinsburg, WV	86.4%	40.9%	73.7%
5	Maryland HCS	89.2%	32.0%	87.7%
6	Hampton, VA	91.4%	55.7%	82.9%
7	Central Alabama HCS	73.4%	33.6%	59.4%
7	Dublin, GA	89.1%	43.6%	59.4%
8	Bay Pines, FL	87.3%	4.8%	81.0%
9	Mt. Home, TN	75.0%	53.3%	76.1%
10	Cincinnati, OH	100.0%	24.1%	99.0%
10	Cleveland, OH	91.9%	36.4%	69.7%
10	Dayton, OH	94.2%	75.4%	73.9%
12	Milwaukee, WI	87.5%	50.0%	90.3%
12	N. Chicago, IL	96.7%	28.5%	74.2%
15	Eastern Kansas HCS	95.4%	48.6%	80.6%
15	St Louis, MO	92.4%	25.2%	70.2%
16	Central Arkansas HCS	88.8%	29.1%	63.7%
16	Gulf Coast HCS	87.1%	52.9%	54.7%
17	North Texas HCS	89.9%	67.7%	89.9%
18	Northern Arizona HCS	84.7%	43.9%	70.7%
20	Alaska HCS	72.6%	31.6%	59.8%
20	Portland, OR	93.9%	34.7%	93.9%
20	Puget Sound HCS	81.7%	55.0%	85.0%
20	White City, OR	64.6%	47.9%	35.4%
21	Palo Alto HCS	82.4%	27.9%	80.9%
22	Greater LA HCS	75.0%	33.7%	88.9%
23	Black Hills HCS	91.4%	47.3%	67.7%
23	Central Iowa HCS	88.9%	36.7%	86.7%
SITE AVERAGE (n=35)		87.7%	40.4%	74.4%
SITE S.D.		8.8%	13.7%	14.7%
VETERAN AVERAGE (n=5145)		88.9%	38.8%	72.7%

†Includes hospitalizations for substance abuse and psychiatric illnesses.

Table 29. Self-Reported Health Problems by Site for FY02.

VISN	SITE	SERIOUS MEDICAL PROBLEM %	CURRENT ALCOHOL PROBLEM %	CURRENT DRUG PROBLEM %	CURRENT PSYCHIATRIC OR EMOTIONAL PROBLEM %
1	Bedford, MA	33.8%	12.3%	8.5%	68.5%
1	Brockton, MA	48.9%	74.4%	33.1%	57.1%
2	Canandaigua, NY	40.9%	68.2%	45.5%	40.9%
3	Hudson Valley HCS	58.3%	40.7%	35.2%	59.3%
3	New Jersey HCS	35.6%	45.8%	51.0%	44.7%
3	New York Harbor HCS	61.4%	72.2%	74.4%	71.6%
4	Butler, PA	37.3%	83.3%	69.6%	31.4%
4	Coatesville, PA	51.4%	62.6%	56.5%	36.2%
4	Pittsburgh HCS	58.9%	75.5%	70.6%	60.1%
5	Martinsburg, WV	57.1%	53.5%	50.5%	54.0%
5	Maryland HCS	49.8%	31.0%	26.1%	62.6%
6	Hampton, VA	71.4%	34.3%	35.7%	97.1%
7	Central Alabama HCS	32.8%	43.8%	46.1%	34.4%
7	Dublin, GA	24.8%	16.8%	13.9%	52.5%
8	Bay Pines, FL	41.3%	84.1%	55.6%	31.7%
9	Mt. Home, TN	58.7%	14.1%	6.5%	47.8%
10	Cincinnati, OH	66.2%	98.5%	86.2%	69.2%
10	Cleveland, OH	49.8%	38.0%	38.7%	51.9%
10	Dayton, OH	29.0%	63.8%	50.7%	44.9%
12	Milwaukee, WI	31.9%	58.3%	52.8%	52.8%
12	N. Chicago, IL	29.1%	40.4%	35.8%	19.2%
15	Eastern Kansas HCS	59.7%	57.7%	42.6%	70.3%
15	St Louis, MO	21.4%	32.8%	23.7%	36.6%
16	Central Arkansas HCS	35.8%	45.3%	35.8%	45.8%
16	Gulf Coast HCS	8.8%	26.5%	17.1%	28.2%
17	North Texas HCS	70.7%	61.6%	55.6%	62.6%
18	Northern Arizona HCS	58.6%	73.2%	36.9%	72.0%
20	Alaska HCS	58.1%	57.3%	30.8%	64.1%
20	Portland, OR	61.2%	69.4%	36.7%	65.3%
20	Puget Sound HCS	30.0%	41.7%	26.7%	55.0%
20	White City, OR	62.5%	6.3%	18.8%	50.0%
21	Palo Alto HCS	31.4%	51.0%	58.3%	47.1%
22	Greater LA HCS	83.2%	17.8%	23.1%	82.2%
23	Black Hills HCS	49.5%	53.8%	17.2%	52.7%
23	Central Iowa HCS	24.4%	71.1%	35.6%	53.3%
SITE AVERAGE (n=35)		46.4%	50.8%	40.0%	53.5%
SITE S.D.		16.7%	22.3%	18.7%	15.9%
VETERAN AVERAGE (n=5145)		47.9%	50.7%	42.2%	54.0%

Table 30. Substance Abuse Diagnoses by Site for FY02.

VISN	SITE	ALCOHOL DIAGNOSIS ONLY %	DRUG DIAGNOSIS ONLY %	ALCOHOL AND DRUG DIAGNOSES %	NO SUBSTANCE ABUSE DIAGNOSIS %
1	Bedford, MA	50.0%	13.1%	35.4%	1.5%
1	Brockton, MA	42.1%	5.3%	51.9%	0.8%
2	Canandaigua, NY	27.3%	0.0%	59.1%	13.6%
3	Hudson Valley HCS	20.8%	6.5%	69.9%	2.8%
3	New Jersey HCS	14.6%	28.1%	51.0%	6.3%
3	New York Harbor HCS	18.8%	20.5%	60.2%	0.6%
4	Butler, PA	31.4%	14.7%	53.9%	0.0%
4	Coatesville, PA	19.1%	15.2%	55.3%	10.4%
4	Pittsburgh HCS	17.8%	13.5%	63.2%	5.5%
5	Martinsburg, WV	16.2%	8.1%	63.1%	12.6%
5	Maryland HCS	25.6%	13.3%	39.9%	21.2%
6	Hampton, VA	11.4%	7.1%	51.4%	30.0%
7	Central Alabama HCS	11.7%	7.0%	73.4%	7.8%
7	Dublin, GA	28.7%	12.9%	48.5%	9.9%
8	Bay Pines, FL	38.1%	6.3%	52.4%	3.2%
9	Mt. Home, TN	43.5%	9.8%	22.8%	23.9%
10	Cincinnati, OH	12.8%	0.5%	86.2%	0.5%
10	Cleveland, OH	14.5%	6.4%	71.4%	7.7%
10	Dayton, OH	30.4%	14.5%	52.2%	2.9%
12	Milwaukee, WI	22.2%	5.6%	66.7%	5.6%
12	N. Chicago, IL	18.5%	4.6%	76.2%	0.7%
15	Eastern Kansas HCS	28.9%	7.7%	58.9%	4.6%
15	St Louis, MO	33.6%	15.3%	48.9%	2.3%
16	Central Arkansas HCS	16.8%	2.2%	79.3%	1.7%
16	Gulf Coast HCS	36.5%	10.0%	42.9%	10.0%
17	North Texas HCS	16.2%	14.1%	54.5%	15.2%
18	Northern Arizona HCS	44.6%	2.5%	43.9%	8.9%
20	Alaska HCS	41.9%	10.3%	37.6%	10.3%
20	Portland, OR	34.7%	10.2%	42.9%	12.2%
20	Puget Sound HCS	30.0%	5.0%	56.7%	8.3%
20	White City, OR	12.5%	10.4%	29.2%	47.9%
21	Palo Alto HCS	16.7%	24.0%	58.8%	0.5%
22	Greater LA HCS	20.7%	19.2%	40.9%	19.2%
23	Black Hills HCS	57.0%	2.2%	26.9%	14.0%
23	Central Iowa HCS	44.4%	5.6%	30.0%	20.0%
SITE AVERAGE (n=34)		27.1%	10.0%	53.0%	9.8%
SITE S.D.		12.1%	6.4%	15.0%	9.9%
VETERAN AVERAGE (n=5145)		25.0%	11.0%	55.7%	8.3%

Table 31. Clinical Psychiatric Diagnoses by Site for FY02.

VISN	SITE	ALCOHOL ABUSE/ DEPENDENCY %	DRUG ABUSE/ DEPENDENCY %	ANY SUBSTANCE ABUSE/ DEPENDENCY %	SERIOUS MENTAL ILLNESS† %	DUALLY DIAGNOSED†† %
1	Bedford, MA	85.4%	48.5%	98.5%	70.8%	69.2%
1	Brockton, MA	94.0%	57.1%	99.2%	50.4%	49.6%
2	Canandaigua, NY	86.4%	59.1%	86.4%	18.2%	18.2%
3	Hudson Valley HCS	90.7%	76.4%	97.2%	56.0%	53.2%
3	New Jersey HCS	65.6%	79.1%	93.7%	42.3%	37.5%
3	New York Harbor HCS	79.0%	80.7%	99.4%	69.9%	69.3%
4	Butler, PA	85.3%	68.6%	100.0%	40.2%	40.2%
4	Coatesville, PA	74.4%	70.5%	89.6%	28.9%	24.2%
4	Pittsburgh HCS	81.0%	76.7%	94.5%	48.5%	43.6%
5	Martinsburg, WV	79.3%	71.2%	87.4%	44.4%	37.4%
5	Maryland HCS	65.5%	53.2%	78.8%	66.0%	48.3%
6	Hampton, VA	62.9%	58.6%	70.0%	84.3%	57.1%
7	Central Alabama HCS	85.2%	80.5%	92.2%	60.2%	56.3%
7	Dublin, GA	77.2%	61.4%	90.1%	23.8%	21.8%
8	Bay Pines, FL	90.5%	58.7%	96.8%	15.9%	15.9%
9	Mt. Home, TN	66.3%	32.6%	76.1%	55.4%	44.6%
10	Cincinnati, OH	99.0%	86.7%	99.5%	55.4%	55.4%
10	Cleveland, OH	85.9%	77.8%	92.3%	45.8%	40.4%
10	Dayton, OH	82.6%	66.7%	97.1%	13.0%	13.0%
12	Milwaukee, WI	88.9%	72.2%	94.4%	52.8%	47.2%
12	N. Chicago, IL	94.7%	80.8%	99.3%	31.8%	31.1%
15	Eastern Kansas HCS	87.7%	66.3%	95.4%	73.4%	70.0%
15	St Louis, MO	82.4%	64.1%	97.7%	6.1%	6.1%
16	Central Arkansas HCS	96.1%	81.6%	98.3%	43.6%	41.9%
16	Gulf Coast HCS	79.4%	52.9%	89.4%	34.7%	29.4%
17	North Texas HCS	70.7%	68.7%	84.8%	57.6%	45.5%
18	Northern Arizona HCS	88.5%	46.5%	91.1%	63.7%	56.7%
20	Alaska HCS	79.5%	47.9%	89.7%	67.5%	58.1%
20	Portland, OR	77.6%	53.1%	87.8%	65.3%	55.1%
20	Puget Sound HCS	86.7%	61.7%	91.7%	58.3%	53.3%
20	White City, OR	41.7%	39.6%	52.1%	52.1%	25.0%
21	Palo Alto HCS	75.5%	82.8%	99.5%	34.8%	34.3%
22	Greater LA HCS	61.5%	60.1%	80.8%	79.8%	65.9%
23	Black Hills HCS	83.9%	29.0%	86.0%	40.9%	32.3%
23	Central Iowa HCS	74.4%	35.6%	80.0%	4.4%	4.4%
SITE AVERAGE (n=35)		80.2%	63.0%	90.2%	47.3%	41.5%
SITE S.D.		11.5%	15.0%	9.9%	20.2%	17.5%
VETERAN AVERAGE (n=5145)		80.7%	66.7%	91.7%	49.1%	43.9%

†Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, psychotic disorder (other than schizophrenia), mood disorder and PTSD.

††Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness.

Table 32. Selected Medical Diagnoses by Site for FY02.

VISN	SITE	ORAL/DENTAL PATHOLOGY %	EYE DISORDER %	HYPER- TENSION %	PERIPHERAL VASCULAR DISEASE %	CARDIAC DISEASE %	COPD %	TB %	GASTRO- INTESTINAL DISEASE %	LIVER DISEASE %	DIABETES %	SEIZURE DISORDER %	ORTHOPEDIC PROBLEM %
1	Bedford, MA	69.2%	10.8%	15.4%	3.1%	6.9%	22.3%	0.0%	19.2%	36.9%	3.8%	3.1%	35.4%
1	Brockton, MA	27.1%	9.0%	28.6%	6.8%	21.8%	16.5%	0.8%	57.9%	40.6%	9.0%	3.8%	56.4%
2	Canandaigua, NY	18.2%	4.5%	36.4%	0.0%	0.0%	4.5%	0.0%	9.1%	13.6%	18.2%	4.5%	36.4%
3	Hudson Valley HCS	54.6%	1.9%	21.8%	2.8%	7.4%	6.5%	0.0%	3.2%	12.5%	7.9%	1.4%	23.6%
3	New Jersey HCS	34.4%	3.6%	22.1%	1.2%	3.6%	4.0%	0.4%	9.1%	22.9%	6.7%	1.2%	17.8%
3	New York Harbor HCS	17.6%	13.1%	20.5%	4.5%	17.0%	8.0%	1.1%	21.6%	25.6%	14.8%	2.3%	20.5%
4	Butler, PA	5.9%	2.9%	16.7%	0.0%	5.9%	7.8%	1.0%	6.9%	27.5%	3.9%	2.0%	21.6%
4	Coatesville, PA	16.6%	5.1%	11.8%	2.2%	3.7%	9.0%	3.9%	8.4%	17.7%	6.5%	2.2%	20.5%
4	Pittsburgh HCS	1.8%	0.6%	13.5%	1.8%	8.0%	3.7%	0.0%	22.7%	17.2%	7.4%	0.0%	23.9%
5	Martinsburg, WV	19.7%	4.0%	29.8%	4.5%	6.6%	8.1%	4.0%	4.5%	19.7%	5.6%	3.0%	40.4%
5	Maryland HCS	86.7%	1.5%	26.6%	1.5%	6.9%	3.0%	0.5%	7.4%	8.4%	11.8%	3.0%	14.3%
6	Hampton, VA	7.1%	2.9%	24.3%	2.9%	5.7%	0.0%	0.0%	11.4%	18.6%	14.3%	7.1%	50.0%
7	Central Alabama HCS	45.3%	10.9%	21.9%	3.9%	3.1%	2.3%	1.6%	7.8%	4.7%	7.8%	5.5%	14.8%
7	Dublin, GA	34.7%	2.0%	32.7%	1.0%	8.9%	5.0%	0.0%	2.0%	2.0%	5.9%	0.0%	18.8%
8	Bay Pines, FL	25.4%	9.5%	15.9%	3.2%	4.8%	11.1%	1.6%	11.1%	27.0%	1.6%	0.0%	25.4%
9	Mt. Home, TN	57.6%	22.8%	32.6%	5.4%	14.1%	13.0%	5.4%	26.1%	17.4%	8.7%	1.1%	63.0%
10	Cincinnati, OH	42.6%	19.0%	60.5%	4.1%	3.6%	8.2%	0.5%	26.2%	47.2%	22.6%	2.1%	26.7%
10	Cleveland, OH	20.9%	13.1%	30.6%	2.0%	7.7%	6.4%	3.7%	13.8%	15.5%	9.4%	6.7%	45.8%
10	Dayton, OH	2.9%	4.3%	15.9%	0.0%	2.9%	4.3%	0.0%	4.3%	11.6%	8.7%	0.0%	4.3%
12	Milwaukee, WI	13.9%	1.4%	12.5%	2.8%	2.8%	2.8%	2.8%	9.7%	16.7%	6.9%	1.4%	12.5%
12	N. Chicago, IL	80.1%	2.0%	23.8%	1.3%	4.0%	3.3%	0.7%	5.3%	20.5%	6.6%	4.0%	25.8%
15	Eastern Kansas HCS	31.1%	18.0%	27.4%	3.7%	10.3%	12.9%	8.9%	12.3%	30.9%	7.1%	2.3%	44.6%
15	St Louis, MO	71.8%	2.3%	14.5%	0.0%	0.0%	0.8%	0.0%	0.0%	1.5%	2.3%	0.8%	0.0%
16	Central Arkansas HCS	100.0%	2.2%	22.3%	1.7%	7.8%	7.8%	9.5%	27.9%	32.4%	5.6%	1.1%	46.9%
16	Gulf Coast HCS	20.6%	25.9%	12.9%	1.8%	3.5%	4.1%	1.8%	2.4%	6.5%	2.4%	0.6%	15.3%
17	North Texas HCS	87.9%	17.2%	35.4%	5.1%	7.1%	8.1%	11.1%	21.2%	25.3%	7.1%	1.0%	50.5%
18	Northern Arizona HCS	47.1%	5.1%	8.3%	1.9%	3.2%	5.7%	0.6%	6.4%	14.6%	2.5%	2.5%	37.6%
20	Alaska HCS	40.2%	4.3%	26.5%	6.0%	3.4%	14.5%	2.6%	18.8%	22.2%	9.4%	6.8%	60.7%
20	Portland, OR	32.7%	4.1%	20.4%	8.2%	10.2%	8.2%	2.0%	22.4%	36.7%	10.2%	0.0%	44.9%
20	Puget Sound HCS	43.3%	11.7%	30.0%	0.0%	5.0%	15.0%	0.0%	20.0%	35.0%	8.3%	1.7%	51.7%
20	White City, OR	33.3%	4.2%	16.7%	8.3%	4.2%	27.1%	0.0%	10.4%	33.3%	8.3%	0.0%	37.5%
21	Palo Alto HCS	2.5%	1.5%	16.2%	1.5%	5.9%	2.9%	0.5%	18.1%	33.3%	6.4%	0.0%	43.1%
22	Greater LA HCS	43.3%	8.2%	24.5%	2.9%	12.0%	10.1%	1.0%	6.7%	28.8%	12.0%	4.3%	46.2%
23	Black Hills HCS	96.8%	3.2%	4.3%	0.0%	2.2%	2.2%	0.0%	1.1%	2.2%	4.3%	1.1%	20.4%
23	Central Iowa HCS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
SITE AVERAGE (n=35)		38.1%	7.2%	22.1%	2.7%	6.3%	7.7%	1.9%	13.0%	20.8%	7.8%	2.2%	31.4%
SITE S.D.		27.9%	6.6%	10.7%	2.3%	4.6%	5.9%	2.8%	11.1%	12.0%	4.5%	2.0%	16.8%
VETERAN AVG (n=5145)		38.1%	7.8%	22.6%	2.7%	6.7%	7.5%	2.4%	12.9%	21.2%	7.8%	2.4%	31.3%

Table 33. Number of Medical Diagnoses by Site for FY02.†

VISN	SITE	NO MEDICAL DIAGNOSIS %	1 - 2 MEDICAL DIAGNOSES %	3 - 5 MEDICAL DIAGNOSES %	> 5 MEDICAL DIAGNOSES %
1	Bedford, MA	8.5%	46.9%	40.8%	3.8%
1	Brockton, MA	0.0%	26.3%	65.4%	8.3%
2	Canandaigua, NY	22.7%	45.5%	31.8%	0.0%
3	Hudson Valley HCS	8.8%	60.6%	28.7%	1.9%
3	New Jersey HCS	20.9%	55.7%	22.1%	1.2%
3	New York Harbor HCS	14.2%	44.3%	31.8%	9.7%
4	Butler, PA	20.6%	66.7%	12.7%	0.0%
4	Coatesville, PA	24.7%	53.9%	20.5%	0.8%
4	Pittsburgh HCS	39.3%	46.6%	14.1%	0.0%
5	Martinsburg, WV	15.7%	55.1%	28.3%	1.0%
5	Maryland HCS	3.9%	66.0%	30.0%	0.0%
6	Hampton, VA	12.9%	55.7%	31.4%	0.0%
7	Central Alabama HCS	10.9%	63.3%	25.0%	0.8%
7	Dublin, GA	21.8%	66.3%	11.9%	0.0%
8	Bay Pines, FL	27.0%	54.0%	15.9%	3.2%
9	Mt. Home, TN	0.0%	26.1%	59.8%	14.1%
10	Cincinnati, OH	5.6%	31.3%	53.3%	9.7%
10	Cleveland, OH	8.8%	53.9%	31.0%	6.4%
10	Dayton, OH	46.4%	49.3%	4.3%	0.0%
12	Milwaukee, WI	29.2%	51.4%	19.4%	0.0%
12	N. Chicago, IL	17.2%	45.0%	37.1%	0.7%
15	Eastern Kansas HCS	7.4%	40.3%	44.3%	8.0%
15	St Louis, MO	9.2%	77.9%	13.0%	0.0%
16	Central Arkansas HCS	0.0%	39.1%	51.4%	9.5%
16	Gulf Coast HCS	40.0%	45.9%	14.1%	0.0%
17	North Texas HCS	1.0%	21.2%	59.6%	18.2%
18	Northern Arizona HCS	16.6%	63.1%	19.1%	1.3%
20	Alaska HCS	2.6%	48.7%	46.2%	2.6%
20	Portland, OR	2.0%	32.7%	63.3%	2.0%
20	Puget Sound HCS	11.7%	40.0%	48.3%	0.0%
20	White City, OR	8.3%	52.1%	39.6%	0.0%
21	Palo Alto HCS	2.5%	54.4%	43.1%	0.0%
22	Greater LA HCS	1.9%	48.6%	47.6%	1.9%
23	Black Hills HCS	2.2%	89.2%	8.6%	0.0%
23	Central Iowa HCS	100.0%	0.0%	0.0%	0.0%
SITE AVERAGE (n=35)		16.1%	49.1%	31.8%	3.0%
SITE S.D.		18.7%	16.3%	17.4%	4.5%
VETERAN AVERAGE (n=5145)		14.6%	49.9%	32.1%	3.4%

†Includes oral and dental pathology.

Table 34. Appropriateness for Admission as Documented by the Presence of a Medical or Psychiatric Diagnosis by Site for FY02.

VISN	SITE	ANY PSYCHIATRIC DIAGNOSIS %	ANY MEDICAL DIAGNOSIS† %	ANY MEDICAL OR PSYCHIATRIC DIAGNOSIS %	NO MEDICAL/ PSYCHIATRIC DIAGNOSIS %
1	Bedford, MA	100.0%	91.5%	100.0%	0.0%
1	Brockton, MA	100.0%	100.0%	100.0%	0.0%
2	Canandaigua, NY	95.5%	77.3%	95.5%	4.5%
3	Hudson Valley HCS	100.0%	91.2%	100.0%	0.0%
3	New Jersey HCS	98.8%	79.1%	99.6%	0.4%
3	New York Harbor HCS	100.0%	85.8%	100.0%	0.0%
4	Butler, PA	100.0%	79.4%	100.0%	0.0%
4	Coatesville, PA	98.9%	75.3%	99.7%	0.3%
4	Pittsburgh HCS	100.0%	60.7%	100.0%	0.0%
5	Martinsburg, WV	96.0%	84.3%	100.0%	0.0%
5	Maryland HCS	100.0%	96.1%	100.0%	0.0%
6	Hampton, VA	100.0%	87.1%	100.0%	0.0%
7	Central Alabama HCS	99.2%	89.1%	100.0%	0.0%
7	Dublin, GA	100.0%	78.2%	100.0%	0.0%
8	Bay Pines, FL	100.0%	73.0%	100.0%	0.0%
9	Mt. Home, TN	88.0%	100.0%	100.0%	0.0%
10	Cincinnati, OH	99.5%	94.4%	100.0%	0.0%
10	Cleveland, OH	98.7%	91.2%	100.0%	0.0%
10	Dayton, OH	97.1%	53.6%	98.6%	1.4%
12	Milwaukee, WI	100.0%	70.8%	100.0%	0.0%
12	N. Chicago, IL	100.0%	82.8%	100.0%	0.0%
15	Eastern Kansas HCS	99.4%	92.6%	100.0%	0.0%
15	St Louis, MO	100.0%	90.8%	100.0%	0.0%
16	Central Arkansas HCS	100.0%	100.0%	100.0%	0.0%
16	Gulf Coast HCS	95.9%	60.0%	99.4%	0.6%
17	North Texas HCS	98.0%	99.0%	100.0%	0.0%
18	Northern Arizona HCS	99.4%	83.4%	100.0%	0.0%
20	Alaska HCS	99.1%	97.4%	100.0%	0.0%
20	Portland, OR	98.0%	98.0%	100.0%	0.0%
20	Puget Sound HCS	96.7%	88.3%	100.0%	0.0%
20	White City, OR	89.6%	91.7%	100.0%	0.0%
21	Palo Alto HCS	100.0%	97.5%	100.0%	0.0%
22	Greater LA HCS	96.2%	98.1%	100.0%	0.0%
23	Black Hills HCS	95.7%	97.8%	100.0%	0.0%
23	Central Iowa HCS	100.0%	0.0%	100.0%	0.0%
SITE AVERAGE (n=35)		98.3%	83.9%	99.8%	0.2%
SITE S.D.		2.8%	18.7%	0.8%	0.8%
VETERAN AVERAGE (n=5145)		98.7%	85.4%	99.9%	0.1%

Table 35. Length of Stay by Site for FY02.

VISN	SITE	< 8 DAYS %	8 - 28 DAYS %	29 - 60 DAYS %	61 - 90 DAYS %	91 - 180 DAYS %	> 180 DAYS %	MEAN LOS (IN DAYS)
1	Bedford, MA	1.5%	8.5%	6.2%	16.2%	66.9%	0.8%	103.0
1	Brockton, MA	5.3%	6.8%	11.3%	14.3%	57.9%	4.5%	97.3
2	Canandaigua, NY	9.1%	4.5%	4.5%	13.6%	63.6%	4.5%	98.7
3	Hudson Valley HCS	0.5%	7.4%	13.4%	13.0%	55.6%	10.2%	111.7
3	New Jersey HCS	4.0%	7.1%	14.2%	13.8%	46.2%	14.6%	111.1
3	New York Harbor HCS	7.4%	11.4%	10.8%	9.7%	50.0%	10.8%	104.3
4	Butler, PA	2.9%	6.9%	35.3%	10.8%	31.4%	12.7%	89.0
4	Coatesville, PA	2.5%	5.9%	13.8%	17.1%	58.7%	2.0%	97.8
4	Pittsburgh HCS	3.7%	7.4%	11.0%	14.7%	53.4%	9.8%	109.6
5	Martinsburg, WV	1.5%	11.6%	11.1%	13.6%	54.5%	7.6%	106.0
5	Maryland HCS	6.9%	9.4%	20.2%	21.2%	41.4%	1.0%	75.6
6	Hampton, VA	0.0%	21.4%	10.0%	11.4%	47.1%	10.0%	97.5
7	Central Alabama HCS	0.8%	9.4%	18.8%	26.6%	43.0%	1.6%	91.7
7	Dublin, GA	2.0%	7.9%	18.8%	19.8%	36.6%	14.9%	100.3
8	Bay Pines, FL	6.3%	9.5%	14.3%	14.3%	41.3%	14.3%	106.7
9	Mt. Home, TN	0.0%	8.7%	16.3%	14.1%	25.0%	35.9%	144.3
10	Cincinnati, OH	3.6%	8.7%	17.9%	16.9%	37.4%	15.4%	102.5
10	Cleveland, OH	1.3%	8.4%	17.8%	19.9%	32.3%	20.2%	111.8
10	Dayton, OH	4.3%	4.3%	15.9%	15.9%	44.9%	14.5%	107.5
12	Milwaukee, WI	4.2%	9.7%	12.5%	8.3%	40.3%	25.0%	139.5
12	N. Chicago, IL	6.0%	6.6%	15.2%	11.9%	31.1%	29.1%	130.4
15	Eastern Kansas HCS	1.4%	8.9%	13.7%	14.3%	37.7%	24.0%	122.7
15	St Louis, MO	5.3%	2.3%	8.4%	14.5%	56.5%	13.0%	116.3
16	Central Arkansas HCS	1.7%	5.6%	15.1%	14.0%	57.5%	6.1%	104.8
16	Gulf Coast HCS	2.9%	11.2%	19.4%	21.2%	31.2%	14.1%	102.2
17	North Texas HCS	3.0%	5.1%	16.2%	26.3%	44.4%	5.1%	90.4
18	Northern Arizona HCS	1.3%	4.5%	24.2%	10.8%	55.4%	3.8%	99.2
20	Alaska HCS	6.0%	12.8%	9.4%	13.7%	31.6%	26.5%	122.1
20	Portland, OR	4.1%	12.2%	38.8%	16.3%	26.5%	2.0%	64.9
20	Puget Sound HCS	5.0%	5.0%	5.0%	8.3%	50.0%	26.7%	127.3
20	White City, OR	0.0%	6.3%	10.4%	16.7%	25.0%	41.7%	183.2
21	Palo Alto HCS	4.9%	11.8%	16.7%	8.8%	26.0%	31.9%	123.0
22	Greater LA HCS	2.4%	9.6%	10.6%	11.1%	32.2%	34.1%	156.7
23	Black Hills HCS	0.0%	7.5%	16.1%	9.7%	28.0%	38.7%	146.3
23	Central Iowa HCS	6.7%	13.3%	26.7%	21.1%	32.2%	0.0%	66.0
SITE AVERAGE (n=35)		3.4%	8.5%	15.4%	15.0%	42.7%	15.1%	110.3
SITE S.D.		2.4%	3.4%	7.2%	4.5%	11.9%	11.8%	23.6

Table 36. Mode of Discharge by Site for FY02.

VISN	SITE	COMPLETED PROGRAM†,†† %	ASKED TO LEAVE %	LEFT BY CHOICE %	TRANSFERRED %	OTHER %
1	Bedford, MA	80.8%	7.7%	11.5%	0.0%	0.0%
1	Brockton, MA	60.9%	9.0%	24.8%	0.8%	4.5%
2	Canandaigua, NY	77.3%	0.0%	22.7%	0.0%	0.0%
3	Hudson Valley HCS	66.2%	15.3%	14.4%	2.3%	1.9%
3	New Jersey HCS	65.6%	17.4%	11.1%	5.1%	0.8%
3	New York Harbor HCS	55.7%	14.2%	20.5%	4.5%	5.1%
4	Butler, PA	82.4%	4.9%	8.8%	2.9%	1.0%
4	Coatesville, PA	73.3%	10.4%	13.2%	1.4%	1.7%
4	Pittsburgh HCS	90.2%	3.7%	4.3%	0.0%	1.8%
5	Martinsburg, WV	61.6%	12.1%	13.6%	10.1%	2.0%
5	Maryland HCS	74.4%	7.4%	9.4%	6.4%	2.5%
6	Hampton, VA	58.6%	18.6%	17.1%	4.3%	1.4%
7	Central Alabama HCS	82.0%	3.9%	10.9%	0.8%	2.3%
7	Dublin, GA	43.6%	18.8%	7.9%	26.7%	3.0%
8	Bay Pines, FL	92.1%	3.2%	4.8%	0.0%	0.0%
9	Mt. Home, TN	59.8%	16.3%	5.4%	17.4%	1.1%
10	Cincinnati, OH	75.4%	10.8%	12.3%	0.0%	1.5%
10	Cleveland, OH	79.5%	8.4%	9.1%	1.7%	1.3%
10	Dayton, OH	88.4%	8.7%	2.9%	0.0%	0.0%
12	Milwaukee, WI	68.1%	12.5%	12.5%	4.2%	2.8%
12	N. Chicago, IL	92.1%	2.0%	2.0%	2.6%	1.3%
15	Eastern Kansas HCS	64.0%	18.0%	12.6%	3.7%	1.7%
15	St Louis, MO	78.6%	19.1%	2.3%	0.0%	0.0%
16	Central Arkansas HCS	83.2%	10.1%	5.0%	0.6%	1.1%
16	Gulf Coast HCS	54.7%	18.2%	21.2%	0.6%	5.3%
17	North Texas HCS	74.7%	12.1%	10.1%	1.0%	2.0%
18	Northern Arizona HCS	61.1%	16.6%	20.4%	1.9%	0.0%
20	Alaska HCS	57.3%	18.8%	20.5%	0.9%	2.6%
20	Portland, OR	79.6%	6.1%	10.2%	2.0%	2.0%
20	Puget Sound HCS	56.7%	36.7%	3.3%	0.0%	3.3%
20	White City, OR	83.3%	4.2%	10.4%	2.1%	0.0%
21	Palo Alto HCS	90.2%	1.0%	3.9%	1.0%	3.9%
22	Greater LA HCS	66.3%	22.1%	10.6%	0.5%	0.5%
23	Black Hills HCS	76.3%	12.9%	6.5%	3.2%	1.1%
23	Central Iowa HCS	75.6%	5.6%	16.7%	2.2%	0.0%
SITE AVERAGE (n=35)		72.3%	11.6%	11.2%	3.2%	1.7%
SITE S.D.		12.2%	7.4%	6.1%	5.2%	1.4%
VETERAN AVERAGE (n=5145)		71.7%	12.0%	11.4%	3.1%	1.8%

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† Completed program is a special emphasis program performance measure.

Table 37. Description of Veteran Participation by Site for FY02.

VISN	SITE	INADEQUATE PARTICIPATION† %	MADE USE OF PROGRAM %	MADE OPTIMAL USE OF PROGRAM %
1	Bedford, MA	16.2%	30.0%	52.3%
1	Brockton, MA	34.6%	27.1%	36.1%
2	Canandaigua, NY	36.4%	36.4%	27.3%
3	Hudson Valley HCS	26.9%	29.6%	43.1%
3	New Jersey HCS	31.6%	26.1%	42.3%
3	New York Harbor HCS	38.6%	34.7%	19.3%
4	Butler, PA	19.6%	52.9%	26.5%
4	Coatesville, PA	25.3%	28.7%	45.8%
4	Pittsburgh HCS	27.0%	36.8%	36.2%
5	Martinsburg, WV	28.8%	32.8%	35.9%
5	Maryland HCS	22.7%	14.8%	62.1%
6	Hampton, VA	38.6%	14.3%	47.1%
7	Central Alabama HCS	14.1%	46.9%	36.7%
7	Dublin, GA	20.8%	29.7%	49.5%
8	Bay Pines, FL	34.9%	22.2%	42.9%
9	Mt. Home, TN	26.1%	41.3%	32.6%
10	Cincinnati, OH	31.8%	25.1%	42.6%
10	Cleveland, OH	16.2%	36.0%	46.8%
10	Dayton, OH	18.8%	46.4%	34.8%
12	Milwaukee, WI	29.2%	45.8%	23.6%
12	N. Chicago, IL	19.9%	12.6%	67.5%
15	Eastern Kansas HCS	33.1%	32.6%	33.7%
15	St Louis, MO	6.1%	52.7%	41.2%
16	Central Arkansas HCS	25.1%	41.9%	32.4%
16	Gulf Coast HCS	32.4%	25.9%	27.6%
17	North Texas HCS	21.2%	29.3%	49.5%
18	Northern Arizona HCS	31.2%	43.9%	24.2%
20	Alaska HCS	40.2%	28.2%	29.1%
20	Portland, OR	16.3%	32.7%	49.0%
20	Puget Sound HCS	40.0%	16.7%	36.7%
20	White City, OR	47.9%	29.2%	22.9%
21	Palo Alto HCS	12.3%	44.1%	41.2%
22	Greater LA HCS	37.5%	19.7%	42.8%
23	Black Hills HCS	29.0%	20.4%	50.5%
23	Central Iowa HCS	21.1%	77.8%	1.1%
SITE AVERAGE (n=35)		27.2%	33.3%	38.1%
SITE S.D.		9.2%	12.9%	12.5%
VETERAN AVERAGE (n=5145)		27.0%	33.0%	40.1%

†Includes veterans whose overall participation was described as: did not participate actively, severe psychiatric problems impeded participation, substance abuse behavior impeded useful participation, severe medical problems impeded ability to participate, wanted change but undermined efforts, and other.

Table 38. Ratio of Program Completion to Made Optimal Use of Program by Site for FY02.

VISN	SITE	COMPLETED PROGRAM† %	MADE OPTIMAL USE OF PROGRAM %	RATIO OF COMPLETION TO OPTIMAL USE††
1	Bedford, MA	80.8%	52.3%	1.5
1	Brockton, MA	60.9%	36.1%	1.7
2	Canandaigua, NY	77.3%	27.3%	2.8
3	Hudson Valley HCS	66.2%	43.1%	1.5
3	New Jersey HCS	65.6%	42.3%	1.6
3	New York Harbor HCS	55.7%	19.3%	2.9
4	Butler, PA	82.4%	26.5%	3.1
4	Coatesville, PA	73.3%	45.8%	1.6
4	Pittsburgh HCS	90.2%	36.2%	2.5
5	Martinsburg, WV	61.6%	35.9%	1.7
5	Maryland HCS	74.4%	62.1%	1.2
6	Hampton, VA	58.6%	47.1%	1.2
7	Central Alabama HCS	82.0%	36.7%	2.2
7	Dublin, GA	43.6%	49.5%	0.9
8	Bay Pines, FL	92.1%	42.9%	2.1
9	Mt. Home, TN	59.8%	32.6%	1.8
10	Cincinnati, OH	75.4%	42.6%	1.8
10	Cleveland, OH	79.5%	46.8%	1.7
10	Dayton, OH	88.4%	34.8%	2.5
12	Milwaukee, WI	68.1%	23.6%	2.9
12	N. Chicago, IL	92.1%	67.5%	1.4
15	Eastern Kansas HCS	64.0%	33.7%	1.9
15	St Louis, MO	78.6%	41.2%	1.9
16	Central Arkansas HCS	83.2%	32.4%	2.6
16	Gulf Coast HCS	54.7%	27.6%	2.0
17	North Texas HCS	74.7%	49.5%	1.5
18	Northern Arizona HCS	61.1%	24.2%	2.5
20	Alaska HCS	57.3%	29.1%	2.0
20	Portland, OR	79.6%	49.0%	1.6
20	Puget Sound HCS	56.7%	36.7%	1.5
20	White City, OR	83.3%	22.9%	3.6
21	Palo Alto HCS	90.2%	41.2%	2.2
22	Greater LA HCS	66.3%	42.8%	1.6
23	Black Hills HCS	76.3%	50.5%	1.5
23	Central Iowa HCS	75.6%	1.1%	68.0
SITE AVERAGE (n=35)		72.3%	38.1%	1.9
SITE S.D.		12.2%	12.5%	11.0
VETERAN AVERAGE (n=5145)		71.7%	40.1%	1.8

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† Large ratios reflect the extent to which veterans who do not make optimal use of the program meet criteria for program completion.

Table 39. Clinical Improvement Among Veterans With the Problem by Site for FY02.†, ††

VISN	SITE	PERSONAL HYGIENE %	ALCOHOL PROBLEMS %	DRUG PROBLEMS %	PSYCHOTIC SYMPTOMS %	MENTAL HEALTH PROBLEMS†† %	MEDICAL PROBLEMS %	RELATIONSHIPS WITH FAMILY AND FRIENDS %	EMPLOYMENT & VOCATIONAL SITUATION %	HOUSING SITUATION %	FINANCIAL STATUS %
1	Bedford, MA	100.0%	91.0%	84.1%	100.0%	91.3%	100.0%	92.9%	85.5%	82.5%	88.7%
1	Brockton, MA	91.8%	87.0%	85.5%	77.8%	82.2%	100.0%	84.7%	66.4%	70.0%	74.6%
2	Canandaigua, NY	100.0%	74.0%	76.9%	n.a.	77.8%	64.7%	23.8%	54.5%	77.3%	77.3%
3	Hudson Valley HCS	74.1%	93.0%	89.7%	85.7%	84.4%	89.7%	81.7%	72.8%	80.1%	81.8%
3	New Jersey HCS	99.3%	89.0%	86.0%	70.0%	97.6%	94.8%	84.1%	59.3%	68.1%	79.3%
3	New York Harbor HCS	91.5%	91.0%	89.4%	70.6%	76.0%	84.6%	64.3%	50.0%	64.2%	44.2%
4	Butler, PA	97.8%	90.0%	87.1%	n.a.	84.4%	87.7%	70.7%	64.6%	78.2%	62.7%
4	Coatesville, PA	91.3%	81.0%	82.1%	47.6%	71.5%	71.3%	73.1%	71.9%	72.6%	80.8%
4	Pittsburgh HCS	99.4%	89.0%	88.8%	100.0%	95.7%	94.9%	90.8%	65.0%	62.0%	79.1%
5	Martinsburg, WV	67.2%	75.0%	70.9%	84.6%	87.0%	91.0%	73.4%	60.3%	70.5%	71.3%
5	Maryland HCS	87.2%	91.0%	90.7%	78.6%	64.2%	89.6%	66.5%	59.0%	74.8%	72.4%
6	Hampton, VA	87.2%	89.0%	75.6%	79.2%	83.6%	91.8%	87.0%	59.3%	68.1%	74.3%
7	Central Alabama HCS	100.0%	98.0%	96.2%	90.0%	96.3%	98.3%	95.2%	95.0%	92.9%	95.2%
7	Dublin, GA	100.0%	92.0%	91.9%	83.3%	82.1%	98.7%	91.1%	84.2%	91.1%	95.0%
8	Bay Pines, FL	100.0%	95.0%	97.3%	n.a.	96.2%	91.1%	96.8%	88.7%	90.5%	96.8%
9	Mt. Home, TN	100.0%	80.0%	96.6%	71.4%	94.5%	96.7%	93.3%	88.8%	91.3%	94.6%
10	Cincinnati, OH	92.4%	79.0%	81.7%	92.9%	83.2%	90.8%	82.6%	79.2%	79.3%	80.9%
10	Cleveland, OH	98.9%	95.0%	93.6%	92.9%	91.3%	96.7%	94.2%	86.8%	90.1%	91.2%
10	Dayton, OH	100.0%	98.0%	93.6%	100.0%	100.0%	100.0%	80.6%	81.2%	76.8%	79.7%
12	Milwaukee, WI	96.7%	91.0%	90.4%	100.0%	89.5%	88.2%	92.3%	79.4%	80.3%	82.6%
12	N. Chicago, IL	100.0%	97.0%	96.7%	n.a.	98.4%	100.0%	99.3%	72.8%	79.5%	89.4%
15	Eastern Kansas HCS	70.3%	81.0%	78.0%	78.9%	87.7%	86.5%	81.3%	70.6%	61.0%	79.4%
15	St Louis, MO	100.0%	92.0%	91.7%	100.0%	94.6%	95.8%	93.9%	67.2%	79.4%	67.9%
16	Central Arkansas HCS	100.0%	85.0%	91.0%	42.9%	96.6%	95.5%	72.6%	63.1%	82.7%	95.5%
16	Gulf Coast HCS	96.6%	73.0%	76.7%	80.0%	79.7%	88.2%	76.8%	64.1%	65.3%	79.4%
17	North Texas HCS	100.0%	94.0%	94.2%	100.0%	98.5%	98.0%	94.9%	90.9%	87.6%	93.9%
18	Northern Arizona HCS	45.2%	74.0%	67.1%	53.8%	69.1%	53.1%	61.2%	65.5%	63.5%	78.7%
20	Alaska HCS	87.5%	72.0%	67.9%	64.7%	72.5%	68.4%	62.9%	30.1%	55.6%	45.7%
20	Portland, OR	100.0%	95.0%	91.7%	50.0%	97.0%	95.8%	91.7%	56.4%	72.9%	59.1%
20	Puget Sound HCS	98.3%	85.0%	91.9%	100.0%	91.7%	86.8%	61.5%	48.3%	55.0%	81.7%
20	White City, OR	75.0%	70.0%	78.9%	57.1%	74.3%	90.9%	76.1%	60.9%	72.9%	68.1%
21	Palo Alto HCS	99.5%	93.0%	91.7%	100.0%	94.6%	96.0%	90.7%	59.2%	79.8%	58.1%
22	Greater LA HCS	99.0%	76.0%	73.6%	81.1%	79.9%	89.2%	77.9%	53.7%	70.5%	61.7%
23	Black Hills HCS	100.0%	81.0%	92.6%	50.0%	76.5%	96.7%	87.1%	45.2%	68.8%	80.6%
23	Central Iowa HCS	100.0%	85.0%	81.3%	n.a.	85.6%	n.a.	90.0%	71.1%	75.6%	71.1%
SITE AVERAGE (n=35)		92.7%	86.3%	86.1%	74.4%	86.4%	87.2%	81.1%	67.7%	75.2%	77.5%
SITE S.D.		12.2%	8.1%	8.4%	26.0%	9.5%	18.5%	14.7%	14.4%	9.9%	13.2%
VETERAN AVERAGE (n=5145)		93.4%	86.2%	85.9%	77.2%	86.0%	89.8%	81.8%	68.4%	74.5%	77.7%

†Improvement is noted for only those veterans with problems in that area.

††Mental health problems other than psychosis.

Table 40. Arrangements for Housing at Discharge by Site for FY02.

VISN	SITE	HOUSED† %	INSTITUTIONALIZED†† %	HOMELESS††† %	OTHER %
1	Bedford, MA	20.0%	58.5%	16.2%	5.4%
1	Brockton, MA	26.3%	45.1%	23.3%	5.3%
2	Canandaigua, NY	45.5%	40.9%	13.6%	0.0%
3	Hudson Valley HCS	68.5%	14.4%	13.4%	3.7%
3	New Jersey HCS	51.0%	30.0%	17.4%	1.6%
3	New York Harbor HCS	43.8%	34.1%	15.9%	6.3%
4	Butler, PA	52.9%	34.3%	9.8%	2.9%
4	Coatesville, PA	42.7%	34.3%	21.9%	1.1%
4	Pittsburgh HCS	49.7%	23.3%	26.4%	0.6%
5	Martinsburg, WV	46.0%	35.9%	11.6%	6.6%
5	Maryland HCS	50.7%	36.9%	10.8%	1.5%
6	Hampton, VA	51.4%	20.0%	25.7%	2.9%
7	Central Alabama HCS	82.0%	10.2%	7.0%	0.8%
7	Dublin, GA	54.5%	39.6%	5.9%	0.0%
8	Bay Pines, FL	50.8%	23.8%	25.4%	0.0%
9	Mt. Home, TN	53.3%	32.6%	14.1%	0.0%
10	Cincinnati, OH	80.0%	3.1%	15.9%	1.0%
10	Cleveland, OH	68.7%	23.9%	6.4%	1.0%
10	Dayton, OH	68.1%	8.7%	23.2%	0.0%
12	Milwaukee, WI	63.9%	12.5%	23.6%	0.0%
12	N. Chicago, IL	78.1%	9.3%	12.6%	0.0%
15	Eastern Kansas HCS	53.4%	20.3%	22.3%	4.0%
15	St Louis, MO	83.2%	3.8%	13.0%	0.0%
16	Central Arkansas HCS	81.0%	3.4%	15.6%	0.0%
16	Gulf Coast HCS	68.2%	2.9%	24.1%	4.7%
17	North Texas HCS	58.6%	16.2%	22.2%	3.0%
18	Northern Arizona HCS	62.4%	12.1%	22.9%	2.5%
20	Alaska HCS	45.3%	25.6%	22.2%	6.8%
20	Portland, OR	46.9%	14.3%	12.2%	26.5%
20	Puget Sound HCS	50.0%	20.0%	28.3%	1.7%
20	White City, OR	66.7%	16.7%	14.6%	2.1%
21	Palo Alto HCS	56.9%	28.4%	12.7%	2.0%
22	Greater LA HCS	56.3%	25.5%	17.3%	1.0%
23	Black Hills HCS	76.3%	11.8%	10.8%	1.1%
23	Central Iowa HCS	60.0%	17.8%	20.0%	2.2%
SITE AVERAGE (n=35)		57.5%	22.6%	17.1%	2.8%
SITE S.D.		14.6%	13.1%	6.1%	4.6%
VETERAN AVERAGE (n=5145)		57.6%	23.1%	16.8%	2.5%

†Includes own apartment and apartment of friend or family member.

††Includes halfway houses and transitional living programs, hospitals, nursing homes and prison.

††† Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

Table 41. Arrangements for Employment at Discharge by Site for FY02.

VISN	SITE	COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT	RETIRED/ DISABLED %	UNEMPLOYED† %	OTHER†† %
1	Bedford, MA	62.3%	0.8%	26.9%	10.0%
1	Brockton, MA	45.1%	15.0%	36.1%	3.8%
2	Canandaigua, NY	40.9%	18.2%	22.7%	18.2%
3	Hudson Valley HCS	46.8%	25.5%	21.8%	6.0%
3	New Jersey HCS	64.4%	9.9%	20.6%	5.1%
3	New York Harbor HCS	30.7%	36.9%	21.0%	11.4%
4	Butler, PA	50.0%	12.7%	34.3%	2.9%
4	Coatesville, PA	56.7%	10.1%	28.1%	5.1%
4	Pittsburgh HCS	62.0%	6.1%	30.1%	1.8%
5	Martinsburg, WV	55.6%	13.6%	26.8%	4.0%
5	Maryland HCS	51.7%	35.0%	10.8%	2.5%
6	Hampton, VA	35.7%	40.0%	20.0%	4.3%
7	Central Alabama HCS	53.9%	20.3%	24.2%	1.6%
7	Dublin, GA	78.2%	0.0%	20.8%	1.0%
8	Bay Pines, FL	88.9%	7.9%	1.6%	1.6%
9	Mt. Home, TN	46.7%	26.1%	22.8%	4.3%
10	Cincinnati, OH	73.8%	8.7%	15.4%	2.1%
10	Cleveland, OH	52.5%	29.3%	17.2%	0.7%
10	Dayton, OH	76.8%	0.0%	20.3%	2.9%
12	Milwaukee, WI	69.4%	2.8%	23.6%	4.2%
12	N. Chicago, IL	69.5%	2.6%	24.5%	3.3%
15	Eastern Kansas HCS	47.7%	20.6%	29.1%	2.6%
15	St Louis, MO	65.6%	0.0%	34.4%	0.0%
16	Central Arkansas HCS	61.5%	1.1%	36.3%	1.1%
16	Gulf Coast HCS	63.5%	1.2%	33.5%	1.8%
17	North Texas HCS	60.6%	4.0%	34.3%	1.0%
18	Northern Arizona HCS	57.3%	18.5%	22.3%	1.9%
20	Alaska HCS	20.5%	33.3%	41.0%	5.1%
20	Portland, OR	40.8%	14.3%	32.7%	12.2%
20	Puget Sound HCS	45.0%	1.7%	51.7%	1.7%
20	White City, OR	54.2%	25.0%	20.8%	0.0%
21	Palo Alto HCS	57.4%	0.5%	24.0%	18.1%
22	Greater LA HCS	13.5%	63.0%	22.6%	1.0%
23	Black Hills HCS	47.3%	18.3%	29.0%	5.4%
23	Central Iowa HCS	71.1%	1.1%	27.8%	0.0%
SITE AVERAGE (n=35)		54.8%	15.0%	26.0%	4.2%
SITE S.D.		15.5%	14.4%	8.8%	4.5%
VETERAN AVERAGE (n=5145)		54.3%	16.3%	25.5%	4.1%

†Includes veterans who are unemployed and those veterans who left the program without giving an indication of their arrangements for employment.

††Includes vocational training, student, and other.

Table 42. Percent and Direction From Median Performance of DCHV Sites: Critical Outcome Monitor Measures for FY02.†

Site Median Value Veteran Average			89.0%	88.8%	87.7%	89.2%	82.0%	15.9%	61.5%	21.0%
			86.2%	85.9%	86.0%	89.8%	57.6%	16.5%	54.3%	25.5%
VISN	SITE	# VETS at SITE	ALCOHOL PROBLEMS IMPROVED†† %	DRUG PROBLEMS IMPROVED†† %	MENTAL HEALTH PROBLEMS IMPROVED %	MEDICAL PROBLEMS IMPROVED %	HOUSED AT DISCHARGE†† %	HOMELESS AT DISCHARGE††† %	COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE†† %	UNEMPLOYED AT DISCHARGE†††† %
1	Bedford, MA	130	2.3%	-5.8%	5.7%	9.1%	-33.2%	-3.0%	6.3%	0.7%
1	Brockton, MA	133	-2.3%	-5.0%	-3.6%	9.2%	-28.4%	7.2%	-4.4%	15.3%
2	Canandaigua, NY	22	-14.9%	-11.3%	-2.9%	-24.7%	-10.9%	-4.7%	-13.6%	-3.7%
3	Hudson Valley HCS	216	4.3%	1.2%	-0.7%	-0.3%	12.8%	-3.9%	-3.5%	-3.9%
3	New Jersey HCS	253	0.0%	-3.0%	13.2%	4.3%	-6.6%	-0.1%	7.0%	-6.8%
3	New York Harbor HCS	176	1.0%	0.6%	-8.0%	-4.7%	-12.7%	0.1%	-9.9%	0.0%
4	Butler, PA	102	-0.1%	-2.7%	-2.2%	-2.6%	-6.9%	-6.0%	-5.4%	7.7%
4	Coatesville, PA	356	-7.6%	-6.0%	-12.7%	-19.5%	-13.2%	4.0%	-2.6%	0.0%
4	Pittsburgh HCS	163	-0.2%	0.0%	11.2%	4.1%	-6.1%	6.9%	2.4%	1.8%
5	Martinsburg, WV	198	-14.6%	-17.1%	1.0%	0.2%	-9.9%	-6.3%	-0.7%	0.4%
5	Maryland HCS	203	1.2%	3.1%	-19.6%	0.5%	-7.1%	-5.3%	6.4%	-12.0%
6	Hampton, VA	70	-1.0%	-13.8%	-1.4%	2.4%	-4.0%	8.0%	-7.5%	-4.3%
7	Central Alabama HCS	128	9.5%	7.5%	12.0%	8.3%	26.4%	-12.1%	1.8%	-2.1%
7	Dublin, GA	101	3.5%	3.0%	-1.0%	7.5%	0.0%	-14.6%	16.2%	-9.8%
8	Bay Pines, FL	63	4.9%	10.2%	14.4%	1.1%	-4.0%	7.4%	26.3%	-23.1%
9	Mt. Home, TN	92	-10.5%	6.1%	7.9%	6.2%	-2.8%	-1.2%	-3.2%	2.2%
10	Cincinnati, OH	195	-9.5%	-9.0%	-2.2%	-0.8%	24.5%	0.0%	20.4%	-9.6%
10	Cleveland, OH	297	5.5%	3.9%	6.2%	6.1%	10.2%	-10.2%	3.0%	-7.4%
10	Dayton, OH	69	8.9%	5.1%	18.7%	9.6%	9.3%	4.6%	14.2%	-9.5%
12	Milwaukee, WI	72	1.2%	0.9%	3.9%	-1.8%	5.2%	6.5%	9.7%	-2.5%
12	N. Chicago, IL	151	7.5%	7.5%	11.4%	8.3%	20.6%	-5.2%	11.1%	-1.3%
15	Eastern Kansas HCS	350	-9.3%	-12.6%	0.0%	-4.0%	-4.4%	7.0%	-1.8%	6.2%
15	St Louis, MO	131	2.5%	2.1%	13.6%	4.3%	23.9%	-4.9%	1.8%	7.2%
16	Central Arkansas HCS	179	-4.2%	-0.5%	11.8%	2.9%	24.4%	-0.5%	0.0%	10.5%
16	Gulf Coast HCS	170	-16.4%	-13.1%	-6.8%	-2.8%	9.6%	4.7%	2.3%	4.1%
17	North Texas HCS	99	4.8%	2.6%	11.9%	6.2%	0.2%	8.3%	-1.3%	13.2%
18	Northern Arizona HCS	157	-15.7%	-21.6%	-16.3%	-36.3%	5.6%	5.7%	6.6%	-2.3%
20	Alaska HCS	117	-17.7%	-21.9%	-12.8%	-21.3%	-12.6%	5.4%	-27.1%	20.6%
20	Portland, OR	49	5.6%	1.2%	10.7%	5.7%	-10.3%	-4.1%	-13.8%	8.5%
20	Puget Sound HCS	60	-4.2%	1.7%	4.4%	-4.9%	-4.2%	8.9%	-15.4%	25.1%
20	White City, OR	48	-20.7%	-10.6%	-8.3%	-1.8%	10.8%	-1.8%	7.7%	-4.0%
21	Palo Alto HCS	204	4.0%	3.3%	13.9%	6.1%	2.3%	-6.0%	1.7%	-0.5%
22	Greater LA HCS	208	-13.6%	-14.1%	-5.9%	2.6%	2.7%	0.6%	-29.0%	-1.5%
23	Black Hills HCS	93	-10.0%	2.6%	-8.7%	6.7%	15.3%	-3.9%	-7.0%	4.0%
23	Central Iowa HCS	90	-4.0%	-7.1%	7.0%	n.a.	1.8%	1.7%	8.5%	-3.8%

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measures, but include age, ethnicity, homelessness, receipt of disability benefits, income, employment, utilization of health care services, clinical psychiatric diagnoses and number of medical problems.

†† Alcohol problems improved, drug problems improved, housed at discharge and employed at discharge are special emphasis program performance measures.

†††Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

††††Includes those veterans who were unemployed as well as those who left the program without giving an indication of their arrangements for employment.

Table 43A. Summary of Critical Monitors for FY02: Outlier Values by Site.

VISN SITE		PROGRAM STRUCTURE	VETERAN CHARACTERISTICS						PROGRAM PARTICIPATION				
		Annual Turn- over Rate	Community Entry	VA Referral	Outdoors/ Shelter	Institution	Own Apt/ Room/House	At Risk for Homelessness	No Medical or Psych DX	Length of Stay	Completed Program	Asked to Leave	Left Program
1	Bedford, MA	0.9		88.5%									
1	Brockton, MA												24.8%
2	Canandaigua, NY			45.5%					4.5%				22.7%
3	Hudson Valley HCS												
3	New Jersey HCS												
3	New York Harbor HCS			91.5%	10.8%	67.6%					55.7%		20.5%
4	Butler, PA				3.9%	75.5%							
4	Coatesville, PA												
4	Pittsburgh HCS												
5	Martinsburg, WV												
5	Maryland HCS						8.9%					58.6%	
6	Hampton, VA												
7	Central Alabama HCS											43.6%	
7	Dublin, GA												
8	Bay Pines, FL	0.0%					9.5%			144.3	59.8%		
9	Mt. Home, TN												
10	Cincinnati, OH		79.5%										
10	Cleveland, OH						9.4%	15.8%					
10	Dayton, OH		81.2%	18.8%	58.0%				1.4%				
12	Milwaukee, WI		9.7%	69.4%						139.5			
12	N. Chicago, IL					13.2%	12.6%						
15	Eastern Kansas HCS				18.6%			10.3%				19.1%	
15	St Louis, MO						8.4%						
16	Central Arkansas HCS				15.1%	57.5%							
16	Gulf Coast HCS							10.6%			54.7%		21.2%
17	North Texas HCS		85.9%	18.2%	69.7%								
18	Northern Arizona HCS						9.6%						20.4%
20	Alaska HCS					11.1%	12.0%			57.3%		20.5%	
20	Portland, OR	0.9		89.8%						183.2	56.7%	36.7%	
20	Puget Sound HCS												
20	White City, OR												
21	Palo Alto HCS	1.9										22.1%	
22	Greater LA HCS									156.7			
23	Black Hills HCS						14.0%	22.6%		146.3			
23	Central Iowa HCS				11.1%	77.8%							
SITE AVERAGE (n=35)		2.8	21.0%	53.0%	34.1%	34.7%	5.2%	4.0%	0.2%	110.3	72.3%	11.6%	11.2%
SITE S.D.		0.8	20.7%	24.8%	14.6%	19.7%	3.6%	5.3%	0.8%	23.6	12.2%	7.4%	6.1%
VETERAN AVERAGE (n=5145)		2.8	22.7%	52.2%	34.4%	33.8%	5.2%	4.6%	0.1%	110.0	71.7%	12.0%	11.4%

Table 43B. Summary of Critical Outcome Monitor Measures for FY02: Outliers From Median Performance of DCHV Sites

VISN	SITE	ADJUSTED OUTCOMES							
		ETOH Improved	Drug Improved	Mental Health Improved	Medical Improved	Housed at Discharge	Homeless at Discharge	Employed at Discharge	Unemployed at Discharge
1	Bedford, MA					-33.2%			
1	Brockton, MA					-28.4%			15.3%
2	Canandaigua, NY				-24.7%				
3	Hudson Valley HCS								
3	New Jersey HCS								
3	New York Harbor HCS			-8.0%		-12.7%			
4	Butler, PA								
4	Coatesville, PA	-7.6%		-12.7%	-19.5%	-13.2%			
4	Pittsburgh HCS								
5	Martinsburg, WV	-14.6%	-17.1%						
5	Maryland HCS			-19.6%					
6	Hampton, VA		-13.8%						
7	Central Alabama HCS								
7	Dublin, GA								
8	Bay Pines, FL								
9	Mt. Home, TN	-10.5%							
10	Cincinnati, OH	-9.5%	-9.0%						
10	Cleveland, OH								
10	Dayton, OH								
12	Milwaukee, WI								
12	N. Chicago, IL								
15	Eastern Kansas HCS	-9.3%	-12.6%				7.0%		
15	St Louis, MO								10.5%
16	Central Arkansas HCS								
16	Gulf Coast HCS	-16.4%	-13.1%						13.2%
17	North Texas HCS								
18	Northern Arizona HCS	-15.7%	-21.6%	-16.3%	-36.3%				
20	Alaska HCS	-17.7%	-21.9%	-12.8%	-21.3%			-27.1%	20.6%
20	Portland, OR								
20	Puget Sound HCS							-15.4%	25.1%
20	White City, OR	-20.7%							
21	Palo Alto HCS								
22	Greater LA HCS	-13.6%	-14.1%					-29.0%	
23	Black Hills HCS	-10.0%							
23	Central Iowa HCS								
SITE MEDIAN VALUE		89.0%	88.8%	87.7%	89.2%	82.0%	15.9%	61.5%	21.0%
VETERAN AVERAGE		86.2%	85.9%	86.0%	89.8%	57.6%	16.5%	54.3%	25.5%

Table 44. Summary of Critical Monitor Outliers by Site for FY02.

VISN	SITE	PROGRAM STRUCTURE CRITICAL MONITOR	VETERAN CHARACTERISTIC S CRITICAL MONITORS	PROGRAM PARTICIPATION CRITICAL MONITORS	ADJUSTED OUTCOME MONITORS	TOTAL NUMBER OF OUTLIERS
1	Bedford, MA	0	1	0	1	2
1	Brockton, MA	0	0	1	2	3
2	Canandaigua, NY	1	2	1	1	5
3	Hudson Valley HCS	0	0	0	0	0
3	New Jersey HCS	0	0	0	0	0
3	New York Harbor HCS	0	3	2	2	7
4	Butler, PA	0	2	0	0	2
4	Coatesville, PA	0	0	0	4	4
4	Pittsburgh HCS	0	0	0	0	0
5	Martinsburg, WV	0	0	0	2	2
5	Maryland HCS	0	1	0	1	2
6	Hampton, VA	0	0	1	1	2
7	Central Alabama HCS	0	0	0	0	0
7	Dublin, GA	0	0	1	0	1
8	Bay Pines, FL	0	1	0	0	1
9	Mt. Home, TN	0	0	2	1	3
10	Cincinnati, OH	0	1	0	2	3
10	Cleveland, OH	0	2	0	0	2
10	Dayton, OH	0	4	0	0	4
12	Milwaukee, WI	0	3	1	0	4
12	N. Chicago, IL	0	2	0	0	2
15	Eastern Kansas HCS	0	2	0	3	5
15	St Louis, MO	0	1	1	0	2
16	Central Arkansas HCS	0	2	0	1	3
16	Gulf Coast HCS	0	1	2	2	5
17	North Texas HCS	0	3	0	1	4
18	Northern Arizona HCS	0	1	1	4	6
20	Alaska HCS	0	2	2	6	10
20	Portland, OR	0	1	0	0	1
20	Puget Sound HCS	0	0	2	2	4
20	White City, OR	1	0	1	1	3
21	Palo Alto HCS	0	0	0	0	0
22	Greater LA HCS	0	0	2	3	5
23	Black Hills HCS	1	2	1	1	5
23	Central Iowa HCS	0	2	0	0	2
SITE AVERAGE		0.1	1.1	0.6	1.2	3.0
SITE S.D.		0.3	1.1	0.8	1.4	2.2

Table 45. Summary of Critical Monitor Outliers by Site and by Fiscal Year.

VISN	SITE	PROGRAM STRUCTURE CRITICAL MONITOR†						VETERAN CHARACTERISTICS CRITICAL MONITORS						PROGRAM PARTICIPATION CRITICAL MONITORS						ADJUSTED OUTCOME MONITORS						TOTAL NUMBER OF OUTLIERS					
		FY97	FY98	FY99	FY00	FY01	FY02	FY97	FY98	FY99	FY00	FY01	FY02	FY97	FY98	FY99	FY00	FY01	FY02	FY97	FY98	FY99	FY00	FY01	FY02	FY97	FY98	FY99	FY00	FY01	FY02
1	Bedford, MA	0	0	0	0	0	0	0	0	0	1	0	1	0	0	2	2	1	0	1	2	2	5	2	1	1	2	4	8	3	2
1	Brockton, MA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	1	1	2	4	1	2	1	1	2	5	1	3
2	Canandaigua, NY	0	0	0	0	1	1	3	4	2	0	1	2	1	0	0	0	0	1	5	6	2	1	2	1	9	10	4	1	4	5
3	Hudson Valley HCS	0	0	0	0	0	0	2	0	0	0	0	0	0	0	1	2	0	1	0	0	0	0	2	0	3	0	0	1	4	0
3	New Jersey HCS	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	2	0	0	0	0	0	0	0	0	1	1	1	2	0
3	NY Harbor HCS	0	0	0	0	0	0	0	0	2	2	1	3	1	1	0	0	0	2	0	3	2	1	0	2	1	4	4	3	1	7
4	Butler, PA	0	0	0	0	0	0	3	2	1	2	2	2	0	1	0	0	0	0	0	1	2	2	2	0	3	4	3	4	4	2
4	Coatesville, PA	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	2	3	0	1	1	4	3	3	0	1	1	4
4	Pittsburgh HCS	0	0	0	0	0	0	1	2	1	3	2	0	0	0	0	1	0	0	0	0	0	0	0	0	1	2	1	4	2	0
5	Martinsburg, WV	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	3	2	1	2	0	2	3	2	1	2
5	Maryland HCS	0	0	0	0	0	0	0	1	2	2	0	1	0	0	0	0	0	0	2	0	0	0	0	1	2	1	2	2	0	2
6	Hampton, VA	0	0	0	1	0	0	2	0	0	1	1	0	0	0	1	0	1	1	3	1	1	0	0	1	5	1	2	2	2	2
7	C. Alabama HCS	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	5	7	6	1	1	0	7	7	6	1	1	0
7	Dublin, GA	0	0	0	0	0	0	0	1	1	1	1	0	0	0	1	2	0	1	0	0	0	0	0	0	0	0	0	0	0	1
8	Bay Pines, FL	0	0	0	0	0	0	0	0	0	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	2	1
9	Mt. Home, TN	0	0	0	0	0	0	0	1	2	1	1	0	0	1	0	0	2	2	2	7	0	0	0	1	2	9	2	1	3	3
10	Cincinnati, OH	0	0	0	0	0	0	0	2	2	2	0	1	1	0	1	0	0	0	1	3	4	1	0	2	2	5	7	3	0	3
10	Cleveland, OH	0	0	0	0	0	0	4	1	1	2	1	2	1	0	0	0	0	0	0	0	1	0	0	0	5	1	2	2	1	2
10	Dayton, OH	0	0	0	1	1	0	2	2	2	0	4	4	0	1	0	0	1	0	1	0	0	1	1	0	3	3	2	2	7	4
12	Milwaukee, WI	1	0	0	0	0	0	1	0	1	2	2	3	3	1	2	0	2	1	1	0	1	5	5	0	6	1	4	7	9	4
12	N. Chicago, IL	0	0	0	0	0	0	1	0	0	0	0	2	2	0	0	0	1	0	0	1	0	0	0	0	3	1	0	0	1	2
15	E. Kansas HCS	1	0	0	1	1	0	1	3	2	2	2	2	1	2	0	0	0	0	0	3	1	0	1	3	3	8	3	3	4	5
15	St Louis, MO	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	1	0	0	0	0	0	1	0	0	0	2
16	C. Arkansas HCS	0	0	0	0	0	0	3	4	3	1	0	2	0	0	0	0	0	0	0	0	0	2	0	1	3	4	3	3	0	3
16	Gulf Coast HCS	0	0	0	0	1	0	0	0	1	1	1	1	1	0	0	3	3	2	1	1	0	4	3	2	2	1	1	8	8	5
17	North Texas HCS	0	0	0	0	0	0	0	2	0	0	1	3	1	0	1	0	0	0	0	1	1	3	0	1	1	3	2	3	1	4
18	N. Arizona HCS	0	0	0	0	0	0	1	0	2	1	0	1	1	0	0	0	0	1	1	3	2	2	1	4	3	3	4	3	1	6
20	Alaska HCS	1	0	1	0	0	0	0	0	0	1	0	2	2	2	3	2	1	2	2	6	6	8	7	6	5	8	10	11	8	10
20	Portland, OR	0	0	0	0	0	0	2	2	2	2	2	1	0	2	0	0	0	0	1	3	1	2	0	0	3	7	3	4	2	1
20	Puget Sound HCS	0	0	0	0	0	0	0	0	0	0	1	0	1	2	0	2	2	2	1	2	0	1	5	2	2	4	0	3	8	4
20	White City, OR	0	1	1	0	0	1	0	1	n.a.	0	0	0	1	1	n.a.	2	1	1	1	0	n.a.	8	7	1	2	3	n.a.	10	8	3
21	Palo Alto HCS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	2	0	0	0
22	Greater LA HCS	0	0	0	1	1	0	0	0	0	0	0	0	0	1	3	1	2	2	2	2	4	2	3	3	2	3	7	4	6	5
23	Black Hills HCS	0	0	0	0	1	2	2	1	4	3	2	2	1	0	1	1	1	1	0	1	5	1	2	1	3	2	10	5	5	5
23	Central Iowa HCS	0	0	0	0	0	0	4	1	2	3	4	2	1	0	0	0	0	0	0	1	0	1	0	0	5	2	2	4	4	2
SITE AVERAGE		0.1	0.0	0.1	0.1	0.1	0.1	0.9	0.9	0.9	0.9	0.9	1.1	0.7	0.5	0.5	0.5	0.6	0.6	1.0	1.7	1.4	1.7	1.3	1.2	2.6	3.1	2.8	3.3	3.0	3.0
SITE S.D.		0.3	0.2	0.2	0.3	0.3	0.3	1.3	1.1	1.1	1.0	1.1	1.1	0.8	0.7	0.8	0.8	0.9	0.8	1.3	2.0	1.7	2.1	1.9	1.4	2.1	2.7	2.6	2.7	2.7	2.2
NATIONAL TOTAL		3	1	2	4	5	3	32	31	33	33	31	39	23	16	16	19	22	21	34	60	48	58	47	41	92	108	98	114	105	104

† White City did not submit any monitoring forms during FY99, thus data are unavailable.

Table 46. Special Emphasis Program Performance Measures; Annual Turnover Rate by Site and by Fiscal Year.†

VISN	SITE	FY97	FY98	FY99	FY00	FY01	FY02
		<i>Annual Turnover Rate</i>	<i>Annual Turnover Rate</i>	<i>Annual Turnover Rate</i>	<i>Annual Turnover Rate</i>	<i>Annual Turnover Rate</i>	<i>Annual Turnover Rate</i>
1	Bedford, MA	2.9	3.4	3.1	2.5	2.9	3.3
1	Brockton, MA	2.9	3.5	3.4	3.2	3.3	2.9
2	Canandaigua, NY	6.9	11.5	10.2	6.7	1.0	0.9
3	Hudson Valley HCS	3.8	5.1	4.0	3.7	3.9	3.6
3	New Jersey HCS	3.4	3.4	3.2	3.4	3.3	3.0
3	New York Harbor HCS	2.3	2.7	3.7	3.3	3.4	3.5
4	Butler, PA	3.2	4.1	4.2	4.6	4.1	4.1
4	Coatesville, PA	3.8	3.9	2.6	3.4	3.0	3.0
4	Pittsburgh HCS	2.4	4.7	3.9	3.6	2.9	3.3
5	Martinsburg, WV	2.5	3.6	2.8	2.3	2.7	3.0
5	Maryland HCS	3.1	5.2	4.7	4.3	3.3	4.1
6	Hampton, VA	2.6	2.4	2.0	2.1	3.0	2.9
7	Central Alabama HCS	2.1	3.2	3.9	2.8	2.5	3.0
7	Dublin, GA	3.4	3.9	3.2	3.6	2.9	2.9
8	Bay Pines, FL	2.1	2.4	3.4	2.6	3.2	2.5
9	Mt. Home, TN	4.4	3.5	4.9	4.7	2.7	2.6
10	Cincinnati, OH	2.3	3.1	3.1	3.0	3.0	3.9
10	Cleveland, OH	3.8	4.2	4.1	4.4	4.3	4.0
10	Dayton, OH	2.8	2.5	2.0	2.2	2.2	2.8
12	Milwaukee, WI	2.0	1.9	2.2	2.8	3.8	2.1
12	N. Chicago, IL	3.5	3.1	2.7	2.8	2.5	2.5
15	Eastern Kansas HCS	2.0	2.0	2.4	2.2	2.0	2.0
15	St Louis, MO	2.7	3.2	2.8	2.4	2.4	2.6
16	Central Arkansas HCS	3.2	2.9	3.1	2.6	3.1	3.0
16	Gulf Coast HCS	3.8	3.3	3.4	3.2	2.0	2.4
17	North Texas HCS	3.0	3.2	3.1	3.2	3.3	2.5
18	Northern Arizona HCS	2.6	2.0	4.6	4.5	3.9	3.1
20	Alaska HCS	2.0	2.8	0.5	2.3	2.9	2.3
20	Portland, OR	3.1	3.0	4.4	4.2	4.8	n.a.
20	Puget Sound HCS	2.8	2.7	2.3	3.3	2.9	3.0
20	White City, OR	2.1	1.3	0.0	3.0	3.1	0.9
21	Palo Alto HCS	3.0	4.2	4.0	2.8	3.1	2.9
22	Greater LA HCS	2.2	2.0	2.0	2.1	2.1	2.1
23	Black Hills HCS	2.6	1.9	2.0	2.4	2.3	1.9
23	Central Iowa HCS	2.8	3.0	3.8	4.1	3.9	4.5
SITE AVERAGE (n=35)		3.0	3.4	3.3	3.3	3.0	2.8
SITE S.D.		0.9	1.7	1.6	1.0	0.7	0.8
NATIONAL TOTAL		2.9	3.2	3.1	3.1	2.9	2.8

† Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

Table 47. Special Emphasis Program Performance Measure; Percent Who Completed Program by Site and by Fiscal Year.†

VISN	SITE	FY97	FY98	FY99	FY00	FY01	FY02
		COMPLETED PROGRAM† %	COMPLETED PROGRAM† %	COMPLETED PROGRAM† %	COMPLETED PROGRAM† %	COMPLETED PROGRAM† %	COMPLETED PROGRAM† %
1	Bedford, MA	70.9%	76.1%	58.9%	50.5%	67.5%	80.8%
1	Brockton, MA	70.7%	71.6%	67.9%	59.7%	72.7%	60.9%
2	Canandaigua, NY	61.3%	67.4%	76.6%	79.8%	75.0%	77.3%
3	Hudson Valley HCS	53.3%	63.0%	63.3%	60.5%	54.7%	66.2%
3	New Jersey HCS	67.3%	63.3%	60.2%	60.6%	54.4%	65.6%
3	New York Harbor HCS	75.2%	65.4%	69.4%	64.7%	60.8%	55.7%
4	Butler, PA	74.1%	61.2%	82.1%	80.9%	82.5%	82.4%
4	Coatesville, PA	63.3%	74.7%	72.1%	67.7%	68.9%	73.3%
4	Pittsburgh HCS	68.6%	72.2%	72.2%	65.6%	81.1%	90.2%
5	Martinsburg, WV	65.8%	65.3%	70.9%	68.3%	61.1%	61.6%
5	Maryland HCS	66.2%	80.9%	84.7%	86.0%	86.8%	74.4%
6	Hampton, VA	61.1%	71.6%	56.1%	67.2%	61.1%	58.6%
7	Central Alabama HCS	48.3%	64.7%	81.0%	72.1%	68.5%	82.0%
7	Dublin, GA	62.0%	62.2%	67.1%	56.1%	56.3%	43.6%
8	Bay Pines, FL	96.2%	95.1%	95.3%	95.3%	96.2%	92.1%
9	Mountain Home, TN	60.0%	50.0%	85.2%	81.2%	52.1%	59.8%
10	Cincinnati, OH	58.8%	62.6%	65.4%	69.8%	74.0%	75.4%
10	Cleveland, OH	50.7%	64.0%	60.7%	68.7%	73.8%	79.5%
10	Dayton, OH	84.1%	95.2%	88.0%	88.9%	85.5%	88.4%
12	Milwaukee, WI	49.3%	72.3%	51.3%	55.7%	48.9%	68.1%
12	North Chicago, IL	48.6%	59.2%	79.4%	78.2%	87.8%	92.1%
15	Eastern Kansas HCS	70.0%	51.3%	75.9%	80.7%	67.3%	64.0%
15	St. Louis, MO	73.0%	86.3%	94.2%	96.7%	94.3%	78.6%
16	Central Arkansas HCS	63.5%	69.8%	76.5%	78.7%	74.3%	83.2%
16	Gulf Coast HCS	52.0%	71.4%	73.0%	44.1%	36.4%	54.7%
17	North Texas HCS	63.9%	61.2%	63.4%	59.7%	74.4%	74.7%
18	Northern Arizona HCS	53.9%	56.9%	68.5%	67.4%	69.7%	61.1%
20	Alaska HCS	51.0%	41.3%	46.2%	56.6%	55.9%	57.3%
20	Portland, OR	64.0%	56.3%	63.4%	62.9%	64.8%	79.6%
20	Puget Sound HCS	54.3%	50.0%	67.5%	45.5%	54.4%	56.7%
20	White City, OR	50.5%	55.9%	n.a.	47.7%	59.7%	83.3%
21	Palo Alto HCS	77.9%	82.3%	84.3%	87.4%	86.2%	90.2%
22	Greater LA HCS	58.0%	59.8%	59.6%	65.6%	57.6%	66.3%
23	Black Hills HCS	73.1%	69.1%	61.6%	73.1%	72.8%	76.3%
23	Central Iowa HCS	44.6%	90.0%	81.3%	72.8%	71.4%	75.6%
SITE AVERAGE		63.0%	67.4%	71.3%	69.0%	68.8%	72.3%
SITE S.D.		11.1%	12.3%	11.6%	13.2%	13.4%	12.2%
VETERAN AVERAGE		61.9%	66.0%	71.4%	68.7%	68.1%	71.7%

†Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

Table 48. Special Emphasis Program Performance Measure; Alcohol Problems Improved by Site and by Fiscal Year.†

Site Median Value		80.2%	83.6%	84.9%	84.6%	87.0%	89.0%
Veteran Average		80.1%	82.2%	84.8%	84.0%	86.4%	86.2%
VISN	SITE	FY97	FY98	FY99	FY00	FY01	FY02
		ALCOHOL PROBLEMS IMPROVED	ALCOHOL PROBLEMS IMPROVED	ALCOHOL PROBLEMS IMPROVED	ALCOHOL PROBLEMS IMPROVED	ALCOHOL PROBLEMS IMPROVED	ALCOHOL PROBLEMS IMPROVED
		%	%	%	%	%	%
1	Bedford, MA	7.5%	4.7%	-6.1%	0.0%	2.7%	2.3%
1	Brockton, MA	4.5%	0.1%	0.0%	-10.6%	1.6%	-2.3%
2	Canandaigua, NY	-5.3%	-10.2%	-0.7%	13.5%	6.4%	-14.9%
3	Hudson Valley HCS	0.9%	5.7%	4.4%	4.4%	3.0%	4.3%
3	New Jersey HCS	8.0%	0.5%	-6.8%	0.6%	-0.5%	0.0%
3	New York Harbor HCS	16.5%	4.7%	10.2%	9.6%	9.3%	1.0%
4	Butler, PA	4.6%	1.2%	10.0%	10.4%	6.8%	-0.1%
4	Coatesville, PA	-6.3%	-2.2%	-7.8%	-1.2%	-5.4%	-7.6%
4	Pittsburgh HCS	-1.7%	-4.9%	0.5%	3.1%	4.3%	-0.2%
5	Martinsburg, WV	-2.7%	-8.6%	-4.3%	-3.8%	-11.8%	-14.6%
5	Maryland HCS	-6.6%	17.4%	9.6%	5.6%	7.1%	1.2%
6	Hampton, VA	-6.8%	13.3%	7.0%	-2.4%	-3.2%	-1.0%
7	Central Alabama HCS	-19.4%	-28.2%	-26.5%	4.7%	5.4%	9.5%
7	Dublin, GA	-1.2%	4.3%	3.1%	4.1%	-6.3%	3.5%
8	Bay Pines, FL	9.7%	16.2%	11.9%	16.7%	10.4%	4.9%
9	Mountain Home, TN	-21.0%	-17.3%	6.9%	8.0%	0.5%	-10.5%
10	Cincinnati, OH	-8.2%	-21.2%	-15.2%	-7.7%	-4.5%	-9.5%
10	Cleveland, OH	1.0%	8.7%	5.2%	7.3%	7.5%	5.5%
10	Dayton, OH	-1.5%	13.9%	7.5%	11.1%	10.5%	8.9%
12	Milwaukee, WI	-1.8%	4.6%	-1.3%	-14.6%	-7.3%	1.2%
12	North Chicago, IL	17.0%	16.5%	10.4%	11.0%	4.8%	7.5%
15	Eastern Kansas HCS	5.6%	-6.6%	-11.4%	-1.4%	-7.3%	-9.3%
15	St. Louis, MO	0.0%	-10.3%	11.4%	14.5%	7.2%	2.5%
16	Central Arkansas HCS	2.5%	1.5%	4.7%	-1.9%	8.8%	-4.2%
16	Gulf Coast HCS	3.5%	-1.5%	-0.4%	-23.7%	-21.4%	-16.4%
17	North Texas HCS	5.3%	0.0%	2.3%	-3.2%	7.9%	4.8%
18	Northern Arizona HCS	0.6%	3.4%	-7.5%	-0.1%	-0.9%	-15.7%
20	Alaska HCS	-6.3%	-11.6%	-23.5%	-25.0%	-9.6%	-17.7%
20	Portland, OR	1.0%	-3.2%	1.7%	-2.6%	-0.1%	5.6%
20	Puget Sound HCS	10.2%	-4.2%	-0.2%	1.7%	-16.0%	-4.2%
20	White City, OR	-4.9%	-1.8%	n.a.	-42.2%	-9.5%	-20.7%
21	Palo Alto HCS	16.9%	10.2%	-1.2%	12.8%	0.0%	4.0%
22	Greater LA HCS	-1.7%	-7.8%	-11.2%	-0.5%	-13.8%	-13.6%
23	Black Hills HCS	-1.1%	0.6%	-21.3%	-2.0%	-11.5%	-10.0%
23	Central Iowa HCS	6.6%	11.1%	9.2%	1.7%	-9.0%	-4.0%

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

Table 49. Special Emphasis Program Performance Measure; Drug Problems Improved by Site and by Fiscal Year.†

Site Median Value Veteran Average		76.2% 80.0%	82.5% 80.4%	82.3% 83.8%	89.4% 84.1%	85.9% 86.0%	88.8% 85.9%
VISN	SITE	FY97 DRUG PROBLEMS IMPROVED %	FY98 DRUG PROBLEMS IMPROVED %	FY99 DRUG PROBLEMS IMPROVED %	FY00 DRUG PROBLEMS IMPROVED %	FY01 DRUG PROBLEMS IMPROVED %	FY02 DRUG PROBLEMS IMPROVED %
1	Bedford, MA	8.8%	0.4%	-9.9%	-16.1%	-1.1%	-5.8%
1	Brockton, MA	3.4%	-3.7%	-3.8%	-12.2%	0.0%	-5.0%
2	Canandaigua, NY	-8.6%	-14.0%	0.0%	8.3%	-2.3%	-11.3%
3	Hudson Valley HCS	-1.9%	2.9%	8.4%	1.2%	0.0%	1.2%
3	New Jersey HCS	8.6%	-4.7%	-2.5%	-5.0%	-2.0%	-3.0%
3	New York Harbor HCS	17.6%	2.2%	11.4%	5.6%	11.0%	0.6%
4	Butler, PA	13.8%	0.8%	5.5%	8.8%	3.4%	-2.7%
4	Coatesville, PA	-10.5%	0.0%	-3.0%	-5.7%	-3.8%	-6.0%
4	Pittsburgh HCS	-4.0%	-3.2%	-6.5%	-5.0%	2.1%	0.0%
5	Martinsburg, WV	-1.7%	-0.7%	0.8%	-6.9%	-9.3%	-17.1%
5	Maryland HCS	-8.0%	12.0%	8.5%	8.3%	11.4%	3.1%
6	Hampton, VA	-13.7%	7.0%	2.2%	2.5%	-8.8%	-13.8%
7	Central Alabama HCS	-21.8%	-32.0%	-24.5%	1.6%	6.9%	7.5%
7	Dublin, GA	14.0%	4.3%	-0.5%	2.5%	0.0%	3.0%
8	Bay Pines, FL	14.0%	15.6%	16.0%	10.0%	8.2%	10.2%
9	Mountain Home, TN	-13.9%	-15.3%	10.9%	-1.5%	11.9%	6.1%
10	Cincinnati, OH	-8.1%	-21.2%	-14.7%	-13.7%	-3.8%	-9.0%
10	Cleveland, OH	0.0%	3.8%	2.3%	0.0%	8.9%	3.9%
10	Dayton, OH	2.5%	10.4%	7.1%	5.3%	11.5%	5.1%
12	Milwaukee, WI	-2.7%	2.5%	-1.2%	-19.4%	-6.8%	0.9%
12	North Chicago, IL	19.1%	10.8%	12.4%	2.0%	12.2%	7.5%
15	Eastern Kansas HCS	-5.3%	-12.5%	-3.4%	-2.7%	-2.5%	-12.6%
15	St. Louis, MO	4.2%	-6.7%	14.6%	9.6%	8.2%	2.1%
16	Central Arkansas HCS	11.9%	-0.3%	6.5%	1.3%	4.4%	-0.5%
16	Gulf Coast HCS	13.3%	-2.2%	2.5%	-28.0%	-11.3%	-13.1%
17	North Texas HCS	4.9%	-2.2%	3.6%	-8.5%	6.6%	2.6%
18	Northern Arizona HCS	3.6%	7.3%	-3.1%	-7.2%	-1.8%	-21.6%
20	Alaska HCS	-9.7%	-20.1%	-29.7%	-29.0%	-12.6%	-21.9%
20	Portland, OR	1.6%	-4.1%	-5.9%	-11.0%	7.1%	1.2%
20	Puget Sound HCS	-7.9%	-4.9%	-1.2%	-0.8%	-20.6%	1.7%
20	White City, OR††	-4.3%	-3.4%	n.a.	-46.4%	-6.9%	-10.6%
21	Palo Alto HCS	19.0%	10.7%	4.1%	5.4%	3.3%	3.3%
22	Greater LA HCS	-9.9%	-17.0%	-9.7%	-3.4%	-6.6%	-14.1%
23	Black Hills HCS	17.2%	6.2%	-22.0%	1.6%	-3.7%	2.6%
23	Central Iowa HCS	-0.3%	9.0%	8.5%	-14.7%	-4.8%	-7.1%

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

Table 50. Special Emphasis Program Performance Measure; Housed at Discharge by Site and by Fiscal Year.†

Site Median Value		61.7%	59.8%	62.2%	58.5%	54.9%	53.4%
Veteran Average		57.5%	56.8%	58.0%	58.2%	59.1%	57.6%
VISN	SITE	FY97	FY98	FY99	FY00	FY01	FY02
		HOUSED AT DISCHARGE	HOUSED AT DISCHARGE	HOUSED AT DISCHARGE	HOUSED AT DISCHARGE	HOUSED AT DISCHARGE	HOUSED AT DISCHARGE
		%	%	%	%	%	%
1	Bedford, MA	-27.5%	-20.8%	-42.2%	-31.5%	-44.4%	-33.2%
1	Brockton, MA	-12.3%	-19.3%	-25.4%	-23.4%	-30.3%	-28.4%
2	Canandaigua, NY	-10.3%	-9.3%	-24.7%	-13.7%	-9.0%	-10.9%
3	Hudson Valley HCS	0.2%	10.7%	10.7%	9.5%	10.9%	12.8%
3	New Jersey HCS	8.2%	-1.0%	7.0%	8.5%	-5.3%	-6.6%
3	New York Harbor HCS	14.6%	4.0%	-9.6%	16.1%	17.4%	-12.7%
4	Butler, PA	7.2%	1.9%	2.9%	-4.9%	1.0%	-6.9%
4	Coatesville, PA	-8.5%	-13.9%	-7.9%	-3.3%	-4.2%	-13.2%
4	Pittsburgh HCS	9.5%	0.0%	-1.7%	-3.0%	0.8%	-6.1%
5	Martinsburg, WV	-7.1%	-18.9%	-14.1%	-17.4%	0.0%	-9.9%
5	Maryland HCS	-5.1%	9.9%	8.2%	11.8%	-0.6%	-7.1%
6	Hampton, VA	-38.2%	-20.6%	-14.1%	3.5%	-4.2%	-4.0%
7	Central Alabama HCS	-9.2%	-5.5%	1.8%	12.2%	12.3%	26.4%
7	Dublin, GA	8.5%	12.0%	18.4%	7.3%	26.9%	0.0%
8	Bay Pines, FL	19.3%	17.2%	18.6%	21.0%	17.8%	-4.0%
9	Mountain Home, TN	-10.2%	-24.9%	-6.0%	-4.4%	-3.8%	-2.8%
10	Cincinnati, OH	11.4%	14.1%	14.0%	23.1%	24.2%	24.5%
10	Cleveland, OH	0.0%	-2.9%	0.0%	5.4%	11.0%	10.2%
10	Dayton, OH	-5.4%	17.0%	9.2%	-1.3%	31.0%	9.3%
12	Milwaukee, WI	0.2%	14.2%	-21.6%	-25.8%	-32.8%	5.2%
12	North Chicago, IL	4.0%	1.3%	10.2%	7.2%	18.7%	20.6%
15	Eastern Kansas HCS	4.9%	-4.8%	-0.7%	7.4%	18.3%	24.4%
15	St. Louis, MO	19.5%	23.4%	18.0%	22.5%	23.0%	9.6%
16	Central Arkansas HCS	8.4%	6.9%	9.8%	8.7%	17.8%	0.2%
16	Gulf Coast HCS	-0.7%	6.7%	-0.4%	-4.0%	4.0%	5.6%
17	North Texas HCS	-0.8%	0.2%	-1.2%	1.7%	16.6%	-12.6%
18	Northern Arizona HCS	-6.9%	2.5%	-4.3%	0.0%	2.5%	-10.3%
20	Alaska HCS	-26.4%	-25.1%	-28.0%	-19.8%	-17.0%	-4.2%
20	Portland, OR	-16.7%	-14.2%	-10.5%	-19.1%	18.9%	10.8%
20	Puget Sound HCS	-2.6%	-10.3%	-7.2%	-2.4%	-8.1%	2.3%
20	White City, OR ††	-22.9%	-1.3%	n.a.	-22.5%	-11.7%	2.7%
21	Palo Alto HCS	29.4%	4.6%	-32.5%	-7.1%	-2.8%	15.3%
22	Greater LA HCS	-4.7%	-7.2%	2.6%	9.4%	-6.5%	1.8%
23	Black Hills HCS	0.7%	6.7%	-7.3%	10.7%	17.9%	-4.4%
23	Central Iowa HCS	11.4%	20.7%	21.5%	6.4%	0.6%	23.9%

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† White City did not submit any monitoring forms during FY99, thus data are unavailable.

Table 51. Special Emphasis Program Performance Measure; Competitively Employed or in a Constructive Activity by Site and by Fiscal Year.†

Site Median Value		50.9%	54.1%	61.7%	58.4%	60.1%	61.5%
Veteran Average		51.0%	51.7%	52.1%	53.3%	53.1%	54.3%
VISN	SITE	FY97	FY98	FY99	FY00	FY01	FY02
		COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE %	COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE %	COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE %	COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE %	COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE %	COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT AT DISCHARGE %
1	Bedford, MA	16.5%	6.0%	3.3%	-0.9%	-4.5%	6.3%
1	Brockton, MA	8.6%	5.1%	-2.5%	-1.7%	2.1%	-4.4%
2	Canandaigua, NY	-14.5%	-25.6%	-22.9%	-6.5%	-15.6%	-13.6%
3	Hudson Valley HCS	0.0%	0.0%	-6.5%	1.4%	-15.2%	-3.5%
3	New Jersey HCS	-5.0%	-5.6%	0.0%	2.6%	1.3%	7.0%
3	New York Harbor HCS	-0.3%	-16.4%	-10.1%	3.8%	-3.6%	-9.9%
4	Butler, PA	-4.8%	-12.7%	-24.8%	-18.3%	-25.6%	-5.4%
4	Coatesville, PA	0.0%	2.4%	0.2%	0.0%	0.0%	-2.6%
4	Pittsburgh HCS	-3.0%	1.2%	1.3%	2.7%	5.5%	2.4%
5	Martinsburg, WV	-3.7%	-7.0%	-10.1%	-14.4%	-5.2%	-0.7%
5	Maryland HCS	-4.6%	4.7%	16.1%	19.7%	22.5%	6.4%
6	Hampton, VA	3.8%	7.4%	-6.4%	-9.5%	-10.4%	-7.5%
7	Central Alabama HCS	-10.6%	-20.0%	-21.6%	6.2%	-19.3%	1.8%
7	Dublin, GA	11.7%	17.6%	20.9%	7.8%	12.1%	16.2%
8	Bay Pines, FL	25.9%	27.3%	16.8%	34.2%	27.9%	26.3%
9	Mountain Home, TN	-7.6%	-17.8%	-9.0%	-2.4%	9.1%	-3.2%
10	Cincinnati, OH	11.7%	2.6%	6.4%	15.0%	27.2%	20.4%
10	Cleveland, OH	2.1%	-3.9%	-8.8%	4.2%	-1.6%	3.0%
10	Dayton, OH	16.0%	2.3%	15.9%	27.3%	18.6%	14.2%
12	Milwaukee, WI	5.1%	19.2%	3.2%	-10.1%	-26.7%	9.7%
12	North Chicago, IL	-2.9%	-2.4%	9.5%	17.7%	13.3%	11.1%
15	Eastern Kansas HCS	0.7%	-9.5%	0.6%	6.1%	5.5%	-1.8%
15	St. Louis, MO	4.7%	6.0%	8.1%	16.1%	5.2%	1.8%
16	Central Arkansas HCS	4.8%	6.1%	8.1%	3.8%	0.9%	0.0%
16	Gulf Coast HCS	0.2%	8.5%	0.3%	-11.4%	-8.6%	2.3%
17	North Texas HCS	-1.8%	5.3%	0.8%	-3.2%	6.1%	-1.3%
18	Northern Arizona HCS	6.9%	-8.2%	-0.3%	1.2%	4.7%	6.6%
20	Alaska HCS	-7.0%	-20.3%	-31.5%	-18.1%	-21.8%	-27.1%
20	Portland, OR	2.4%	-11.5%	-2.6%	-0.3%	-4.2%	-13.8%
20	Puget Sound HCS	-4.6%	-14.2%	-0.9%	-3.5%	-7.9%	-15.4%
20	White City, OR	3.5%	4.2%	n.a.	-22.3%	-9.6%	7.7%
21	Palo Alto HCS	26.3%	15.0%	-3.4%	8.6%	2.2%	1.7%
22	Greater LA HCS	-16.9%	-15.4%	-23.5%	-19.0%	-25.1%	-29.0%
23	Black Hills HCS	-6.8%	-14.3%	-16.7%	-11.0%	-11.7%	-7.0%
23	Central Iowa HCS	4.9%	18.8%	3.4%	11.6%	9.8%	8.5%

†Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

Table 52. DCHV Outreach by VISN, Site and Fiscal Year.

VISN	SITE	FY92†	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	Total Forms FY92-FY02
1	Bedford, MA††	28	87	57	114	45	38	11	0	0	0	0	380
1	Brockton, MA				0	0	0	0	0	0	0	0	0
2	Canandaigua, NY		0	0	0	0	0	0	0	0	0	0	0
3	Hudson Valley HCS	0	0	0	0	0	0	0	0	0	0	0	0
3	New Jersey HCS	1	31	31	69	69	84	73	50	18	0	0	426
3	NY Harbor HCS††,†††	69	193	158	404	290	302	229	230	160	63	0	2,098
4	Butler, PA		10	14	28	1	0	0	0	0	0	0	53
4	Coatesville, PA†††,††††	70	177	423	527	544	559	294	331	192	63	59	3,239
4	Pittsburgh HCS		0	0	0	0	0	0	0	0	0	0	0
5	Martinsburg, WV	3	12	18	36	180	234	160	66	17	56	233	1,015
5	Maryland HCS					0	0	0	0	0	0	0	0
6	Hampton, VA	0	0	0	0	0	0	0	0	0	0	0	0
7	Central Alabama HCS					0	0	0	0	3	0	5	8
7	Dublin, GA			7	63	91	190	193	108	150	161	91	1,054
8	Bay Pines, FL††,†††	34	239	343	241	208	589	664	749	663	608	323	4,661
9	Mountain Home, TN	0	0	0	0	0	0	0	0	0	0	0	0
10	Cincinnati, OH††	13	28	19	15	28	28	28	16	17	3	0	195
10	Cleveland, OH††	65	259	78	232	27	216	163	107	8	11	4	1,170
10	Dayton, OH	0	0	0	0	0	3	0	0	0	0	0	3
12	Milwaukee, WI	25	8	8	4	0	0	0	0	0	0	0	45
12	North Chicago, IL	65	86	0	0	0	0	0	0	0	0	0	151
15	Eastern Kansas HCS	11	101	292	122	79	69	96	53	67	45	55	990
15	St. Louis, MO				32	38	35	24	21	10	3	0	163
16	Central Arkansas HCS	0	0	0	0	0	0	0	0	0	0	0	0
16	Gulf Coast HCS	0	0	50	8	53	28	11	0	0	0	0	150
17	North Texas HCS	33	110	135	97	115	89	76	33	2	0	1	691
18	Northern Arizona HCS	6	31	68	30	56	1	0	0	0	0	0	192
20	Alaska HCS	0	0	0	0	0	0	0	0	0	0	0	0
20	Portland, OR††	15	38	23	27	53	55	26	0	0	0	0	237
20	Puget Sound HCS	38	83	66	80	68	9	24	21	27	19	9	444
20	White City, OR	0	0	0	0	0	0	0	0	0	0	0	0
21	Palo Alto HCS	122	412	190	64	50	0	0	0	0	0	0	838
22	Greater LA HCS	7	9	12	44	21	34	18	1	1	7	1	155
23	Black Hills HCS	0	0	0	0	0	0	0	0	0	0	0	0
23	Central Iowa HCS		0	0	0	0	0	0	41	20	0	0	61
SITE AVERAGE		23	64	64	68	58	73	60	52	39	30	22	526
S.D.		31	98	107	119	106	144	127	138	117	104	67	976
NATIONAL TOTAL		605	1,914	1,992	2,237	2,016	2,563	2,090	1,827	1,355	1,039	781	18,419

†Numbers in FY92 reflect activity for 3 months of the fiscal year (July 1-September 30)

††Site has a VASH program that conducts outreach

†††Site has a DCHV-sponsored drop-in center

††††Site has a supported housing program that conducts outreach

Table 53. DCHV Outreach; Sociodemographic, Military Service History and Residential History by Fiscal Year.

	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1827	FY00 n=1355	FY01 n=1039	FY02 n=781
VETERAN CHARACTERISTICS											
SOCIODEMOGRAPHIC											
Age (mean years)	42.0	42.1	43.0	43.3	43.7	44.8	45.6	46.1	47.8	47.2	48.0
< 25 years	0.9%	1.5%	0.8%	0.7%	1.0%	0.9%	2.0%	2.7%	0.3%	0.3%	0.4%
between 25-34 years	15.5%	14.1%	11.1%	10.8%	8.5%	7.0%	5.4%	4.2%	2.9%	2.6%	1.8%
between 35-44 years	49.7%	49.0%	48.4%	46.6%	46.3%	43.4%	40.6%	38.6%	34.6%	34.6%	28.5%
between 45-54 years	22.7%	26.7%	29.1%	31.5%	34.4%	35.0%	38.9%	42.3%	44.6%	46.9%	52.7%
between 55-64 years	9.3%	6.8%	8.3%	7.6%	7.9%	10.3%	10.0%	9.7%	13.4%	12.7%	14.1%
> 64 years	1.9%	2.0%	2.2%	2.8%	1.8%	3.3%	3.1%	2.6%	4.2%	2.9%	2.6%
Female	1.5%	2.1%	1.4%	1.8%	2.5%	2.0%	2.8%	3.2%	1.6%	2.1%	1.9%
Ethnicity											
White	36.6%	39.4%	43.9%	34.2%	37.5%	38.0%	38.5%	43.1%	49.1%	54.9%	41.8%
African American	56.9%	54.8%	49.4%	59.5%	57.0%	56.8%	57.2%	52.9%	46.4%	40.9%	56.0%
Hispanic	5.7%	4.4%	5.5%	4.8%	4.3%	4.7%	3.3%	3.5%	3.8%	3.3%	1.8%
Other	0.8%	1.4%	1.2%	1.5%	1.2%	0.5%	1.0%	0.6%	0.8%	0.9%	0.4%
Marital status											
married	3.9%	3.6%	4.7%	4.0%	4.4%	5.0%	5.2%	4.5%	4.7%	4.1%	5.6%
separated/widowed/divorced	61.5%	61.6%	60.6%	60.4%	67.2%	64.3%	65.2%	65.7%	63.7%	66.9%	66.2%
never married	34.6%	34.8%	34.7%	35.6%	28.4%	30.7%	29.6%	29.8%	31.6%	29.2%	28.2%
MILITARY SERVICE HISTORY											
Service Era											
Persian Gulf era	1.5%	1.4%	2.2%	2.8%	3.4%	3.1%	3.4%	3.5%	2.8%	4.1%	2.9%
Post-Vietnam era	28.2%	32.9%	31.5%	35.0%	37.7%	37.7%	36.0%	37.4%	36.7%	40.4%	43.2%
Vietnam era	54.7%	51.8%	52.7%	51.1%	49.4%	47.8%	51.0%	51.4%	49.9%	48.7%	48.9%
Between Korean and Vietnam	7.6%	8.2%	7.6%	5.6%	5.7%	7.2%	5.8%	4.7%	6.0%	4.7%	3.4%
Korean era	5.8%	3.7%	4.2%	3.8%	2.9%	2.2%	2.5%	2.2%	3.2%	1.5%	1.0%
All other service eras	2.2%	1.9%	1.8%	1.8%	0.9%	2.0%	1.4%	0.7%	1.3%	0.7%	0.7%
Received fire combat zone	27.1%	25.7%	27.5%	25.1%	23.2%	24.0%	23.6%	22.3%	22.0%	18.7%	23.8%
RESIDENTIAL HISTORY											
Any days apt/room/house past 30 days	38.4%	35.1%	34.3%	30.6%	29.6%	34.2%	44.7%	41.6%	41.8%	41.7%	44.1%
Any days institutionalized past 30 days	21.5%	20.4%	16.1%	15.1%	17.5%	14.4%	19.8%	26.1%	24.4%	29.2%	23.2%
Any days shelter/outdoors/auto past 30 days	78.7%	82.3%	80.7%	81.4%	80.4%	81.0%	71.5%	72.6%	74.6%	74.3%	73.3%
Mean days apt/room/house past 30 days	6.9	6.7	7.2	6.3	6.0	7.3	9.9	9.2	9.3	9.3	9.2
Mean days instit'ed past 30 days	3.6	3.5	3.0	3.0	3.2	2.9	3.8	3.9	3.4	4.3	3.8
Mean days shelter/outdoors/auto past 30 days	18.9	19.3	19.4	20.1	20.3	19.4	15.7	16.1	16.7	15.9	16.6
†† Housing Index	17.4	16.9	17.4	15.6	15.1	17.4	23.6	22.4	22.0	22.9	22.1
Current Residence											
own apartment, room or house lives intermittently with family and/or friends	4.1%	4.4%	6.1%	5.6%	3.9%	4.5%	6.9%	6.4%	6.3%	4.7%	6.0%
shelter/temp residential program	13.1%	9.7%	11.5%	8.6%	11.2%	9.6%	12.0%	11.2%	11.6%	9.4%	15.1%
no residence (e.g. outdoors)	50.2%	60.0%	52.9%	56.9%	52.7%	61.8%	54.7%	47.1%	50.6%	54.4%	50.9%
institution (e.g. hospital, prison)	23.5%	18.5%	24.8%	22.8%	25.4%	22.0%	20.3%	27.8%	25.7%	25.5%	23.6%
	9.1%	7.4%	4.7%	6.1%	6.8%	2.1%	6.2%	7.6%	5.9%	6.0%	4.4%
Length of time homeless:											
at risk for homelessness	6.5%	5.7%	8.1%	8.2%	6.2%	6.6%	9.4%	8.0%	8.2%	6.7%	7.1%
< 1 month	14.6%	15.3%	14.5%	15.8%	14.4%	18.6%	17.9%	20.4%	19.0%	18.1%	13.7%
1 - 5 months	37.8%	33.3%	32.5%	32.2%	30.1%	29.9%	31.9%	33.3%	32.9%	33.1%	29.9%
6 - 11 months	14.1%	14.2%	13.3%	13.9%	17.0%	13.8%	12.6%	12.2%	13.3%	13.3%	15.4%
12 - 23 months	10.9%	11.4%	11.6%	11.6%	11.7%	11.7%	9.7%	7.1%	7.0%	7.7%	9.2%
> 23 months	15.6%	20.2%	19.2%	18.1%	20.1%	19.2%	18.0%	18.7%	19.1%	20.9%	24.4%
unknown	0.7%	0.0%	0.8%	0.3%	0.5%	0.4%	0.5%	0.3%	0.4%	0.2%	0.4%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

††Housing index is a scale ranging from 0 (poor housing status) to 60 (excellent housing status).

Table 54. DCHV Outreach; Employment, Benefit and Income Histories by Fiscal Year.

VETERAN CHARACTERISTICS	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1827	FY00 n=1355	FY01 n=1039	FY02 n=781
EMPLOYMENT HISTORY											
Mean number days worked for pay past 30 days	3.8	3.3	3.4	3.5	2.6	3.4	4.6	5.3	5.1	5.5	4.0
Days worked for pay past 30 days											
none	67.5%	72.8%	68.9%	73.3%	79.2%	73.1%	65.7%	59.8%	61.1%	56.0%	63.7%
1 - 19 (part-time)	24.8%	20.7%	23.9%	18.3%	15.3%	19.1%	23.2%	27.0%	26.7%	31.7%	28.1%
>19 (full-time)	7.7%	6.6%	7.2%	8.4%	5.5%	7.8%	11.1%	13.1%	12.2%	12.3%	8.2%
Usual employment pattern past 3 years											
full-time	47.1%	39.3%	36.0%	34.0%	31.0%	35.6%	41.1%	38.5%	34.2%	33.9%	36.3%
part-time	22.9%	18.9%	23.6%	18.2%	17.9%	18.7%	20.4%	21.1%	24.1%	28.6%	27.9%
retired/disabled	4.7%	7.2%	7.8%	8.2%	8.5%	11.4%	14.5%	14.7%	17.9%	2.7%	22.0%
unemployed	24.9%	34.2%	31.7%	39.1%	42.3%	34.3%	23.8%	25.5%	23.8%	14.8%	13.6%
other	0.5%	0.4%	0.8%	0.6%	0.4%	0.0%	0.3%	0.2%	0.0%	0.0%	0.3%
BENEFIT HISTORY											
VA benefits currently receiving:											
SC psychiatry	3.5%	4.1%	3.8%	5.2%	4.1%	4.6%	4.1%	4.5%	5.8%	5.6%	6.3%
SC medical	10.0%	9.2%	9.0%	10.0%	10.5%	10.4%	13.3%	11.2%	11.4%	10.3%	12.7%
NSC pension	2.0%	2.8%	3.0%	4.5%	3.3%	5.1%	5.6%	6.4%	7.3%	7.8%	7.7%
any VBA benefits	14.7%	15.2%	15.1%	18.1%	16.9%	18.5%	21.2%	20.5%	22.3%	21.4%	24.9%
used VHA past 6 months	40.5%	42.3%	41.5%	48.2%	43.0%	40.6%	47.3%	50.8%	55.0%	61.2%	66.3%
Other benefits currently receiving:											
non-VA disability	7.7%	11.7%	9.9%	12.6%	10.0%	9.3%	11.9%	11.4%	13.8%	13.7%	11.5%
other public support	39.2%	34.7%	30.3%	29.2%	23.2%	16.7%	11.9%	8.1%	8.9%	5.3%	11.1%
Currently receiving any public support?	53.6%	55.1%	49.5%	52.8%	44.4%	39.0%	38.6%	35.4%	38.0%	34.8%	42.0%
INCOME HISTORY											
Income past 30 days:											
no income	20.5%	22.8%	26.6%	26.5%	37.5%	38.2%	33.0%	28.7%	28.8%	25.8%	22.1%
\$1 - \$49	9.2%	6.9%	5.4%	4.6%	5.6%	4.2%	3.4%	2.7%	2.9%	2.2%	5.1%
\$50 - \$99	7.7%	8.7%	9.4%	6.6%	7.4%	7.0%	6.6%	7.1%	6.2%	5.3%	7.1%
\$100 - \$499	46.4%	43.3%	40.5%	39.8%	31.4%	29.6%	29.6%	28.9%	27.5%	30.4%	30.1%
\$500 - \$999	13.0%	15.8%	15.6%	19.7%	15.5%	17.9%	22.1%	25.6%	27.5%	26.9%	24.8%
> \$999	3.3%	2.5%	2.4%	2.8%	2.7%	3.1%	5.4%	6.9%	7.2%	9.5%	10.8%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

Table 55. DCHV Outreach; Veterans' Perceptions of Health Status and Hospitalization Histories by Fiscal Year.

VETERAN CHARACTERISTICS	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1827	FY00 n=1355	FY01 n=1039
VETERAN PERCEPTION OF:										
Serious medical problem	32.8%	44.1%	43.7%	42.8%	46.8%	49.3%	48.5%	48.2%	49.1%	52.3%
Current alcohol problem	43.8%	48.2%	41.7%	44.1%	49.2%	52.1%	52.1%	57.2%	55.8%	57.1%
Current drug problem	39.1%	40.6%	33.9%	43.7%	44.8%	42.8%	41.1%	41.6%	36.9%	34.3%
Current emotional problem	42.3%	42.8%	40.7%	51.9%	52.7%	48.7%	48.4%	48.6%	51.7%	50.5%
PSYCHIATRIC STATUS										
ASI Index for alcohol problems	0.20	0.21	0.17	0.18	0.17	0.22	0.22	0.26	0.26	0.28
ASI Index for drugs problems	0.12	0.11	0.10	0.12	0.12	0.13	0.11	0.11	0.10	0.08
ASI Index for psychiatric problems	0.25	0.22	0.20	0.25	0.26	0.26	0.27	0.27	0.24	0.23
Psychiatric symptoms past 30 days:										
experienced serious depression	51.8%	46.7%	45.6%	51.7%	57.9%	56.9%	55.5%	55.8%	51.8%	45.3%
experienced serious anxiety	55.7%	48.0%	45.8%	50.3%	52.9%	50.4%	51.4%	53.5%	49.4%	44.1%
experienced hallucinations	10.8%	9.1%	6.3%	9.8%	10.1%	10.6%	11.4%	10.9%	9.6%	10.0%
experienced trouble concentrating	35.7%	33.3%	27.5%	32.6%	33.9%	31.4%	36.7%	36.2%	32.5%	34.2%
had trouble controlling violent behavior	13.4%	11.2%	8.7%	11.3%	11.0%	12.1%	11.8%	9.2%	7.6%	8.1%
had serious thoughts of suicide	14.3%	12.2%	9.8%	13.9%	16.1%	17.9%	19.1%	17.7%	13.3%	14.2%
attempted suicide	4.5%	3.2%	2.0%	3.8%	5.2%	4.8%	4.6%	5.0%	3.3%	3.2%
took prescribed meds for psychiatric problem	14.3%	14.0%	15.6%	23.8%	23.2%	22.4%	24.6%	24.6%	25.3%	29.0%
MEDICAL STATUS										
†† Mean number of medical problems	1.8	1.8	1.9	1.9	1.9	1.9	2.0	1.8	1.8	1.8
Veteran complaints of medical problems:										
oral/dental problems	49.3%	46.8%	46.6%	45.7%	46.6%	38.5%	40.3%	38.9%	32.0%	26.4%
orthopedic problems	22.8%	27.4%	27.8%	26.0%	31.7%	32.4%	32.2%	28.7%	29.0%	34.7%
eye problems (other than glasses)	17.3%	15.1%	17.4%	21.1%	16.7%	18.4%	19.7%	12.8%	12.9%	8.1%
hypertension	17.9%	15.3%	16.0%	16.5%	20.3%	18.9%	18.9%	18.3%	19.5%	19.1%
other problems, not specified	5.6%	15.5%	17.3%	15.5%	13.8%	14.5%	17.2%	16.6%	16.8%	16.7%
gastrointestinal problems	12.3%	11.6%	11.8%	10.3%	11.5%	10.8%	13.7%	11.7%	12.2%	12.5%
significant trauma	11.0%	10.4%	11.5%	13.7%	11.1%	10.9%	14.6%	9.7%	11.0%	9.1%
significant skin problems	10.8%	9.1%	9.6%	9.7%	10.5%	11.0%	11.4%	7.6%	7.6%	6.1%
heart or cardiovascular problems	8.5%	8.9%	9.8%	9.3%	9.4%	9.0%	9.3%	9.2%	9.5%	9.7%
liver disease	5.7%	6.7%	5.8%	6.4%	7.4%	8.2%	9.9%	11.7%	12.3%	16.5%
chronic obstructive pulmonary disease	6.2%	6.2%	7.8%	6.4%	5.9%	6.9%	8.3%	7.1%	10.6%	12.2%
seizure disorder	6.3%	5.3%	4.6%	4.7%	5.1%	6.2%	5.6%	5.9%	6.5%	5.5%
tuberculosis	3.8%	3.3%	3.6%	4.4%	5.7%	2.9%	3.6%	1.9%	1.6%	1.6%
HOSPITALIZATION HISTORY										
Ever for alcohol problems	53.1%	53.7%	52.7%	54.4%	55.6%	57.6%	57.2%	61.1%	62.5%	62.1%
Ever for drug problems	43.7%	41.6%	41.1%	51.6%	50.9%	50.2%	48.2%	47.3%	42.6%	43.4%
Ever for psychiatric problems	26.5%	27.1%	29.8%	34.3%	30.0%	30.7%	34.8%	36.5%	41.6%	40.3%
Ever for substance or psychiatric problems	72.9%	72.1%	72.9%	78.0%	76.6%	76.1%	77.1%	78.5%	80.8%	81.5%

† Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

†† Range is from 0 to 13.

Table 56. DCHV Outreach; Outreach Contact by Fiscal Year.

	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1827	FY00 n=1355	FY01 n=1039	FY02 n=781
OUTREACH CONTACT											
How Contact was Initiated											
community outreach	40.4%	51.1%	32.1%	30.5%	29.6%	33.7%	32.4%	19.9%	18.9%	24.0%	44.4%
shelter referral	4.2%	4.2%	2.9%	5.3%	11.6%	10.8%	5.1%	2.7%	3.6%	1.9%	1.2%
StandDown	16.1%	9.0%	19.7%	10.9%	7.9%	9.2%	7.2%	6.6%	7.2%	5.1%	12.1%
DCHV-sponsored drop-in center	21.4%	19.7%	32.6%	38.1%	40.3%	41.5%	45.5%	62.2%	64.2%	65.6%	41.4%
homeless veteran service provider	3.5%	3.0%	1.7%	3.9%	1.1%	1.0%	0.1%	0.0%	0.1%	0.1%	0.0%
other	14.4%	13.1%	11.1%	11.3%	9.6%	3.9%	9.8%	8.5%	6.0%	3.2%	1.0%
Veteran Response to Contact:											
would not talk	0.3%	0.1%	0.3%	0.3%	0.5%	0.2%	0.2%	0.3%	0.0%	0.0%	0.3%
talked and not interested	3.0%	2.6%	7.6%	2.7%	1.0%	2.5%	3.7%	3.4%	4.7%	4.5%	6.2%
interest in basic services	6.2%	6.0%	7.7%	7.0%	6.5%	4.3%	4.7%	3.2%	3.9%	1.9%	2.4%
interest in full range of VA services	88.2%	87.4%	82.2%	86.1%	87.3%	88.9%	86.5%	88.5%	87.3%	90.8%	90.0%
other	2.3%	4.1%	2.2%	3.9%	4.7%	4.2%	5.0%	4.7%	4.2%	2.8%	1.2%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 2 - September 30).

Table 57. DCHV Outreach; Clinical Assessments and Immediate Treatment Needs by Fiscal Year.

	FY92†	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02
	n=605	n=1914	n=1992	n=2237	n=2016	n=2563	n=2090	n=1827	n=1355	n=1039	n=781
CLINICIAN ASSESSMENTS											
CLINICAL ASSESSMENTS											
Psychiatric Diagnoses:											
alcohol abuse/dependency	66.0%	67.9%	68.6%	69.2%	70.8%	72.1%	70.5%	72.6%	74.8%	76.2%	72.2%
drug abuse/dependency	51.8%	54.3%	51.9%	63.4%	60.1%	58.4%	56.4%	54.2%	49.5%	47.4%	61.2%
mood disorder	21.9%	24.6%	27.2%	36.3%	29.3%	24.3%	22.6%	14.8%	18.4%	16.7%	22.6%
personality disorder	17.1%	24.7%	27.7%	21.5%	9.8%	9.0%	7.4%	8.6%	11.8%	5.9%	4.1%
adjustment disorder	28.7%	21.1%	31.2%	38.5%	33.6%	36.0%	40.0%	41.1%	43.1%	39.9%	34.1%
PTSD	10.2%	8.8%	7.9%	12.1%	11.5%	9.7%	9.6%	7.7%	7.8%	6.8%	8.2%
schizophrenia	4.7%	6.8%	6.1%	8.2%	5.8%	6.1%	7.1%	8.1%	7.2%	6.5%	6.4%
other psychotic disorder	7.0%	3.4%	3.0%	5.3%	3.3%	3.8%	2.3%	2.3%	2.1%	2.3%	1.9%
other psychiatric disorder	8.5%	6.0%	6.9%	10.7%	8.8%	8.6%	13.0%	16.3%	13.7%	14.4%	9.9%
serious psychiatric disorder	32.2%	36.5%	37.5%	49.6%	43.6%	37.8%	35.5%	28.8%	31.0%	28.2%	34.6%
substance abuse/dependency	74.9%	78.9%	79.6%	82.2%	81.2%	81.9%	82.7%	84.8%	85.1%	84.9%	85.9%
dual diagnosis	23.4%	28.4%	30.0%	40.3%	35.8%	30.8%	29.1%	23.5%	25.6%	21.9%	28.6%
Substance Abuse Categories:											
alcohol problem only	23.0%	24.6%	27.7%	18.8%	21.1%	23.5%	26.3%	30.7%	35.7%	37.5%	24.7%
drug problem only	9.0%	11.0%	11.0%	13.0%	10.4%	9.7%	12.2%	12.2%	10.4%	8.7%	13.7%
both alcohol and drug problems	42.9%	43.3%	40.9%	50.4%	49.7%	48.7%	44.2%	41.9%	39.1%	38.7%	47.4%
no alcohol or drug problems	25.0%	21.1%	20.4%	17.8%	18.8%	18.1%	17.3%	15.2%	14.9%	15.1%	14.1%
TREATMENT REFERRALS:											
VA mental health services	59.0%	66.8%	66.2%	66.5%	64.0%	73.6%	75.6%	80.7%	76.0%	79.5%	84.5%
VA domiciliary care	66.5%	57.1%	56.2%	54.8%	58.5%	50.4%	55.7%	53.9%	44.3%	47.5%	70.3%
Basic services	48.0%	55.3%	65.1%	67.2%	70.1%	77.4%	75.6%	71.0%	69.2%	67.4%	75.3%
VA medical services	39.0%	50.3%	55.0%	54.2%	54.2%	59.8%	61.9%	65.8%	62.9%	72.1%	78.6%
Vocational assistance	26.5%	38.2%	40.8%	40.1%	44.5%	52.3%	47.8%	41.2%	42.2%	48.7%	38.7%
VA pension/disability benefits	18.7%	18.5%	13.3%	15.3%	16.0%	12.7%	13.9%	11.6%	9.8%	7.8%	28.8%
HCMH residential treatment	16.0%	13.6%	4.7%	11.4%	6.5%	13.8%	13.8%	11.9%	6.1%	5.7%	1.9%
Non-VA mental health services	5.7%	9.2%	10.7%	7.7%	5.2%	8.4%	12.3%	8.9%	9.3%	9.3%	5.1%
Non-VA medical services	4.0%	6.8%	10.1%	7.7%	4.9%	4.3%	6.9%	5.8%	5.3%	4.3%	3.3%
Legal assistance	3.5%	4.7%	4.2%	5.2%	6.1%	4.1%	4.2%	2.8%	2.2%	1.4%	5.1%
Upgrade of military discharge	4.7%	4.3%	2.6%	3.2%	3.4%	2.9%	4.0%	3.3%	4.1%	4.2%	1.2%
Any VHA services	90.9%	88.4%	91.7%	91.5%	90.1%	90.7%	90.6%	93.0%	88.6%	91.5%	93.2%
Any VBA services	21.2%	21.1%	15.1%	17.1%	18.1%	14.9%	16.6%	13.5%	13.2%	11.4%	29.5%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 2 - September 30).

Table 58. Percent of Veterans Admitted and Completing DCHV Treatment as a Result of Community Outreach.

VISN	SITE	Unduplicated Veterans Contacted Through Outreach FY00 & FY01	Veterans Contacted Through Outreach During FY00 & FY01 & Had a DCHV Adm/Tx Completion	Percent Admitted and Completing DCHV Treatment†
1	Bedford, MA	0	0	n.a.
1	Brockton, MA	0	0	n.a.
2	Canandaigua, NY	0	0	n.a.
3	Hudson Valley HCS	0	0	n.a.
3	New Jersey HCS	18	7	38.9%
3	New York Harbor HCS	214	16	7.5%
4	Butler, PA	0	0	n.a.
4	Coatesville, PA	251	110	43.8%
4	Pittsburgh HCS	0	0	n.a.
5	Martinsburg, WV	71	50	70.4%
5	Maryland HCS	0	0	n.a.
6	Hampton, VA	0	0	n.a.
7	Central Alabama HCS	3	2	66.7%
7	Dublin, GA	292	30	10.3%
8	Bay Pines, FL	1243	148	11.9%
9	Mountain Home, TN	0	0	n.a.
10	Cincinnati, OH	8	2	25.0%
10	Cleveland, OH	18	2	11.1%
10	Dayton, OH	0	0	n.a.
12	Milwaukee, WI	0	0	n.a.
12	North Chicago, IL	0	0	n.a.
15	Eastern Kansas HCS	103	20	19.4%
15	St. Louis, MO	13	1	7.7%
16	Central Arkansas HCS	0	0	n.a.
16	Gulf Coast HCS	0	0	n.a.
17	North Texas HCS	2	2	100.0%
18	Northern Arizona HCS	0	0	n.a.
20	Alaska HCS	0	0	n.a.
20	Portland, OR	0	0	n.a.
20	Puget Sound HCS	46	17	37.0%
20	White City, OR	0	0	n.a.
21	Palo Alto HCS	0	0	n.a.
22	Greater LA HCS	8	0	0.0%
23	Black Hills HCS	0	0	n.a.
23	Central Iowa HCS	20	3	15.0%
NATIONAL TOTAL		2,310	410	17.7%

†Includes only those veterans whose DCHV admission occurred after September 30, 1999.

Table 59. Comparisons Among Veterans Contacted Through Outreach and Veterans Completing Treatment; Sociodemographic Characteristics, Military, Residential and Employment Histories.

	Veterans Contacted Through Outreach FY00 & FY01 and no DCHV Adm/Tx Completion† n=1,900 %	Veterans Contacted Through Outreach FY00 & FY01 and Had a DCHV Adm/Tx Completion†† n=410 %	Veterans Not Contacted Through Outreach and Had a DCHV Adm/Tx Completion†† n=14,456 %
VETERAN CHARACTERISTICS			
SOCIODEMOGRAPHIC			
Age (mean years)	47.8	46.7	46.5
Sex			
female	1.8%	1.2%	4.0%
male	98.2%	98.8%	96.0%
Ethnicity			
White	53.9%	43.2%	48.1%
African American	42.1%	50.9%	45.7%
Hispanic	3.3%	4.7%	4.1%
Other	0.7%	1.2%	2.1%
Marital status			
married	5.1%	2.2%	5.0%
separated/widowed/divorced	64.9%	66.6%	67.3%
never married	30.0%	31.2%	27.7%
MILITARY SERVICE HISTORY			
Service Era			
Post-Vietnam era†††	40.9%	44.6%	47.8%
Vietnam era	49.7%	48.1%	47.2%
Between Korea and Vietnam	5.5%	5.0%	4.0%
Korean era	2.7%	1.7%	0.9%
All other service eras	1.2%	0.5%	0.1%
Received fire combat zone	20.0%	22.8%	19.6%
Current Residence			
own apartment, room or house	6.3%	3.2%	5.9%
on and off with family or friends	9.8%	13.9%	23.2%
shelter, no residence or outdoors ††††	79.6%	49.9%	34.9%
institution (e.g. hospital, prison)	4.3%	12.5%	32.8%
other	n.a.	n.a.	3.3%
Length of time homeless:			
at risk for homelessness	8.4%	4.9%	4.8%
< 1 month	19.2%	17.9%	19.9%
1 - 5 months	32.5%	34.0%	38.0%
6 - 11 months	12.6%	16.4%	16.0%
12 - 23 months	6.7%	9.3%	8.2%
> 23 months	20.3%	17.6%	12.6%
unknown	0.4%	0.0%	0.4%
EMPLOYMENT HISTORY			
Days worked for pay past 30 days			
none	58.9%	66.6%	84.7%
1 - 19 (part-time)	28.5%	22.9%	11.4%
>19 (full-time)	12.6%	10.5%	3.9%
Usual employment past 3 years			
full-time	31.6%	45.5%	43.2%
part-time	26.3%	22.1%	26.2%
retired/disabled	22.6%	10.8%	11.5%
unemployed	19.6%	21.6%	18.7%
other	0.0%	0.0%	0.4%

† May include occurrences where a veteran has been admitted and not yet discharged from DCHV treatment

Table 60. Comparisons Among Veterans Contacted Through Outreach and Veterans Completing Treatment; Benefit and Income Histories, Healthcare Utilization and Health Status.

VETERAN CHARACTERISTICS	Veterans Contacted Through Outreach FY00 & FY01 and no DCHV Adm/Tx Completion† n=1,900 %	Veterans Contacted Through Outreach FY00 & FY01 and Had a DCHV Adm/Tx Completion†† n=410 %	Veterans Not Contacted Through Outreach and Had a DCHV Adm/Tx Completion†† n=14,456 %
BENEFIT HISTORY			
VA benefits currently receiving:			
SC psychiatry	6.2%	3.9%	4.4%
SC medical	10.5%	13.3%	11.3%
NSC pension	8.1%	4.4%	4.6%
any VBA benefits	22.5%	17.6%	18.8%
Other benefits currently receiving:			
non-VA disability	15.1%	8.6%	8.9%
other public support	7.0%	8.8%	4.6%
Currently receiving any public support?	32.2%	23.2%	25.1%
INCOME HISTORY			
Income past 30 days:			
no income	26.2%	33.3%	49.8%
\$1 - \$49	2.6%	2.2%	5.7%
\$50 - \$99	6.1%	4.4%	6.5%
\$100 - \$499	27.8%	31.9%	18.8%
\$500 - \$999	28.5%	22.1%	14.7%
> \$999	8.8%	6.1%	4.5%
VETERAN PERCEPTION OF:			
serious medical problem	52.5%	44.0%	46.2%
current alcohol problem	55.4%	61.2%	52.4%
current drug problem	33.1%	46.6%	43.3%
current emotional problem	51.2%	51.5%	55.5%
HOSPITALIZATION HISTORY			
for alcohol problems	61.2%	64.8%	72.2%
for drug problems	39.9%	53.2%	59.2%
for psychiatric problems	42.2%	63.4%	40.8%
for substance or psychiatric problems used VA hospital during past 6 months	80.2%	86.8%	90.0%
months	56.6%	61.9%	74.2%
CLINICAL ASSESSMENTS			
psychiatric Diagnoses:			
alcohol abuse/dependency	75.1%	75.8%	81.8%
drug abuse/dependency	45.8%	58.3%	67.1%
serious psychiatric disorder†††	28.7%	33.7%	49.3%
substance abuse/dependency	84.2%	87.1%	92.1%
dual diagnosis††††	22.6%	31.5%	44.4%

†May include occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

††Includes only those veterans whose DCHV admission occurred after September 30, 1999 and DCHV treatment has been completed.

†††Serious psychiatric disorder is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, other psychotic disorder, mood disorders and anxiety disorders (includes PTSD).

††††Dual diagnosis is defined as having a substance abuse/dependency disorder and a serious psychiatric disorder.